

Military One Source

*Standing by 24 hours a day.
All calls answered live.*

From the U.S.: 800-342-9647
From outside the U.S.: 800-3429-6477
(dial all 11 digits)
Collect from outside the U.S.: 484-530-5908
TTY:TDD: 866-607-6794
En espanol, llame al: 877-888-0727

Available at no cost to you and your immediate family. Offers support, advice and information on a wide range of personal issues, including:

Emotional well-being
Deployment & return
Financial & Legal
Grief & Loss
Addiction and recovery

Military ID Card Locations CALL LOCATION FIRST

Dependents not escorted by the sponsor must provide a DD1172 signed by the sponsor or present a Power of Attorney

OKC-OMD	(405) 228-5645
OKC-Tinker	(405) 739-7646
OKC-Tinker Reserve Center	(405) 734-7492
OKC-Navy Personnel Office	(405) 739-3178
OKC-Navy Reserve Center	(405) 737-6099
OKC-Army Reserve Center	(405) 419-8363
OKC-Air Guard Base	(405) 686-5212
Tulsa -Air Guard Base	(918) 833-7206
Navy & Marine Reserve	(918) 258-7822
Camp Gruber	(918) 487-6007
McAlester AAP	(918) 420-6375
Vance AFB	(580) 213-7500
Lawton/Ft Sill	(580) 442-2560
Altus	(580) 481-6320

Oklahoma National Guard Joint Force Headquarters

Family Program Office

MAJ Shane Iverson
State Family Program Director

3501 Military Circle
Oklahoma City, OK 73111-4398
(405)228-5591

Jennifer Lain
137th Family Program Office
(405)686-5683

Connie Hurt
138th Family Program Office
(918)833-7732

Family Assistance Centers

Oklahoma City

3501 Military Circle
Oklahoma City, OK 73111-4398
(866) 214-8851
(405) 228-5841
(405) 228-5387

Tulsa

4220 N Mingo Valley Expressway
Tulsa, OK 74107-8630
(866) 276-8410
(918) 832-6542
(918) 832-6543

Lawton

600 NW Cache Road
Lawton, OK 73507-5403
(580)595-4455



Oklahoma National Guard
Joint Force Headquarters

**Family Program Office
&
Family Assistance Centers**

*"Empowering Guard families so
members can focus on successful
missions..."*



Family Assistance Centers are sometimes considered “**one stop shopping**” for Guard families. FAC’s are established in times of contingency call-up, and large-scale deployment to provide support and assistance to Guard members and their families. FAC’s are open to simplify the process of accessing needed services and support for Guard families called to active duty. The primary mission of any FAC is to inform and emotionally support families of Guard members so they can perform their mission.

Please know that any and all calls made to the Family Assistance Centers are kept CONFIDENTIAL.

Useful Information

MILITARY One Source (800) 342-9647
 DEERS (800) 538-9552
 Red Cross Armed Services
 Emergency Services 24/7 (877) 272-7337
 Tri-Care – South Region (800) 444-5445
 (Oklahoma)
 Tri-Care Dental Program (800) 866-8499



Oklahoma National Guard Family Assistance Centers

Here to help you
 24 hours a day 7 days a week
 Be sure to call our office, we have information that may benefit you and your family

Common Family Assistance Centers Support & Assistance

- The source of accurate and current information
- Help with legal matters
- Information & Referral
- Assist with problem-solving and crisis resolution
- Coordination with Rear Detachments of deployed units
- One-Stop assistance during local and National emergencies and evacuations

Check out our website for the most current information !
<http://www.ok.ngb.army.mil/FamProg>

Useful Online Resources

OKNG FAMILY PROGRAM :
<http://www.ok.ngb.army.mil/FamProg/>
 MILITARY ONE SOURCE:
www.militaryonesource.com
 (User ID: military Password: onesource)
 OR—Call 800-342-9647
 FAMILY READINESS: www.wblo.org
 NATIONAL GUARD FAMILY PROGRAM:
www.guardfamily.org
 NATIONAL GUARD YOUTH: www.guardfamily.org
 NATIONAL CENTER FOR POST-TRAUMATIC STRESS
 DISORDER: www.ncptsd.org
 TRICARE: www.tricare.osd.mil/reserve
 VIRTUAL ACS: www.armycommunityservice.org

What Services Are Offered By A Family Assistance Center?

There are services that are considered basic and are provided at all FAC’s with few exceptions while other additional services may be available if resources allow and the need is indicated. Basic services provided by a FAC can be expected to include the following regardless of location:

- ❖ ID Cards/DEERS
- ❖ Tricare
- ❖ Tricare Dental information
- ❖ Financial Assistance
- ❖ Legal Assistance (JAG)
- ❖ Information and Referral

JFHQ Full Time Support Chaplain

CH (CPT) Brad Hanna
 3501 Military Circle
 Oklahoma City, OK 73111-4398
 (405) 228-5178

Who is eligible to receive services from a Family Assistance Center?

Receiving assistance through a FAC is simple – all military members and their families are eligible to receive assistance.

FAC’s are established during times of expanded deployment with the purpose of meeting the needs of all that are associated with the deployment.