



The **2011**

# Guide To Federal Benefits

## *For Certain Temporary Employees*

◆ Health Care Reform and Your Federal Benefits p. 3

- Federal Employees Health Benefits (FEHB) Program  
(Those eligible to enroll in the FEHB Program under 5 U.S.C. 8906a) p. 12
- Federal Employees Dental and Vision Insurance Program  
(FEDVIP) p. 16
- Federal Flexible Spending Account Program (FSAFEDS) p. 20
- Federal Employees' Group Life Insurance (FGLI) Program p. 23
- Federal Long Term Care Insurance Program (FLTCIP) p. 26

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## Summary Information

|                | <b>New Hires Can Enroll</b>  | <b>Federal Benefits Open Season</b>      | <b>How to Enroll</b>   | <b>OPM's Program Website</b>   |
|----------------|--|--|--|--|
| <b>FEHB</b>    | Within 60 days from new hire date  | Annual – November 8 to December 13, 2010 | Varies by agency; automated enrollment or via SF 2809  | <b><a href="http://www.opm.gov/insure/health">www.opm.gov/insure/health</a></b>  |
| <b>FEDVIP</b>  | Within 60 days from new hire date  | Annual – November 8 to December 13, 2010 | Go to <a href="http://www.BENEFEDS.com">www.BENEFEDS.com</a> or call 1-877-888-3337                                      | <b><a href="http://www.opm.gov/insure/dental">www.opm.gov/insure/dental</a><br/><a href="http://www.opm.gov/insure/vision">www.opm.gov/insure/vision</a></b> |
| <b>FSAFEDS</b> | Within 60 days from new hire date  | Annual – November 8 to December 13, 2010 | Go to <a href="http://www.FSAFEDS.com">www.FSAFEDS.com</a> or call 1-877-372-3337  | <b><a href="http://www.opm.gov/insure/flexible">www.opm.gov/insure/flexible</a></b>  |
| <b>FEGLI</b>   | Within 31 days from new hire date for optional insurance; automatically enrolled in Basic insurance until you take action to cancel* | No annual Open Season                    | Varies by agency; automated enrollment or via SF 2817 for new hires<br><br>Others provide medical information on SF 2822 | <b><a href="http://www.opm.gov/insure/life">www.opm.gov/insure/life</a></b>  |
| <b>FLTCIP</b>  | Apply (not necessarily enroll) within 60 days from new hire date with abbreviated underwriting                                       | No annual Open Season                    | Go to <a href="http://www.LTCFEDS.com">www.LTCFEDS.com</a> or call 1-800-582-3337  | <b><a href="http://www.opm.gov/insure/life">www.opm.gov/insure/life</a></b>  |

\* At press time, new FEGLI regulations were awaiting enactment. These proposed regulations expand the time limit to 60 days. Visit [www.opm.gov/insure/life](http://www.opm.gov/insure/life) for the latest updates.

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# Introduction to Federal Benefits and This Guide

As a Federal employee, the benefits available to you represent a significant piece of your compensation package. They may provide important insurance coverage to protect you and your family and, in some cases, offer tax advantages that reduce the burden in paying for some health products and services, or dependent or elder care services.

The purpose of this Guide is to provide you basic information about the benefits offered to you as a Federal employee, and assist you in making informed choices about these benefits as you move through your career and prepare for retirement.

## **Benefits Programs included in this Guide**

In addition to your Civil Service or Federal Employees Retirement System benefits and the Thrift Savings Plan, the Federal government offers five benefits programs to eligible employees and retirees. This Guide includes information on the five programs:

- Federal Employees Health Benefits Program
- Federal Employees Dental and Vision Insurance Program
- Federal Flexible Spending Account Program
- Federal Employees' Group Life Insurance Program
- Federal Long Term Care Insurance Program

If you are a new Federal employee or have recently become eligible for benefits, this Guide will walk you through the benefits offered, and provide information on how and when to make your choices. If you are a current employee, it will provide the most current information regarding the benefit programs, and will support you as you make decisions during the annual Federal Benefits Open Season, or experience life events that cause you to reconsider previous choices.

This Guide also contains some tips on what to consider as you make your decisions. For instance, did you know that the Federal Employees Health Benefits (FEHB) Program, the Federal Employees Dental and Vision Insurance Program (FEDVIP) and the Federal Flexible Spending Account Program (FSAFEDS) can potentially provide you with greater benefits without costing you much more? As a Federal employee, you can choose to pay the FEDVIP and FEHB premiums with pre-tax dollars and you can use pre-tax FSA dollars to pay for eligible expenses, including FEDVIP and FEHB copays and deductibles. Dental and vision care are also eligible FSA expenses, whether combined with FEDVIP coverage or not. Please take a moment to review the information in this Guide and decide upon the right choices for you.

## **Additional Information**

You will find references throughout this Guide to websites or other locations to obtain more detailed information than is available here. We encourage you to access these sites to become a more educated decision-maker and consumer of Federal benefit programs.

# Health Reform Changes for Federal Benefit Programs Effective January 1, 2011

On March 23, 2010, President Obama signed the Affordable Care Act, (ACA), Public Law 111-148. Several provisions of the ACA will affect eligibility and benefits under the Federal Employees Health Benefits (FEHB) Program and the Federal Flexible Spending Account Program (FSAFEDS) beginning January 1, 2011. Please read the information below carefully.

## Federal Employees Health Benefits (FEHB) Program

**Please read the following section carefully as the actions you take will impact when your child's FEHB coverage begins under this new law.**

### What Are the Changes to FEHB Program Dependent Eligibility Rules Under the ACA?

All changes are effective on January 1, 2011.

| Children   | Effect of ACA  |
|--|--|
| Between ages 22 and 26   | Children between the ages of 22 and 26 are covered under their parent's Self and Family enrollment up to age 26.   |
| Married Children   | Married children (but <b>NOT</b> their spouse or their own children) are covered up to age 26. This is true even if the child is currently under age 22.   |
| Children with or eligible for employer-provided health insurance | Children who are eligible for or have their own employer-provided health insurance are eligible for coverage up to age 26.   |
| Stepchildren   | Stepchildren do not need to live with the enrollee in a parent-child relationship to be eligible for coverage up to age 26.  |
| Children Incapable of Self-Support                               | Children who are incapable of self-support because of a mental or physical disability that began before age 26 are eligible to continue coverage. Contact your human resources office or retirement system for additional information. |
| Foster Children  | Foster children are eligible for coverage up to age 26.  |

Children **do not** have to live with their parent, be financially dependent upon their parent or be students to be covered up to age 26. There is also no requirement that the child have prior or current insurance coverage. FEHB Program plans will send notice to all their enrollees of the coverage eligibility changes as a part of that plan's Open Season communications.

In cases where children have employer-provided health insurance and are covered under their parent's Self and Family enrollment, the children's employer-provided health insurance will be the primary payer. FEHB will be the secondary payer.

# Health Reform Changes for Federal Benefit Programs Effective January 1, 2011

## How Do I Add a Newly Eligible Child To My Enrollment?

### What you must do:

- If you currently have a Self and Family enrollment and you do not change to another health plan or option during Open Season, contact your FEHB plan and give them information on your newly eligible child. Do not complete an SF 2809, Health Benefits Election Form, or enter dependent information in your agency's self-service enrollment system to add your child to an existing Self and Family enrollment. Your child will be covered on January 1, 2011.
- If you currently have a Self Only enrollment and you have newly eligible children, you must change your enrollment from Self Only to Self and Family if you want your children to be covered. You must use an SF 2809 or an agency self-service enrollment system to make this change.
- If you are not currently enrolled and you want FEHB coverage since your children are now eligible, you must enroll for Self and Family coverage to provide coverage for your children. You must use an SF 2809 or an agency self-service enrollment system to make this change.

**Important:** If you are enrolling or changing your enrollment, be sure to include all children up to age 26 when completing your SF 2809 or using your agency's self-service enrollment system.

## How can I enroll or change my enrollment so that my child is covered January 1st?

**Be aware:** The effective date of coverage for your newly eligible children depends upon the event used to enroll or change enrollment.

If you are an employee who gets paid biweekly (this applies to most Federal employees) or you are an Office of Workers' Compensation (OWCP) recipient, and you want your child covered on January 1, 2011, then you must enroll or change your enrollment as a "change in family status" – qualifying life event (QLE). The qualifying life event code to use on the SF 2809 is '1C' for employees and '2B' for OWCP recipients.

You may change your enrollment from 31 days before to 60 days after January 1, 2011. Your change to Self and Family will take effect on the first day of the pay period that includes January 1, 2011. Your child will be covered on January 1, 2011. If you make your QLE change after January 1st, your child will be covered retroactively to January 1, 2011 and you will pay retroactive premiums back to the effective date of the enrollment or change.

If you enroll or change your enrollment as an Open Season change, it will take effect on the first day of the first pay period that begins in 2011. For most employees, this will be **January 2, 2011**. For the Office of Workers' Compensation, this will be **January 16, 2011**. For a few other agencies, the date may be different.

The table below shows the different date of coverage for most employees and OWCP recipients enrolling in FEHB or changing from a Self Only to a Self and Family enrollment as a "change in family status" – QLE change or as an Open Season change.

Please visit [www.opm.gov/insure](http://www.opm.gov/insure) for the most up-to-date information.

# Health Reform Changes for Federal Benefit Programs Effective January 1, 2011

| <b>Effective Date of Coverage for Newly Eligible Children</b> |  |                            |
|---|--|----------------------------|
| <b>Enrollee</b>   | <b>Change in Family Status (QLE Change):</b> | <b>Open Season Change:</b> |
| Most Employees  | January 1, 2011                              | January 2, 2011            |
| OWCP Recipients   | January 1, 2011                              | January 16, 2011           |

For United States Postal Service employees, CSRS/FERS annuitants, Temporary Continuation of Coverage (TCC) enrollees and former spouses, an enrollment or change in enrollment made either as a “change in family status” QLE or as an Open Season change will provide coverage of eligible children on January 1, 2011. This is also true for other agencies and other retirement systems with a pay period that begins on January 1, 2011.

If you have a Self Only enrollment and would like your newly eligible child to be covered, you must change to a Self and Family enrollment. If you do not change to a Self and Family enrollment as a “change in family status” QLE or an Open Season change then your child will not be covered.

**How Does This Affect Eligibility For Temporary Continuation of Coverage (TCC)?**

Children who lose coverage due to reaching age 26 are eligible for TCC for up to 36 months even if they previously had TCC.

If you are a child of an FEHB enrollee and you are now enrolled under Temporary Continuation of Coverage (TCC), you may no longer need your TCC enrollment since you will be covered under your parent’s Self and Family enrollment. Once you are assured of coverage under your parent’s Self and Family enrollment, you may want to cancel your TCC enrollment. To cancel your TCC, contact the National Finance Center at:

USDA, National Finance Center  
DPRS Billing Unit  
PO Box 61760  
New Orleans, LA 70161-1760

If you have additional questions, please contact the National Finance Center at 800-242-9630 or [nfc.dprs@usda.gov](mailto:nfc.dprs@usda.gov).

**What is a Grandfathered Health Plan Under ACA?**

The Affordable Care Act requires that health plans include certain consumer protections and benefits coverage that affect some FEHB plan benefits for 2011. All plans in the FEHB Program have complied with all required provisions. However, certain protections and coverage terms depend upon whether the plan is considered a “grandfathered health plan” under the Act.

A grandfathered health plan may preserve basic health coverage that was in effect when the law was enacted. If an FEHB plan indicates that it is a grandfathered plan that means certain benefit features including cost sharing, premium payments and covered services have not significantly changed from last year.

**Please visit [www.opm.gov/insure](http://www.opm.gov/insure) for the most up-to-date information.**

# Health Reform Changes for Federal Benefit Programs Effective January 1, 2011

While grandfathered health plans must comply with certain benefit requirements under the ACA, being a grandfathered plan also means that plan may not have included all benefit protections and coverage terms that apply to other plans. Information on a plan's specific benefit changes under the ACA will be available in the plan's brochure.

## **How Does the ACA Affect Benefits for High Deductible Health Plans?**

Beginning January 1, 2011, currently eligible over-the-counter (OTC) products that are medicines or drugs will not be eligible for reimbursement from your Health Savings Account (HSA) or your Health Reimbursement Arrangement (HRA) – unless – you have a prescription for that item written by your physician. The only exception is insulin - you will not need a prescription from January 1, 2011 forward. Other currently eligible OTC items that are not medicines or drugs will not require a prescription.

Effective January 1, 2011, the 10% penalty for non-eligible medical expenses paid from an HSA will increase to 20%.

## **Federal Flexible Spending Account Program (FSAFEDS)**

### **How Does the ACA Affect FSAFEDS?**

#### **Coverage of Over-the-Counter Medicines or Drugs**

Beginning January 1, 2011, currently eligible over-the-counter (OTC) products that are medicines or drugs will not be eligible for reimbursement from your Health Care FSA – unless – you have a prescription for that item written by your physician. The only exception is insulin - you will not need a prescription. Other currently eligible OTC items that are not medicines or drugs will not require a prescription.

You will only be reimbursed for eligible OTC medicines and drugs purchased before January 1, 2011, and you must submit your claim on or before April 30, 2011.

#### **Expanded Coverage for Your Child's Eligible Health Care Expenses**

Beginning January 1, 2011, an employee enrolled in FSAFEDS may request reimbursement for eligible health care expenses incurred by a natural child, stepchild, adopted child, eligible foster child, or a child who is placed with the employee for legal adoption. The child does not need to reside with the employee or qualify as the employee's tax dependent. Prior to January 1, 2011, eligible children were limited to those who you could claim as dependent(s) on your Federal Tax return.

The ACA has also extended the age of a child who may incur eligible expenses under an employee's Health Care FSA. Expenses of an employee's child are covered through the taxable year prior to the taxable year in which the child turns age 27. This means the child's health care expenses are not eligible for reimbursement during the entire taxable year in which the child turns age 27. For example, enrollees cannot be reimbursed for expenses incurred by a child who turns 27 anytime in 2011.

The ACA does not affect Dependent Care FSAs.

Need more information? Call FSAFEDS at 1-877-372-3337/ TTY 1-800-952-0450.

### **Other Federal Benefits Programs**

Other Federal benefits programs are not affected by the Affordable Care Act for 2011. The Act has made no changes to the Federal Employees Dental and Vision Insurance Program (FEDVIP), the Federal Employees' Group Life Insurance Program (FEGLI) or the Federal Long Term Care Insurance Program (FLTCIP). Health care reform does not extend coverage for children until age 26 or provide coverage for married dependent children under these programs.

**Please visit [www.opm.gov/insure](http://www.opm.gov/insure) for the most up-to-date information.**

# Federal Benefits Snapshot

## New or Newly Eligible Employees

### New or Newly Eligible Employees

As a new or newly eligible employee, you may have the opportunity to enroll in the benefit programs noted below. Use this chart to assist you with the decision-making process of selecting and enrolling in the benefit programs below that meet your needs. The chart gives you things to consider as you make your decisions.

#### **FEHBP**

1. See page 12 for general information on FEHBP (including eligibility) and for guidance on choosing a plan;
2. If you decide to enroll, examine the 2011 brochure of each plan you consider to ensure the benefits and premiums meet your needs and the plan is available in your area;
3. Contact the human resources office of your agency for information on how to enroll.

#### **FEDVIP**

1. See page 16 for general information on FEDVIP (including eligibility) and for guidance on choosing a FEDVIP dental plan and/or vision plan;
2. If you decide to enroll, examine the 2011 brochure of each plan you consider to ensure the benefits and premiums meet your needs and the plan is available in your area;
3. See page 18 for information on how to enroll.

#### **FSAFEDS**

1. See page 20 for general information on FSAFEDS (including eligibility) and for guidance on making a decision whether to participate;
2. See page 22 for information on how to enroll.

#### **FEGLI**

1. See page 23 for general information on FEGLI (including eligibility) and for guidance on making a decision whether to select optional insurance (Basic FEGLI is automatic);
2. See page 25 for information on how to enroll.

#### **FLTCIP**

1. See page 26 for general information on FLTCIP (including eligibility) and for guidance on making a decision whether to apply;
2. See page 27 for information on how to apply for coverage.

# Federal Benefits Open Season Snapshot

## Current Employees

During Open Season, you have the opportunity to make changes in the Federal Employees Health Benefits (FEHB) Program, the Federal Employees Dental and Vision Insurance Program (FEDVIP) and the Federal Flexible Spending Account Program (FSAFEDS). You can use this chart to assist you with the decision-making process of selecting plans and enrolling in these benefit programs.

|                | If Currently Enrolled in the Program  | If Not Enrolled in the Program  |
|----------------|---|---|
| <b>FEHB</b>    | <ol style="list-style-type: none"> <li>1. Check your plan's 2011 premiums and satisfaction survey results in Appendix E;</li> <li>2. Examine your plan's 2011 brochure for benefit and enrollment/service area changes;</li> <li>3. Check Appendix E for any new plans and plan options available to you;</li> <li>4. If satisfied with your plan's rates, survey results and benefits for 2011, <b>do nothing</b> – your enrollment will continue automatically;</li> <li>5. If <b>not</b> satisfied with your current plan for 2011, see Appendix B for guidance on choosing another plan.</li> <li>6. See page 9 for information on FEHB and retirement.</li> </ol>  | <ol style="list-style-type: none"> <li>1. See page 12 for general information on FEHB (including eligibility) and Appendix B for guidance on choosing a plan;</li> <li>2. If you decide to enroll, examine the 2011 brochure of each plan you consider to ensure the benefits and premiums meet your needs and the plan is available in your area;</li> <li>3. Contact the human resources office of your agency for information on how to enroll.</li> </ol> |
| <b>FEDVIP</b>  | <ol style="list-style-type: none"> <li>1. Check your plan's 2011 premiums in Appendix K and examine your plan's 2011 brochure for benefit and enrollment/service area changes;</li> <li>2. If also enrolled in FEHB, check your 2011 FEHB brochure for any changes in dental and/or vision benefits;</li> <li>3. If satisfied with your plan's rates and benefits for 2011, <b>do nothing</b> – your enrollment will continue automatically;</li> <li>4. If <b>not</b> satisfied with your current plan for 2011, see page 16 for guidance on choosing another plan and for information on how to change your enrollment;</li> <li>5. If you no longer want FEDVIP, you must cancel during Open Season by contacting BENEFEDS. After Open Season you cannot cancel; see Appendix H for details.</li> <li>6. See page 9 for information on FEDVIP and retirement.</li> </ol> | <ol style="list-style-type: none"> <li>1. See page 16 for general information on FEDVIP (including eligibility) and for guidance on choosing a FEDVIP plan;</li> <li>2. If you decide to enroll, examine the 2011 brochure of the plans in which you are interested to ensure the benefits and premiums meet your needs and the plan is available in your area;</li> <li>3. See page 18 for information on how to enroll.</li> </ol>                          |
| <b>FSAFEDS</b> | <ol style="list-style-type: none"> <li>1. If you want to participate in 2011, <b>you must make a new election</b>. Keep in mind your election and enrollment do <b>not</b> carry over from year to year; see page x for information on how to enroll;</li> <li>2. Check your 2011 FEHB and 2011 FEDVIP plan brochures to see how any benefit changes may affect your out-of-pocket health care expenses;</li> <li>3. See page 20 for any updated information about the Program.</li> </ol>  | <ol style="list-style-type: none"> <li>1. See page 20 for general information on FSAFEDS (including eligibility) and for guidance on making a decision whether to participate;</li> <li>2. See page 22 for information on how to enroll.</li> </ol>   |

# Thinking About Retiring?

## Federal Benefits Facts

### FEHB

- When you retire, you are eligible to continue health benefits coverage if you meet all of the following requirements:
  - you are entitled to retire on an immediate annuity under a retirement system for civilian employees (including the Federal Employees Retirement System (FERS) Minimum Retirement Age (MRA) + 10 retirement); and
  - you have been continuously enrolled (or covered as a family member) in any FEHB plan(s) for the 5 years of service immediately before the date your annuity starts, or for the full period(s) of service since your first opportunity to enroll (if less than 5 years).
- The 5 year requirement period can include the following:
  - the time you are covered as a family member under another person's FEHB enrollment; or
  - the time you are covered under the Uniformed Services Health Benefits Program (also known as TRICARE) as long as you were covered under an FEHB enrollment at the time of your retirement.
- As an annuitant, you are entitled to the same benefits and Government contributions as Federal employees enrolled in the same plan.
- The event of retirement is not a qualifying life event (QLE); however, there are other opportunities to change FEHB enrollment including during Open Season or when you experience a QLE.
- If you are not enrolled in FEHB (or covered as a family member) at the time of your retirement, you cannot enroll when you retire.
- If you are enrolled in a High Deductible Health Plan (HDHP) with a Health Savings Account (HSA) at the time of your retirement, you can still contribute to your HSA provided you have no other insurance coverage other than those specifically allowed, and are not claimed as a dependent on someone else's tax return. Some examples of other coverage that would cause ineligibility are: Medicare, TRICARE, other non-high deductible health insurance, or having received VA benefits within the previous three months. If you don't qualify for an HSA, your plan will enroll you in a Health Reimbursement Arrangement (HRA).
- If you cancel your FEHB enrollment as an annuitant, you will never be able to re-enroll in FEHB **unless** you had suspended your FEHB enrollment because you are now covered by a Medicare Advantage plan, TRICARE or CHAMPVA, or Medicaid or similar State-sponsored program of medical assistance, or Peace Corps Volunteer coverage.
- If you want your surviving family members to continue your health benefits enrollment after your death, you must be enrolled for Self and Family at the time of your death, and at least one family member must be entitled to an annuity as your survivor.
- Consider whether you need to sign-up for Medicare when you become eligible.

### FEDVIP

- There is no 5 year requirement for continuing FEDVIP coverage into retirement.
- Your coverage will continue as a retiree. Retirees may also enroll during the annual Federal Benefits Open Season or when you experience a qualifying life event (QLE). Keep in mind that **retirement is not a QLE**.

# Thinking About Retiring?

## **Federal Benefits Facts** *continued*

- In most cases, changing from payroll deduction to annuity deduction is automatic, but may take one to three months to occur.
- BENEFEDS cannot deduct premiums from your annuity while you are receiving “special” or “interim” pay. Once your annuity is finalized, premium deductions will begin. If you miss one or more premium payments before your annuity is final, BENEFEDS will make double deductions until any balance due is paid. They will notify you before deducting this additional premium amount. Once there is no past due balance, the amount of premium deducted will return to the regular monthly premium.

## **FSAFEDS**

- When you retire, you will no longer be able to participate in FSAFEDS. Your FSA will terminate as of the date of your retirement, and you will not be eligible to enroll as an annuitant. When you make your annual election for the year that you plan to retire, keep in mind that any remaining funds for which you have not incurred eligible expenses while employed will be forfeited.
- You can still submit claims for eligible medical expenses incurred prior to the date of your retirement.
- You can continue to use the remaining balance in your Dependent Care Flexible Spending Account (DCFSA) to pay for eligible dependent care expenses until the end of the Benefit Period or until your account balance is used up, whichever comes first.

## **FEGLI**

- When you retire, you are eligible to continue your FEGLI life insurance coverage(s) if you retire on an immediate annuity and had the coverage for:
  - the five years of service immediately before the starting date of your annuity or, for annuitants retiring under FERS who postpone receiving their annuity, the five years immediately before their separation date for annuity purposes, or
  - all period(s) of service during which that coverage was available to you if it is less than five years, and
  - you (or your assignees) do not convert the coverage to a private policy.
- If you are eligible, you will choose via Standard Form (SF) 2818 how you wish your coverage(s) to continue during your retirement.
- If you are not enrolled in FEGLI at the time of your retirement, you cannot enroll when you retire.
- You cannot newly elect or increase existing coverage after you retire. You may only reduce or cancel coverage.
- Your premiums are subject to change in the future. Your premium could change based on your age and the experience of the Program. You will be notified if there is any change in your deductions from your annuity.

# Thinking About Retiring?

## **Federal Benefits Facts** *continued*

### **FLTCIP**

- Your coverage continues into retirement provided you continue to pay premiums.
- If you pay premiums via payroll deduction, then shortly before you retire, you should notify Long Term Care Partners (LTCP) at 1-800-582-3337 to make other arrangements for premium payment.
- You may elect annuity deduction if you desire. LTCP cannot deduct your premium from “special” or “interim” pay. LTCP will send you a direct bill during this time. Premium deduction will begin from your annuity once it is finalized.

# Federal Employees Health Benefits (FEHB) Program

## What does this Program offer?

The FEHB Program offers a wide variety of types of plans and coverage to help you meet your health care needs. It is group coverage available to employees, retirees and their eligible family members. If you continuously maintain your FEHB enrollment, or are covered by another FEHB enrollment as a family member, or a combination of both, for the five years of service immediately preceding your retirement, and you retire on an immediate annuity, you can continue to participate in the FEHB program after retirement. The benefits you receive as a retiree are the same coverage Federal employees receive and at the same cost.

If you leave government employment before retiring, the Program offers temporary continuation of coverage (TCC) and an opportunity to convert your enrollment to non-group (private) coverage.

If you are currently enrolled in the FEHB and do not want to change plans or enrollment type, you do not need to do anything. Your enrollment will continue automatically.

Appendix E includes a comparison chart of all the plans in the FEHB with information comparing basic benefits and costs.

## Key FEHB facts

- The FEHB Program is part of the annual Federal Benefits Open Season.
- FEHB coverage continues each year. You do not need to re-enroll each year. If you are happy with your current coverage, do nothing. Please note that your premiums and benefits may change.
- You can choose from Consumer-Driven and High Deductible plans that offer catastrophic risk protection with higher deductibles, health savings/reimbursable accounts and lower premiums, or Health Maintenance Organizations or Fee-for-Service plans with comprehensive coverage and higher premiums.
- There are no waiting periods and no pre-existing condition limitations, even if you change plans.
- If you are an active Federal employee, you can use your Health Care Flexible Spending Account or Limited Expense Health Care Flexible Spending Account with your FEHB plan.
- If you participate in premium conversion, enrollment changes can only be made during Open Season or if you experience a qualifying life event. Premium conversion allows Federal employees to use pre-tax dollars to pay their FEHB premiums.
- All nationwide FEHB plans offer international coverage.
- There are separate and/or different provider networks for each plan.
- Utilizing an in-network provider will reduce your out-of-pocket costs.

# Federal Employees Health Benefits (FEHB) Program

## What enrollment types are available?

- Self Only, which covers only the enrolled employee;
- Self and Family, which covers the enrolled employee and all eligible family members.

## How much does it cost?

Temporary employees who are eligible to enroll under 5U.S.C. 8906a must pay the full enrollment charge including both the employee share and the Government contribution.

## Am I eligible to enroll?

Most employees are eligible; those who are not eligible usually have limited appointments of short duration, or work sporadically only during certain seasons or when needed by their Federal agency. If you have an appointment other than a career or career conditional appointment and your agency has not provided you information about enrollment, you should contact your human resources office for information.

When you retire, you are eligible to continue health benefits coverage if you retire on an immediate annuity under a retirement system for civilian employees (including FERS MRA + 10 retirement) and you have been continuously enrolled (or covered as a family member) in any FEHB plan(s) for the 5 years of service immediately before the date your annuity starts, or for the full period(s) of service since your first opportunity to enroll (if less than 5 years).

If you suspend your FEHB coverage as a retiree because you are covered by TRICARE or CHAMPVA, a Medicare Advantage Plan, Medicaid, or Peace Corps volunteer coverage, you may reenroll under certain conditions. (You should contact your retirement system for information on your eligibility.) **If you are not enrolled in or covered as a family member under FEHB when you retire, you will not be able to enroll after retirement.**

## When can I enroll?

If you are a new employee who is eligible for FEHB or an employee who has become newly eligible to enroll, you may enroll within 60 days of becoming eligible. You may also enroll during the annual Open Season held from the Monday of the second full work week in November through the Monday of the second full work week in December. Furthermore, you may enroll, change your enrollment type, or change plans outside of Open Season if you experience a qualifying life event such as a change in family or other insurance coverage status. Appendix C contains more specific information about qualifying life events that permit employees to enroll or change enrollment in the FEHB Program.

For new or newly eligible employees who elect to enroll, coverage will be effective on the first day of the first pay period that begins after your agency receives your enrollment. An Open Season enrollment or change is effective on the first day of the first full pay period that begins in January.

# Federal Employees Health Benefits (FEHB) Program

## **How do I enroll?**

You may be able to enroll using the Health Benefits Election Form (SF 2809) or through an agency self-service system such as Employee Express, MyPay, Employee Personal Page, or EBIS. Contact the human resources office of your employing agency for details.

## **How do I get more information about this Program?**

Visit the FEHB Program online at [www.opm.gov/insure/health](http://www.opm.gov/insure/health) for information including:

- How to compare and choose among health plans
- Health plan websites and plan brochures
- How to file a disputed claim request
- Getting quality healthcare
- Medicare and FEHB

# Federal Employees Health Benefits (FEHB) Program

## **Did You Know... Health Information Technology can improve your health!**

What is Health Information Technology? Health Information Technology (HIT) allows doctors and hospitals to manage medical information and to securely exchange information among patients and providers. In a variety of ways, HIT has a demonstrated benefit in improving health care quality, preventing medical errors, reducing costs, and decreasing paperwork.

What are examples of HIT at work?

- You can go online to review your medical, pharmacy, and laboratory claims information;
- If you complete a Health Risk Assessment (HRA), your health plan can identify you as a candidate for case management or disease management and offer suggestions on healthy lifestyle strategies and how to reduce or eliminate health risks. Health plans can provide you with tips and educational material about good health habits, information about routine care that is age and gender appropriate.
- Physicians can have the very best clinical guidelines at their fingertips for managing and treating diseases;
- While with a patient, a physician can enter a prescription on a computer where potential allergies and adverse reactions are shown immediately;
- Computer alerts are sent to physicians to remind them of a patient's preventive care needs and to track referrals and test results.

One feature of HIT is the **Personal Health Record (PHR)**. The electronic version of your medical records allows you to maintain and manage health information for yourself and your family in a private and secure electronic environment. Some health plans include your medical claims data in your PHR, which gives a more complete picture of your health status and history.

You can also find a PHR on OPM's website at [www.opm.gov/insure/health/phr/tools.asp](http://www.opm.gov/insure/health/phr/tools.asp). This PHR is a fillable and downloadable form that you complete yourself and save on your home computer. We encourage you to take a look at this PHR option and, if you determine it will fulfill your record-keeping needs, take advantage of this opportunity.

**Price/cost transparency** is another element of health information technology. For example, many health plans allow you to use online tools that will show what the plan will pay on average for a specific procedure or for a specific prescription drug. You can also review healthcare quality indicators for physician and hospital services.

The health plans listed on our HIT website at [www.opm.gov/insure/health/reference/hittransparency.asp](http://www.opm.gov/insure/health/reference/hittransparency.asp) have taken steps to help you become a better consumer of health care and have met OPM's HIT, quality and price/cost transparency standards.

*No one is more responsible for your health care than you – HIT tools can help.*

# Federal Employees Dental and Vision Insurance Program (FEDVIP)

## What does this Program offer?

The Federal Employees Dental and Vision Insurance Program provides comprehensive dental and vision insurance at competitive group rates. There are seven dental plans and three vision plans from which to choose. FEDVIP features nationwide, international, and regional plans.

A dental or vision insurance plan is much like a health insurance plan; you may be required to meet a deductible and provide a copay or coinsurance payments for your dental or vision services. With any plan choice, you should look at all the information and find a plan that will best fit your needs. You should also review your FEHB plan brochure to determine what dental and/or vision coverage the FEHB plan provides.

If you are currently enrolled in FEDVIP and you take no action during Open Season, your current coverage will continue in 2011, provided you remain eligible for the Program. Enrollment continues year to year, automatically. **Please Note:** your premiums and benefits may change for 2011.

## Key FEDVIP facts

- FEDVIP is part of the annual Federal Benefits Open Season.
- FEDVIP is separate and different from the FEHB Program.
- The new health care law does not change the age or unmarried requirement for dependents in FEDVIP.
- FEDVIP coverage continues each year. You do not need to re-enroll each year. If you do not want to change plans or enrollment type, do nothing.
- You can only cancel FEDVIP coverage during Open Season, upon deployment to active military duty or upon transfer to another agency where you enroll in their dental and/or vision plan and the agency pays at least 50% of the premium. You cannot cancel just because you retire or because you can no longer afford the premiums.
- If you are enrolled in an FEHB plan, it is a requirement under the FEDVIP law that your FEHB plan function as the first payer. The FEDVIP plan is always the secondary payer to the FEHB plan.
- You can use your Flexible Spending Account (FSA) with FEDVIP. You can submit your FEDVIP copayments and deductibles as eligible expenses against your FSA account.
- Cancellation of coverage can only be made during Open Season, upon deployment to active military duty, or upon transferring to an eligible position.
- All nationwide FEDVIP plans provide international coverage.
- There are separate and/or different provider networks for each plan.
- Utilizing an in-network provider will reduce your out-of-pocket costs.
- There are no pre-existing condition limitations for enrollment.
- There is no opportunity to convert to a private plan when your FEDVIP coverage ends. There is no 31-day extension of coverage, Temporary Continuation of Coverage (TCC), Spouse Equity coverage, or right to convert to an individual policy (conversion policy).

# Federal Employees Dental and Vision Insurance Program (FEDVIP)

## What enrollment types are available?

- Self Only, which covers only the enrolled employee or retiree;
- Self Plus One, which covers the enrolled employee or retiree plus one eligible family member specified by the enrollee; and
- Self and Family, which covers the enrolled employee or retiree and all eligible family members.

Appendix I lists the available dental and vision insurance plans along with basic benefit information.

## How much does it cost?

You pay the entire premium. There is no government contribution to the premium. If you are an active employee, your premiums are taken from your salary on a pre-tax basis if your salary is sufficient to make the premium withholding. When you retire, premiums are withheld from your monthly annuity check on a post-tax basis if your annuity is sufficient.

Premiums for the nationwide dental plans and one regional dental plan are based on where you live. This is called your rating region. Your home ZIP code is used to find your rating region. Rating regions vary by carrier. The vision plans do not have rating regions. Enrolling in a FEDVIP plan will not reduce your FEHB premium.

See Appendices J and K to find 1) the rating region assigned to the area where you live by the different dental plans and 2) the related premium you will pay. You may also go to our website at [www.opm.gov/insure/dental](http://www.opm.gov/insure/dental) and [www.opm.gov/insure/vision](http://www.opm.gov/insure/vision) for premium and rating region information.

## Am I eligible to enroll?

In general, Federal employees eligible for FEHB coverage (whether or not actually enrolled) and retirees (regardless of FEHB status) are eligible to enroll in a dental and/or vision plan. Former spouses and deferred annuitants are NOT eligible to enroll. Anyone receiving an insurable interest annuity who is not also an eligible family member is NOT eligible to enroll.

## When can I enroll?

If you are a new employee eligible for FEDVIP, or an employee who has become newly eligible to enroll, you may enroll within 60 days of first becoming eligible. This is a one-time opportunity outside of Open Season to enroll. There is a separate 60-day enrollment period for dental and vision. For example: you may enroll in a dental plan on day 30 and a vision plan on day 59. Once you enroll, your 60 day opportunity for that type of plan ends.

An eligible employee or retiree may also enroll during the annual Federal Benefits Open Season, which runs from the Monday of the second full work week in November through the Monday of the second full work week in December. An eligible employee or retiree may enroll, cancel, or change enrollment type or options during Open Season. They may enroll or make changes outside of Open

# Federal Employees Dental and Vision Insurance Program (FEDVIP)

Season if they experience a qualifying life event (QLE) such as a change in family or other insurance coverage status. Please see Appendix H for more information about QLEs that permit employees and retirees to enroll or make changes in FEDVIP.

If you enroll during Open Season, premiums are deducted beginning the first full pay period on or after January 1. For new or newly eligible employees who elect to enroll, coverage is effective the first day of the pay period following the one in which BENEFEDS receives your enrollment. An Open Season enrollment or change is effective January 1.

## How do I enroll?

You may enroll on the Internet at [www.BENEFEDS.com](http://www.BENEFEDS.com). BENEFEDS is a secure enrollment website sponsored by OPM. For those without access to a computer, please call 1-877-888-FEDS (1-877-888-3337) (TTY number, 1-877-889-5680).

You cannot enroll in a FEDVIP plan using the Health Benefits Election Form (SF 2809) or through an agency self-service system, such as Employee Express, MyPay or Employee Personal Page. However, those sites may provide a link to BENEFEDS.

## What should I consider in making my decision to participate in this program?

There are questions you should ask yourself when deciding to enroll in FEDVIP or selecting a FEDVIP plan. By considering these questions thoroughly, you will be able to determine if FEDVIP is a good option for you.

1. Does my FEHB plan provide dental or vision coverage?
2. Does the FEDVIP plan coordinate benefits with the FEHB plan and how is the coordination of benefits calculated?
3. How affordable is the plan?
  - How much will it cost me on a bi-weekly or monthly basis? Can I afford that for the entire year?
  - Must I pay a deductible?
  - If I use a FEDVIP provider outside of the network, how much will I pay to get care?
  - How frequently can I visit the dentist and how much do I have to pay at each visit?
  - Will the plan provide benefits if I am also covered by another dental or vision plan?
4. Do I have access to any provider?
  - Does the plan give me the freedom to choose my own dentist or am I restricted to a panel of dentists selected by the plan?
  - Are there enough of the kinds of dentists I want to see?
  - Where will I go for care? Are these places near where I work or live?
  - Do I need to get permission before I see a dental specialist?
  - Will the plan allow referrals to specialists? Will my dentist and I be able to choose the specialist?

# Federal Employees Dental and Vision Insurance Program (FEDVIP)

5. Does the plan provide coverage for specialty services?
  - Are dentures, orthodontics, implants or replacement of missing teeth covered?
  - What are the plan's limitations or exclusions?
  - Are there annual limits on the types of services included?

## How do I find my premium rate?

### If you live outside the United States:

Go to Appendix K for your dental and vision premium rates.

### If you live inside the United States:

Go to Appendix K for your vision premium rate. To find your bi-weekly or monthly dental premium, you must first find your rating area on the chart in Appendix J. Some plans may have changed their rating regions for the upcoming plan year.

**Please Note:** If you are currently enrolled and have moved or your postal service has assigned you a new ZIP code, your rating region may have changed.

1. To find your dental rating area:
  - a. Go to the chart in Appendix J.
  - b. Find your state and your corresponding Zip code (1st 3 digits).
  - c. Look under the plan name and you will find your rating area.
2. To find your bi-weekly or monthly dental premium, match your rating area with your desired FEDVIP plan on the chart in Appendix K.

## Making an informed choice

- Before selecting a plan that best suits your needs, ask your carrier or access the OPM website for a copy of the plan brochure.
- If you have questions about coverage, exclusions, limitations or payment of benefits, ask the plan before making your plan selection.
- Find out which plan your provider participates in and why. Keep in mind that if your provider leaves the plan, this is not a qualifying life event allowing a change or cancellation.

## How do I get more information about this Program?

Visit FEDVIP online at [www.opm.gov/insure/dental](http://www.opm.gov/insure/dental) and [www.opm.gov/insure/vision](http://www.opm.gov/insure/vision) for information including:

- How to enroll
- FEDVIP plan websites, brochures, and provider searches
- Dental premium rates
- Vision premium rates

# Federal Flexible Spending Account Program (FSAFEDS)

## What does this Program offer?

A way to SAVE MONEY. The Federal Flexible Spending Account Program, known as FSAFEDS, is a benefit that can save you money. It offers accounts where you contribute money from your salary BEFORE taxes are withheld, incur eligible expenses, and get reimbursed. It's a way to save money on dependent care and health care services and items for you and your family. It's a way to pay less tax and save money!

Let's say you make \$1,000 per pay date – that means you pay taxes on \$1,000 per pay date. If you put \$20 per pay date in FSAFEDS then you only pay taxes on \$980 per pay date. You save money by paying less tax. Then you get the money in your account(s) back when you timely file claims for eligible expenses.

## Key FSAFEDS facts

- FSAFEDS is part of the annual Federal Benefits Open Season.
- Retirees cannot enroll in FSAFEDS.
- Employees MUST re-enroll each year – coverage does not automatically carry over to the next benefit period.
- If you enroll during Open Season you will have 14-1/2 months to spend your annual election.
- Enrollees must incur eligible expenses for their current benefit period by March 15th of the following year.
- Enrollees must file claims for their current benefit period by April 30th of the following year.
- Enrollees can use FSAFEDS accounts for copayments and deductibles from their FEHB and/or FEDVIP enrollments.
- Plan your contribution carefully and conservatively – you will lose any money in your account(s) for which you do not incur eligible expenses and timely file claims.

## What enrollment types are available?

There are three types of FSAs. Each type has a minimum annual election of \$250 and a maximum of \$5,000:

- **Dependent Care FSA (DCFSA)** – Used for eligible dependent care (non-medical) expenses that allow you and your spouse (if married) to work, look for work (as long as you have earned income at some point during the year), or attend school full-time. Eligible expenses include child care, before and after school care, late pick-up fees, and adult daycare. Dependents covered under a DCFSA include your children before their 13th birthday, and may also include any person you claim as a dependent on your Federal Income Tax return who is mentally or physically incapable of self care.

# Federal Flexible Spending Account Program (FSAFEDS)

- **Health Care FSA (HCFSA)** – Used for eligible health care expenses for you, your spouse, your tax dependents, and your adult children through the end of the calendar year in which they turn age 26 that are not covered or reimbursed by FEHB, FEDVIP or other insurance. Common expenses that are reimbursable by an HCFSA include:
  - Chiropractic services
  - Coinsurance, copays and deductibles (but not insurance premiums)
  - Contact lenses, solutions, and cleaners and cases
  - Dental care and procedures
  - Eye surgery
  - Eyeglasses and prescription sunglasses
  - Hearing aids and batteries
  - Infertility treatments

An HCFSA is not health insurance and does not replace your insurance plan. It is a separate program that reimburses you for eligible out-of-pocket health care expenses.

If you participate in an HCFSA and you are enrolled in a High Deductible Health Plan you may also have a Health Reimbursement Arrangement (HRA) but you cannot have a Health Savings Account (HSA).

- **Limited Expense Health Care FSA (LEX HCFSA)** – Designed for employees enrolled in or covered by a High Deductible Health Plan with a Health Savings Account. Eligible expenses are **limited** to dental and vision care expenses for you, your spouse, your tax dependents and your adult children through the end of the calendar year in which they turn age 26 that are not covered or reimbursed by FEHB, FEDVIP or other insurance. By opening a Limited Expense Health Care FSA you can save money on taxes by using your LEX HCFSA dollars for dental and vision care while preserving your Health Savings Account funds for other purposes.

Eligible expenses include your out-of-pocket costs for services and products related to:

- Dental care (e.g., cleanings, fillings, crowns, orthodontics, etc.)
- Vision care (e.g., contact lenses, eyeglasses, refractions, vision correction procedures, etc.)

## Am I eligible to enroll?

Most Federal employees in the Executive branch and many in non-Executive branch agencies are eligible. For specifics on eligibility, visit [www.FSAFEDS.com](http://www.FSAFEDS.com) or call an FSAFEDS Benefits Counselor toll-free at 1-877-FSAFEDS (1-877-372-3337) TTY: 1-800-952-0450, Monday through Friday, 9 a.m. until 9 p.m., Eastern Time. Retirees cannot enroll.

# Federal Flexible Spending Account Program (FSAFEDS)

## **When can I enroll?**

If you are a new or newly eligible employee or experience a qualifying life event (QLE), such as a change in family status, you have 60 days from your hire date (QLE date) to enroll in a HCFSA or LEX HCFSA and/or DCFSA, but you must enroll before October 1. If you are hired or become eligible or experience a QLE on or after October 1, you must wait and enroll during the Federal Benefits Open Season held each fall, which runs from the Monday of the second full work week in November to the Monday of the second full work week in December. You can find more information about qualifying life events at [www.FSAFEDS.com](http://www.FSAFEDS.com).

***Enrollment does not carry over from year to year – you must make an election every year to participate!***

An election made during Open Season is effective on January 1 of the benefit year. If you are a newly hired or newly eligible employee enrolling outside of Open Season, your effective date is the day after your election is accepted by FSAFEDS.

## **How do I enroll?**

You enroll at [www.FSAFEDS.com](http://www.FSAFEDS.com) or by calling 1-877-372-3337.

## **What should I consider in making my decision to participate in this Program?**

- Do I want to participate this year? You must make a new election every year. Enrollment does not carry over from year to year.
- What do my annual medical/dependent care out-of-pocket expenses run each year?
- Will my health, dental or vision insurance coverage be different this year? Am I changing plans or adding other coverage? Are my copayments changing?
- Will I still have the same number of dependents?
- **Plan your contribution carefully and conservatively – you will lose any money in your account(s) for which you do not incur eligible expenses and timely file claims.**

## **How do I get more information about this Program?**

Call 1-877-372-3337, TTY 1-800-952-0450, or visit [www.FSAFEDS.com](http://www.FSAFEDS.com).

# Federal Employees' Group Life Insurance (FEGLI) Program

## What does this Program offer?

The FEGLI Program offers group term life insurance.

## Key FEGLI facts

- The FEGLI Program is **not** part of the annual Federal Benefits Open Season.
- Employees in eligible positions are automatically covered under Basic life insurance, unless they choose to waive that coverage.
- Employees must have Basic insurance in order to have or elect Optional insurance.
- Employees must take action, within strict time limits, to elect Optional insurance. Coverage is not automatic.
- The Government pays one-third of the cost of Basic insurance. Enrollees pay 100% of the cost of Optional insurance.
- FEGLI does not have any cash or paid-up value. You cannot get a loan by borrowing from this insurance.
- Retirees may be able to continue their FEGLI coverage into retirement, but they cannot newly elect FEGLI coverage as a retiree.
- Living benefits are life insurance benefits paid to you while you are still living, rather than paid to a beneficiary or survivor when you die. You are eligible to elect a living benefit if you are an employee, retiree, or compensationer covered under the FEGLI Program who has been diagnosed as terminally ill with a life expectancy of nine months or less, and you have not assigned your insurance.

## What coverage is available?

**Basic insurance** – your annual salary, rounded up to the next even \$1,000, plus \$2,000. Basic insurance includes accidental death and dismemberment coverage for employees (not for retirees).

## Optional insurance

- **Option A - Standard** – \$10,000 of insurance. Option A includes accidental death and dismemberment coverage for employees (not retirees).
- **Option B - Additional** – 1, 2, 3, 4 or 5 times your annual rate of basic pay after rounding it up to the next even \$1,000.
- **Option C - Family** – coverage for your spouse and all of your eligible dependent children. You can elect 1, 2, 3, 4 or 5 multiples. Each multiple is equal to \$5,000 for your spouse and \$2,500 for each eligible child.

# Federal Employees' Group Life Insurance (FEGLI) Program

## How much does it cost?

You pay two-thirds of the premium for Basic life insurance and the Government pays one-third. Your cost for Basic life insurance is \$0.15 biweekly, per \$1,000 of coverage. Your age does not affect the cost of Basic insurance.

You pay 100% of the premium for Optional insurance. The cost depends on your age, based on 5-year age groups.

## Am I eligible to enroll?

Most Federal employees are eligible to enroll in FEGLI unless they are excluded by law or regulation. Federal retirees are eligible to carry their FEGLI into retirement if they meet the following requirements: eligible to retire on an immediate annuity (including FERS MRA+10 retirement), have not converted the coverage to a private plan, and have been insured under FEGLI for the five years immediately preceding retirement or for all periods of service during which FEGLI was available to them if they have been covered for less than five years. **There is no waiver of this five-year rule.**

## When can I enroll?

The FEGLI Program is **not** part of the annual Federal Benefits Open Season.

If you are a new employee who is eligible for FEGLI, or an employee who has become newly eligible to enroll, you will be automatically enrolled in Basic. If you do not want Basic, you must file a waiver with your agency.

As a new or newly eligible employee, you may enroll in Optional insurance within 31 days of becoming eligible.\* If you take no action, you will have Basic and will not have any Optional insurance.

If you are not a new employee or newly eligible, you may enroll in Basic life insurance and, if you wish, Option A and/or Option B coverage by providing satisfactory medical information at your own expense using the Request for Life Insurance (Standard Form 2822). You cannot enroll in Option C this way.

If you already have Basic insurance, you may elect or increase Option B and/or Option C within 60 days of experiencing a qualifying life event (marriage, divorce, death of a spouse, or birth or adoption of children). You cannot enroll in Option A this way.\*\*

You may also enroll during a FEGLI Open Season, which is held infrequently. You will receive plenty of notice when there is a FEGLI Open Season. The most recent FEGLI Open Seasons were held in 2004 and in 1999.

\* At press time, new FEGLI regulations were awaiting enactment. These proposed regulations expand the time limit to 60 days. Visit [www.opm.gov/insure/life](http://www.opm.gov/insure/life) for the latest updates.

\*\* At press time, new FEGLI regulations were awaiting enactment. These proposed regulations allow an employee to elect all FEGLI coverage - Basic, Option A, Option B, and Option C - without restriction based on a FEGLI qualifying life event. Visit [www.opm.gov/insure/life](http://www.opm.gov/insure/life) for the latest updates.

# Federal Employees' Group Life Insurance (FEGLI) Program

## **How do I enroll?**

You may be able to enroll using the Life Insurance Election Form (Standard Form 2817) or through an agency self-service system such as EBIS. Contact the human resources office of your employing agency for details on how you can enroll.

## **Who gets the benefits paid after my death?**

When you die, the Office of Federal Employees' Group Life Insurance (OFEGLI), an administrative unit of Metropolitan Life Insurance Company (MetLife), will pay life insurance benefits in a particular order set by law. The FEGLI Program Booklet, available from your human resources office and at [www.opm.gov/insure/life](http://www.opm.gov/insure/life), contains more details.

## **How does my beneficiary file a claim?**

He or she must use a specific form (FE-6) to claim FEGLI benefits, available from your human resources office or retirement system or at [www.opm.gov/insure/life](http://www.opm.gov/insure/life).

## **How do I get more information about this Program?**

Contact your agency human resources office. If you are retired, contact OPM's Retirement Operations Center at [retire@opm.gov](mailto:retire@opm.gov) or by calling 1-888-767-6738. Neither OFEGLI nor OPM's Insurance Operations offices maintain records for active Federal employees or retirees.

# Federal Long Term Care Insurance Program (FLTCIP)

## What does this Program offer?

The FLTCIP offers insurance that helps cover the costs of certain long term care services. Long term care is the assistance you receive to perform activities of daily living – such as bathing or dressing yourself – or supervision you receive because of a severe cognitive impairment, such as Alzheimer's disease. Long term care can be provided in a facility, like a nursing home, but is most often provided at home.

## Key FLTCIP facts

- The FLTCIP is **not** part of the annual Federal Benefits Open Season.
- You must apply and answer questions about your health to find out if you are eligible to enroll.
- You can apply for coverage at any time using the full underwriting application; you do not have to wait for an Open Season.
- New/newly eligible employees and their spouses and newly married spouses of employees can apply with abbreviated underwriting (fewer questions about their health) within 60 days of becoming eligible.
- Qualified relatives, including same-sex domestic partners can also apply, with full underwriting.
- Once enrolled, you can keep your coverage even if you are no longer in an eligible group (for example, you leave your job with the Federal Government).

## How much does it cost?

If you are approved for coverage, your premium is based on your age on the date your application is received and on the benefit options you select. You may pay your premiums through deductions from pay or annuity, by automatic bank withdrawal, or by direct bill.

**PLEASE NOTE:** Your premiums do not change because you get older or your health changes after your coverage becomes effective. However, premiums are not guaranteed. We may only increase premiums if you are among a group of enrollees whose premium is determined to be inadequate.

## Am I eligible to apply?

Most Federal employees are eligible to apply for coverage; those who are not eligible usually have limited appointments of short duration, or work sporadically only during certain seasons or when needed by their Federal agency. If you are eligible for the FEHB Program you are eligible to apply for coverage under the FLTCIP, even if you are not enrolled in the FEHB Program. Retirees are eligible to apply. Spouses, adult children and same-sex domestic partners of eligible employees and retirees may also apply, as well as parents, parents-in-law, and stepparents of employees (but not of retirees).

# Federal Long Term Care Insurance Program (FLTCIP)

## **How do I apply?**

You apply by completing an application found at [www.ltcfeds.com](http://www.ltcfeds.com) or by calling 1-800-LTC-FEDS. You must pass a medical screening (called underwriting). Certain medical conditions, or combinations of conditions, will prevent some people from being approved for coverage. By applying while you're in good health, you could avoid the risk of having a future change in your health disqualify you from obtaining coverage. Also, the younger you are when you apply, the lower your premiums.

If you are a new or newly eligible employee, you (and your spouse, if applicable) have 60 days to apply using the abbreviated underwriting application, which asks fewer questions about your health. Newly married spouses of employees also have 60 days to apply using abbreviated underwriting.

The next Open Season is planned for Spring 2011. If you are eligible you don't have to wait for an Open Season – you and your qualified relatives, including same-sex domestic partners may apply anytime using the full underwriting application.

## **What should I consider in making my decision to participate in this Program?**

Remember that FEHB plans do not cover the cost of long term care. While Medicare covers some care in nursing homes and at home, it does so only for a limited time, subject to restrictions. The need for long term care can strike anyone at any age and the cost of care can be substantial.

Be sure to visit [www.ltcfeds.com](http://www.ltcfeds.com) for the most up-to-date information about the FLTCIP before deciding whether to apply.

## **How do I get more information about this Program?**

Call 1-800-LTC-FEDS (1-800-582-3337), (TTY 1-800-843-3557) or visit [www.ltcfeds.com](http://www.ltcfeds.com).

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## **Appendix A**

### **FEHB Program Features**

**No waiting periods.** You can use your benefits as soon as your coverage becomes effective. There are no pre-existing condition limitations even if you change plans.

**A choice of coverage.** You can choose Self Only coverage just for you, or Self and Family coverage for you, your spouse, and children under age 26. Under certain circumstances, your FEHB enrollment may cover your disabled child 26 years old or older who is incapable of self-support.

**A choice of plans and options.** The FEHB Program offers Fee-for-Service plans, plans offering a Point-of-Service product, Health Maintenance Organizations, High Deductible Health Plans, and Consumer-Driven Health Plans.

**Salary deduction.** You pay your share of the premium through a payroll deduction and have the choice of doing so using pre-tax dollars.

**Annual enrollment opportunities.** Each year you can enroll or change your health plan enrollment during Open Season. Open Season runs from the Monday of the second full work week in November through the Monday of the second full work week in December. Other events allow for certain types of changes throughout the year; see your human resources office or retirement system for details.

**Continued group coverage.** The FEHB Program offers continued FEHB coverage:

- \* for you and your family when you retire from Federal service (normally you need to be covered under the FEHB Program for the five years of service immediately before you retire),
- \* for your former spouse if you divorce and he or she has a qualifying court order (see your human resources office for more information),
- \* for your family if you die, or
- \* for you and your family when you move, transfer, go on leave without pay, or enter military service (certain rules about coverage and premium amounts apply; see your human resources office).

**Coverage after FEHB ends.** The FEHB Program offers temporary continuation of coverage (TCC) and conversion to non-group (private) coverage:

- \* for you and your family if you leave Federal service (including when you are not eligible to carry FEHB into retirement),
- \* for your covered child if he or she turns age 26, or
- \* for your former spouse if you divorce and he or she does not have a qualifying court order (see your human resources office for more information).

If you lose coverage under the FEHB Program, you should automatically receive a Certificate of Group Health Plan Coverage from the last FEHB plan to cover you. If not, the plan must give you one on request. This certificate may be important to qualify for benefits if you join a non-FEHB plan.

## Appendix B

### Choosing an FEHB Plan

#### What type of health plan is best for you?

You have some basic questions to answer about how you pay for and access medical care. Here are the different types of plans from which to choose.

|  | <b>Choice of doctors, hospitals, pharmacies, and other providers</b>   | <b>Specialty care</b>   | <b>Out-of-pocket costs</b>   | <b>Paperwork</b>   |
|--|--|---|--|--|
| <b>Fee-for-Service w/PPO (Preferred Provider Organization)</b>   | You must use the plan's network to reduce your out-of-pocket costs. Not using PPO providers means only some or none of your claims will be paid. | Referral not required to get benefits.                                | You pay fewer costs if you use a PPO provider than if you don't.                         | Some, if you don't use network providers.  |
| <b>Health Maintenance Organization</b>   | You generally must use the plan's network to reduce your out-of-pocket costs.  | Referral generally required from primary care doctor to get benefits. | Your out-of-pocket costs are generally limited to copayments.                            | Little, if any.  |
| <b>Point-of-Service</b>  | You must use the plan's network to reduce your out-of-pocket costs. You may go outside the network but you will pay more.                        | Referral generally required to get maximum benefits.                  | You pay less if you use a network provider than if you don't.                            | Little, if you use the network. You have to file your own claims if you don't use the network. |
| <b>Consumer-Driven Plans</b>   | You may use network and non-network providers. You will pay more by not using the network.   | Referral not required to get maximum benefits from PPOs.              | You will pay an annual deductible and cost-sharing. You pay less if you use the network. | Some, if you don't use network providers.  |
| <b>High Deductible Health Plans w/Health Savings Account (HSA) or Health Reimbursement Arrangement (HRA)</b> | Some plans are network only, others pay something even if you do not use a network provider.   | Referral not required to get maximum benefits from PPOs.              | You will pay an annual deductible and cost-sharing. You pay less if you use the network. | If you have an HSA or HRA account, you may have to file a claim to obtain reimbursement.       |

## **Appendix B**

### **Choosing an FEHB Plan**

#### **What should you consider when choosing a plan?**

Having a variety of plans to choose from is a good thing, but it can make the process confusing. We have a tool on our website that will help you narrow your plan choice based on the benefits that are important to you; go to [www.opm.gov/insure/health/search/plansearch.aspx](http://www.opm.gov/insure/health/search/plansearch.aspx). You can also find help in selecting a plan using tools provided by PlanSmartChoice and Consumer's Checkbook at [www.opm.gov/insure/health/planinfo/index.asp](http://www.opm.gov/insure/health/planinfo/index.asp).

#### **Ask yourself these questions:**

- 1. How much does the plan cost?** This includes the premium you pay.
- 2. What benefits does the plan cover?** Make sure the plan covers the services or supplies that are important to you, and know its limitations and exclusions.
- 3. What are my out of pocket costs?** Does the plan charge a deductible (the amount you must first pay before the plan begins to pay benefits)? What is the copayment or coinsurance (the amount you share in the cost of the service or supply)?
- 4. Who are the doctors, hospitals, and other care providers I can use?** Your costs are lower when you use providers who are part of the plan; these are "in-network" providers.
- 5. How well does my plan provide quality care?** Quality care varies from plan to plan, and here are three sources for reviewing quality.

\* Member survey results – evaluations by current plan members are posted within the health plan benefit charts in this Guide.

\* Effectiveness of care – how a plan performs in preventing or treating common conditions is measured by the Healthcare Effectiveness Data and Information Set and is found at [www.opm.gov/insure/health/planinfo/quality/hedis.aspx](http://www.opm.gov/insure/health/planinfo/quality/hedis.aspx).

\* Accreditation – evaluations of health plans by independent accrediting organizations. Check the cover of your health plan's brochure for its accreditation level or go to <http://reportcard.ncca.org/plan/external/plansearch.aspx>.

## Appendix B

### Choosing an FEHB Plan

#### Definitions

**Brand name drug** - A prescription drug that is protected by a patent, supplied by a single company, and marketed under the manufacturer's brand name.

**Coinsurance** - The amount you pay as your share for the medical services you receive, such as a doctor's visit. Coinsurance is a percentage of the plan's allowance for the service (you pay 20%, for example).

**Copayment** - The amount you pay as your share for the medical services you receive, such as a doctor's visit. A copayment is a fixed dollar amount (you pay \$15, for example).

**Deductible** - The dollar amount of covered expenses an individual or family must pay before the plan begins to pay benefits. There may be separate deductibles for different types of services. For example, a plan can have a prescription drug benefit deductible separate from its calendar year deductible.

**Formulary or Prescription Drug List** - A list of both generic and brand name drugs, often made up of different cost-sharing levels or tiers, that are preferred by your health plan. Health plans choose drugs that are medically safe and cost effective. A team including pharmacists and physicians determines the drugs to include in the formulary.

**Generic Drug** - A generic medication is an equivalent of a brand name drug. A generic drug provides the same effectiveness and safety as a brand name drug and usually costs less. A generic drug may have a different color or shape than the brand name, but it must have the same active ingredients, strength, and dosage form (pill, liquid, or injection).

**In-Network** - You receive treatment from the doctors, clinics, health centers, hospitals, medical practices, and other providers with whom your plan has an agreement to care for its members.

**Out-of-Network** - You receive treatment from doctors, clinics, health centers, hospitals, and medical practices other than those with whom the plan has an agreement at additional cost. Members who receive services outside the network may pay all charges.

**Premium Conversion** - A program to allow Federal employees to use pre-tax dollars to pay health insurance premiums to the Federal Employees Health Benefits (FEHB) Program. Based on Federal tax rules, employees can deduct their share of health insurance premiums from their taxable income, which reduces their taxes.

**Provider** - A doctor, hospital, health care practitioner, pharmacy, or health care facility.

**Qualifying Life Events** - An event that may allow participants in the FEHB Program to change their health benefits enrollment outside of an Open Season. These events also apply to employees under premium conversion and include such events as change in family status, loss of FEHB coverage due to termination or cancellation, and change in employment status.

Additional definitions are located at the beginning of the sections introducing the different types of health plans.

## Appendix C

### Qualifying Life Events (QLEs) that May Permit a Change in Your FEHB Enrollment

Premium Conversion allows employees who are eligible for FEHB the opportunity to pay their share of FEHB premiums with pre-tax dollars. Premium conversion plans are governed by the Internal Revenue Code, and IRS rules govern when a participant may change his or her enrollment outside of the annual Open Season. When an employee experiences a qualifying life event, changes to the employee's FEHB enrollment may be permitted. Individuals who don't participate in Premium Conversion (retirees and employees who waived participation) may cancel their enrollment or change to Self Only at any time.

Below is a brief list of the more common QLEs. Be aware that time limits apply for requesting changes. A complete listing of QLEs can be found at [www.opm.gov/forms/pdf\\_fill/sf2809.pdf](http://www.opm.gov/forms/pdf_fill/sf2809.pdf). For more details about these and other QLEs, contact the human resources office of your employing agency.

|   | <b>From Not Enrolled to Enrolled</b> | <b>From Self Only to Self and Family</b> | <b>From One Plan or Option to Another</b> | <b>Cancel or Change to Self Only</b> |
|---|--------------------------------------|--|---|--------------------------------------|
| Change in family status that results in increase or decrease in number of eligible family members.  | Yes                                  | Yes                                      | Yes                                       | Yes                                  |
| Any change in employee's employment status that could result in entitlement to coverage.  | Yes                                  | Not Applicable                           | Not Applicable                            | Not Applicable                       |
| Employee restored to civilian position after serving in uniformed services.   | Yes                                  | Yes                                      | Yes                                       | Yes                                  |
| Employee (or covered family member) enrolled in an FEHB health maintenance organization (HMO) moves or becomes employed outside the geographic area from which the FEHB carrier accepts enrollment or, if already outside the area, moves further from this area. | Not Applicable                       | Yes                                      | Yes                                       | Not Applicable                       |
| Employee or eligible family member loses coverage under FEHB or another group insurance plan.   | Yes                                  | Yes                                      | Yes                                       | Yes                                  |
| Enrolled employee or eligible family member gains coverage under FEHB or another group insurance plan.  | No                                   | No                                       | No  | Yes                                  |

## **Appendix D**

### **FEHB Member Survey Results**

Each year Federal Employees Health Benefits plans with 500 or more subscribers mail the Consumers Assessment of Healthcare Providers and Systems (CAHPS)<sup>1</sup> to a random sample of plan members. For Health Maintenance Organizations (HMO)/Point-of-Service (POS) and High Deductible Health Plans (HDHP) and Consumer-Driven Health Plans (CDHP), the sample includes all commercial plan members, including non-Federal members. For Fee-for-Service (FFS)/Preferred Provider Organization (PPO) plans, the sample includes Federal members only. The CAHPS survey asks questions to evaluate members' satisfaction with their health plans. Independent vendors certified by the National Committee for Quality Assurance administer the surveys.

OPM reports each plan's scores on the various survey measures by showing the percentage of satisfied members on a scale of 0 to 100. Also, we list the national average for each measure. Since we offer HMO plans, FFS/PPO plans, HDHP, and CDHP plans, we compute a separate national average for each plan type.

Survey findings and member ratings are provided for the following key measures of member satisfaction:

- Overall Plan Satisfaction – This measure is based on the question, “Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?” We report the percentage of respondents who rated their plan 8 or higher.
- Getting Needed Care – How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?
- Getting Care Quickly – When you needed care right away, how often did you get care as soon as you thought you needed? Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed?
- How Well Doctors Communicate – How often did your personal doctor explain things in a way that was easy to understand? How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you?
- Customer Service – How often did the written materials or the Internet provide the information you needed about how your health plan works? How often did your health plan's customer service give you the information or help you needed? How often were the forms from your health plan easy to fill out?
- Claims Processing – How often did your health plan handle your claims quickly and correctly?
- Plan Information on Costs – How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?

In evaluating plan scores, you can compare individual plan scores against other plans and against the national averages. Generally, new plans and those with fewer than 500 FEHB subscribers do not conduct CAHPS. Therefore, some of the plans listed in the Guide will not have survey data.

<sup>1</sup> CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

## **Appendix E**

### **FEHB Plan Comparison Charts**

#### **Nationwide Fee-for-Service Plans (Pages 36 through 39)**

**Fee-for-Service (FFS) plans with a Preferred Provider Organization (PPO)** – A Fee-for-Service plan provides flexibility in using medical providers of your choice. You may choose medical providers who have contracted with the health plan to offer discounted charges. You may also choose medical providers who do not contract with the plan, but you will pay more of the cost.

Medical providers who have contracts with the health plan (Preferred Provider Organization or PPO) have agreed to accept the health plan's reimbursement. You usually pay a copayment or a coinsurance amount and do not file claims or other paperwork. Going to a PPO hospital does not guarantee PPO benefits for all services received in the hospital, however. Lab work, radiology, and other services from independent practitioners within the hospital are frequently not covered by the hospital's PPO agreement. If you receive treatment from medical providers who are not contracted with the health plan, you either pay them directly and submit a claim for reimbursement to the health plan or the health plan pays the provider directly according to plan coverage, and you pay a deductible, coinsurance or the balance of the billed charge. In any case, you pay a greater amount in out-of-pocket costs.

**PPO-only** – A PPO-only plan provides medical services only through medical providers that have contracts with the plan. With few exceptions, there is no medical coverage if you or your family members receive care from providers not contracted with the plan.

**Fee-for-Service plans open only to specific groups** – Several Fee-for-Service plans that are sponsored or underwritten by an employee organization strictly limit enrollment to persons who are members of that organization. If you are not certain if you are eligible, check with your human resource office first.

The Health Maintenance Organization (HMO) and Point-of-Service (POS) section begins on page 41.

The High Deductible Health Plan (HDHP) and Consumer-Driven Health Plan (CDHP) section begins on page 66.

## Nationwide Fee-for-Service Plans

### How to read this chart:

The table below highlights selected features that may help you narrow your choice of health plans. *Always consult plan brochures before making your final decision.* The chart does not show all of your possible out-of-pocket costs.

The **Deductibles** shown are the amount of covered expenses that you pay before your health plan begins to pay.

**Calendar Year** deductibles for families are two or more times the per person amount shown.

In some plans your combined **Prescription Drug** purchases from Mail Order and local pharmacies count toward the deductible. In other plans, only purchases from local pharmacies count. Some plans require each family member to meet a per person deductible.

The **Hospital Inpatient** deductible is what you pay each time you are admitted to a hospital.

**Doctors** shows what you pay for inpatient surgical services and for office visits.

Your share of **Hospital Inpatient Room and Board** covered charges is shown.

| Plan Name: Open to All  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| APWU Health Plan (APWU) -high                                 | 800-222-2798     | 471             | 472           | 477.08                | 1078.72       | 220.19                 | 497.87        |
| Blue Cross and Blue Shield Service Benefit Plan (BCBS) -std   | Local phone #    | 104             | 105           | 578.61                | 1306.89       | 267.05                 | 603.18        |
| Blue Cross and Blue Shield Service Benefit Plan (BCBS) -basic | Local phone #    | 111             | 112           | 453.48                | 1061.97       | 209.30                 | 490.14        |
| GEHA Benefit Plan (GEHA) -high                                | 800-821-6136     | 311             | 312           | 567.62                | 1290.97       | 261.98                 | 595.83        |
| GEHA Benefit Plan (GEHA) -std                                 | 800-821-6136     | 314             | 315           | 346.62                | 788.28        | 159.98                 | 363.82        |
| Mail Handlers Benefit Plan (MH) -std                          | 800-410-7778     | 454             | 455           | 611.20                | 1398.76       | 282.09                 | 645.58        |
| Mail Handlers Benefit Plan Value (MHV)                        | 800-410-7778     | 414             | 415           | 285.91                | 681.63        | 131.96                 | 314.60        |
| NALC -high  | 888-636-6252     | 321             | 322           | 552.07                | 1202.61       | 254.80                 | 555.05        |
| SAMBA -high   | 800-638-6589     | 441             | 442           | 661.68                | 1558.25       | 305.39                 | 719.19        |
| SAMBA -std  | 800-638-6589     | 444             | 445           | 501.78                | 1145.95       | 231.59                 | 528.90        |

### Plan Name: Open Only to Specific Groups

|  |              |     |     |        |         |        |        |
|--|--------------|-----|-----|--------|---------|--------|--------|
| Compass Rose Health Plan (CRHP) -high        | 800-634-0069 | 421 | 422 | 510.49 | 1184.93 | 235.61 | 546.89 |
| Foreign Service Benefit Plan (FS) -high      | 202-833-4910 | 401 | 402 | 493.96 | 1181.46 | 227.98 | 545.29 |
| Panama Canal Area Benefit Plan (PCABP) -high | 800-424-8196 | 431 | 432 | 409.24 | 854.21  | 188.88 | 394.25 |
| Rural Carrier Benefit Plan (Rural) -high     | 800-638-8432 | 381 | 382 | 565.83 | 1155.79 | 261.15 | 533.44 |

**Prescription Drug Payment Levels** Plans use a variety of terms to define what you pay for prescription drugs such as *generic, brand name, Tier I, Tier II, Level I, etc.* The 2 to 3 payment levels that plans use follow: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs, with some exceptions for specialty drugs. Many plans are basing how much you pay for prescription drugs on what they are charged.

**Mail Order Discounts** If your plan has a Mail Order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through Mail Order), your plan's response is "yes." If the plan does not have a Mail Order program or it is not superior to its pharmacy benefit, the plan's response is "no."

The prescription drug copayments or coinsurances described in this chart do not represent the complete range of cost-sharing under these plans. Many plans have variations in their prescription drug benefits (e.g., you pay the greater of a dollar amount or a percentage, or you pay one amount for your first prescription and then a different amount for refills). **You must read the plan brochure for a complete description of prescription drug and all other benefits.**

| Plan        | Benefit Type | Medical-Surgical – You Pay |                   |                    |                            |                             |                        |                    |                               |                      |
|-------------|--------------|----------------------------|-------------------|--------------------|----------------------------|-----------------------------|------------------------|--------------------|-------------------------------|----------------------|
|             |              | Deductible                 |                   |                    | Copay (\$)/Coinsurance (%) |                             |                        |                    |                               |                      |
|             |              | Per Person                 |                   | Hospital Inpatient | Doctors                    |                             | Hospital Inpatient R&B | Prescription Drugs |                               |                      |
|             |              | Calendar Year              | Prescription Drug |                    | Office Visits              | Inpatient Surgical Services |                        | Level I            | Level II / Level III          | Mail Order Discounts |
| APWU -high  | PPO          | \$275                      | None              | None               | \$18                       | 10%                         | 10%                    | \$8                | 25%/25%                       | Yes                  |
|             | Non-PPO      | \$500                      | None              | \$300              | 30%+diff.                  | 30%+diff.                   | 30%                    | 50%                | 50%/50%                       | Yes                  |
| BCBS -std   | PPO          | \$350                      | None              | \$250              | \$20                       | 15%                         | Nothing                | 20%                | 30%/30%                       | Yes                  |
|             | Non-PPO      | \$350                      | None              | \$350              | 35%                        | 35%                         | 35%                    | 45% +              | 45%/45%+                      | Yes                  |
| BCBS -basic | PPO          | None                       | None              | \$150/day x 5      | \$25                       | \$150                       | Nothing                | \$10               | \$40/\$50 or 50%              | N/A                  |
| GEHA -high  | PPO          | \$350                      | None              | \$100              | \$20                       | 10%                         | Nothing                | \$5                | 25% Max \$150/N/A             | Yes                  |
|             | Non-PPO      | \$350                      | None              | \$300              | 25%                        | 25%                         | Nothing                | \$5                | 25% Max \$150+/N/A            | Yes                  |
| GEHA -std   | PPO          | \$350                      | None              | None               | \$10                       | 15%                         | 15%                    | \$5                | 50% Max \$200/N/A             | Yes                  |
|             | Non-PPO      | \$350                      | None              | None               | 35%                        | 35%                         | 35%                    | \$5                | 50% Max \$200+/N/A            | Yes                  |
| MH -std     | PPO          | \$400                      | None              | \$200              | \$20                       | 10%                         | Nothing                | \$10               | 30%(\$200 max)/50%(\$200 max) | Yes                  |
|             | Non-PPO      | \$600                      | None              | \$500              | 30%                        | 30%                         | 30%                    | 50%                | 50%/50%                       | Yes                  |
| MH Value    | PPO          | \$600                      | None              | None               | \$30                       | 20%                         | 20%                    | \$10               | 50%/50%                       | Yes                  |
|             | Non-PPO      | \$900                      | Not Covered       | None               | 40%                        | 40%                         | 40%                    | Not Covered        | Not Covered                   | Yes                  |
| NALC -high  | PPO          | \$300                      | None              | \$200              | \$20                       | 15%                         | Nothing                | 20%                | 30%/30%                       | Yes                  |
|             | Non-PPO      | \$300                      | None              | \$350              | 30%                        | 30%                         | 30%                    | 45% 45%+           | 45%/45%+                      | Yes                  |
| SAMBA -high | PPO          | \$300                      | None              | \$200              | \$20                       | 10%                         | Nothing                | \$10               | 15%(\$55 max)/30%(\$90 max)   | Yes                  |
|             | Non-PPO      | \$300                      | None              | \$300              | 30%                        | 30%                         | 30%                    | \$10               | 15%(\$55 max)/30%(\$90 max)   | Yes                  |
| SAMBA -std  | PPO          | \$350                      | None              | \$200              | \$20                       | 15%                         | Nothing                | \$10               | 25%(\$70 max)/35%(\$100 max)  | Yes                  |
|             | Non-PPO      | \$350                      | None              | \$300              | 30%                        | 30%                         | 30%                    | \$10               | 25%(\$70 max)/35%(\$100 max)  | Yes                  |
| CRHP        | PPO          | \$300                      | None              | \$150              | \$10                       | 10%                         | Nothing                | \$5                | \$30/30% or \$45              | Yes                  |
|             | Non-PPO      | \$300                      | None              | \$350              | 30%                        | 30%                         | 30%                    | \$5                | \$30/30% or \$45              | Yes                  |
| FS          | PPO          | \$300                      | None              | Nothing            | 10%                        | 10%                         | Nothing                | \$10               | 25%/30%+\$50 min              | Yes                  |
|             | Non-PPO      | \$300                      | None              | \$200              | 30%                        | 30%                         | 20%                    | \$10               | 25%/30%+\$50 min              | Yes                  |
| PCABP       | POS          | None                       | None              | \$25               | \$5                        | Nothing                     | Nothing                | 20%                | 20%/20%                       | No                   |
|             | FFS          | None                       | None              | \$100              | 50%                        | 50%                         | 50%                    | 20%                | 20%/20%                       | No                   |
| Rural       | PPO          | \$350                      | \$200             | \$100              | \$20                       | 10%                         | Nothing                | 30%                | 30%/30%                       | Yes                  |
|             | Non-PPO      | \$400                      | \$200             | \$300              | 25%                        | 20%                         | 20%                    | 30%                | 30%/30%                       | Yes                  |

\*The Panama Canal Area Plan provides a Point-of-Service product within the Republic of Panama.

## Nationwide Fee-for-Service Plans

**Member Survey** results are collected, scored, and reported by an independent organization – not by the health plans. See Appendix D for a fuller explanation of each survey category.

|                              |  |
|------------------------------|--|
| Overall Plan Satisfaction    | • How would you rate your overall experience with your health plan?  |
| Getting Needed Care          | • How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?  |
| Getting Care Quickly         | • When you needed care right away, how often did you get care as soon as you thought you needed?<br>• Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed?                                  |
| How Well Doctors Communicate | • How often did your personal doctor explain things in a way that was easy to understand?<br>• How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you?   |
| Customer Service             | • How often did written materials or the Internet provide the information you needed about how your health plan works?<br>• How often did your health plan's customer service give you the information or help you needed?<br>• How often were the forms from your health plan easy to fill out? |
| Claims Processing            | • How often did your health plan handle your claims quickly and correctly?   |
| Plan Information on Costs    | • How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?  |

| Plan Name: Open to All                                 | Member Survey Results |                           |                     |                      |                              |                  |                   |                           |
|--|-----------------------|---------------------------|---------------------|----------------------|------------------------------|------------------|-------------------|---------------------------|
|  | Plan Code             | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| <b>FFS National Average</b>                            |                       | <b>78.9</b>               | <b>92.1</b>         | <b>92.2</b>          | <b>94.4</b>                  | <b>89.7</b>      | <b>92.6</b>       | <b>74.6</b>               |
| APWU Health Plan -high                                 | 47<br>47              | 78.4                      | 91.8                | 93.6                 | 94.6                         | 86.4             | 89.7              | 76.9                      |
| Blue Cross and Blue Shield Service Benefit Plan -std   | 10<br>10              | 80.5                      | 93.9                | 92.5                 | 94.9                         | 89.7             | 95.6              | 73.8                      |
| Blue Cross and Blue Shield Service Benefit Plan -basic | 11                    | 73.9                      | 93.1                | 89.6                 | 94.9                         | 92               | 94.6              | 73                        |
| GEHA Benefit Plan -high                                | 31<br>31              | 85.8                      | 93.9                | 92.1                 | 95.1                         | 93.3             | 97                | 76.7                      |
| GEHA Benefit Plan -std                                 | 31<br>31              | 76.6                      | 90.5                | 90                   | 94.4                         | 90.1             | 93.9              | 73.4                      |
| Mail Handlers Benefit Plan -std                        | 45<br>45              | 78.8                      | 92.4                | 91.8                 | 94.6                         | 90.4             | 94.1              | 69                        |
| Mail Handlers Benefit Plan Value                       | 41<br>41              | 52.4                      | 84.6                | 89                   | 94.1                         | 86.6             | 84.5              | 66.5                      |
| NALC -high   | 32<br>32              | 84.8                      | 94                  | 92.8                 | 93.4                         | 89.7             | 94.5              | 77.8                      |
| SAMBA -high  | 44<br>44              | 85.9                      | 94.7                | 94.1                 | 95.7                         | 90.9             | 94.9              | 79.2                      |
| SAMBA -std   | 44<br>44              | 82.6                      | 93.6                | 93.9                 | 95.2                         | 93.1             | 93.8              | 77.7                      |

### Plan Name: Open Only to Specific Groups

|                                |          | <b>FFS National Average</b> | <b>78.9</b> | <b>92.1</b> | <b>92.2</b> | <b>94.4</b> | <b>89.7</b> | <b>92.6</b> | <b>74.6</b> |
|--------------------------------|----------|-----------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Compass Rose Health Plan       | 42<br>42 |                             | 86.4        | 93.9        | 95.1        | 93.6        | 92.4        | 94.9        | 78.2        |
| Foreign Service Benefit Plan   | 40<br>40 |                             | 75.7        | 87.1        | 92.7        | 93          | 83.5        | 84.9        | 68.6        |
| Panama Canal Area Benefit Plan | 43<br>43 |                             |             |             |             |             |             |             |             |
| Rural Carrier Benefit Plan     | 38<br>38 |                             | 83.9        | 95.2        | 94          | 95.7        | 91.1        | 94          | 77.4        |

## Fee-for-Service Plans – Blue Cross and Blue Shield Service Benefit Plan – Member Survey Results for Select States

Again this year we are providing more detailed information regarding the quality of services provided by our health plans. We are including the results of the Member Satisfaction survey at the *state level* for eight local Blue Cross Blue Shield (BCBS) Plans.

|  |                      | <b>Member Survey Results</b> |                           |                     |                      |                              |                  |                   |                           |
|--|----------------------|------------------------------|---------------------------|---------------------|----------------------|------------------------------|------------------|-------------------|---------------------------|
| <b>Plan Name</b>   | <b>Location</b>      | <b>Plan Code</b>             | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| <b>FFS National Average</b>  |                      |                              | <b>78.9</b>               | <b>92.1</b>         | <b>92.2</b>          | <b>94.4</b>                  | <b>89.7</b>      | <b>92.6</b>       | <b>74.6</b>               |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | Arizona              | 10                           | 79.5                      | 93                  | 91                   | 92.5                         | 86.5             | 93.4              | 75.1                      |
|  |                      | 11                           | 72.8                      | 88.9                | 85                   | 90.5                         | 88.7             | 94.5              | 64.9                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | California           | 10                           | 79                        | 91.9                | 87.5                 | 94.4                         | 86.4             | 93.9              | 68.9                      |
|  |                      | 11                           | 66.9                      | 88.3                | 81.4                 | 91.2                         | 86.6             | 86.1              | 65.7                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | District of Columbia | 10                           | 75.8                      | 92.6                | 91.9                 | 95                           | 86.9             | 90.1              | 67.4                      |
|  |                      | 11                           | 65.2                      | 86.8                | 86.1                 | 88.2                         | 82.6             | 90.3              | 61.9                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | Florida              | 10                           | 85.1                      | 93.5                | 90.1                 | 94.5                         | 89.2             | 92.5              | 77.5                      |
|  |                      | 11                           | 74.7                      | 90.6                | 89.4                 | 91.5                         | 87.5             | 91.2              | 69.2                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | Illinois             | 10                           | 79.8                      | 93                  | 92.9                 | 95.1                         | 88               | 94.2              | 72.7                      |
|  |                      | 11                           | 72.9                      | 89.7                | 87.1                 | 92.9                         | 86.5             | 94.5              | 69.7                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | Maryland             | 10                           | 80.2                      | 93.6                | 92.2                 | 93                           | 93.1             | 97.3              | 72.8                      |
|  |                      | 11                           | 74.1                      | 91.3                | 89.6                 | 93                           | 90.1             | 96.2              | 69.7                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | Texas                | 10                           | 84.7                      | 93.8                | 89.4                 | 93.9                         | 88.4             | 95.6              | 74.1                      |
|  |                      | 11                           | 76.5                      | 91.2                | 88.5                 | 92.1                         | 90.1             | 94.2              | 66.7                      |
| Blue Cross and Blue Shield Service - Standard Benefit Plan - Basic | Virginia             | 10                           | 81.8                      | 91.6                | 91                   | 94.4                         | 91.6             | 96.3              | 73.2                      |
|  |                      | 11                           | 70.1                      | 90.2                | 86.4                 | 91.8                         | 87.8             | 94.3              | 70.4                      |

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## Appendix E

### FEHB Plan Comparison Charts

#### Health Maintenance Organization Plans and Plans Offering a Point-of-Service Product (Pages 42 through 65)

**Health Maintenance Organization (HMO)** – A Health Maintenance Organization provides care through a network of physicians and hospitals in particular geographic or service areas. HMOs coordinate the health care service you receive and free you from completing paperwork or being billed for covered services. Your eligibility to enroll in an HMO is determined by where you live or, for some plans, where you work.

- The HMO provides a comprehensive set of services – as long as you use the doctors and hospitals affiliated with the HMO. HMOs charge a copayment for primary physician and specialist visits and sometimes a copayment for in-hospital care.
- Most HMOs ask you to choose a doctor or medical group as your primary care physician (PCP). Your PCP provides your general medical care. In many HMOs, you must get authorization or a “referral” from your PCP to see other providers. The referral is a recommendation by your physician for you to be evaluated and/or treated by a different physician or medical professional. The referral ensures that you see the right provider for the care appropriate to your condition.
- Medical care from a provider not in the plan’s network is not covered unless it’s emergency care or your plan has an arrangement with another plan.

**Plans Offering a Point-of-Service (POS) Product** – A Point-of-Service plan is like having two plans in one – an HMO and an FFS plan. A POS allows you and your family members to choose between using, (1) a network of providers in a designated service area (like an HMO), or (2) Out-of-Network providers (like an FFS plan). When you use the POS network of providers, you usually pay a copayment for services and do not have to file claims or other paperwork. If you use non-HMO or non-POS providers, you pay a deductible, coinsurance, or the balance of the billed charge. In any case, your out-of-pocket costs are higher and you file your own claims for reimbursement.

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The tables on the following pages highlight what you are expected to pay for selected features under each plan. *Always consult plan brochures before making your final decision.*

**Primary care/Specialist office visit copay** – Shows what you pay for each office visit to your primary care doctor and specialist. Contact your plan to find out what providers it considers specialists.

**Hospital per stay deductible** – Shows the amount you pay when you are admitted into a hospital.

**Prescription drugs** – Plans use a variety of terms to define what you pay for prescription drugs such as generic, brand, Level I, Level II, Tier I, Tier II, etc. In capturing these differences we use the following: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs with some exceptions for specialty drugs. The level in which a medication is placed and what you pay for prescription drugs is often based on what the plan is charged.

**Mail Order Discount** – If your plan has a mail order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through mail order), your plan’s response is “yes.” If the plan does not have a mail order program or it is not superior to its pharmacy benefit, the plan’s response is “no.”

**Member Survey Results** – See Appendix D for a description.

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Arizona</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Phoenix and Tucson Areas                                 | 877-459-6604     | WQ1             | WQ2           | 537.57                | 1299.94       | 248.11                 | 599.97        |
| Health Net of Arizona, Inc. -high- Maricopa/Pima/Other AZ counties                | 800-289-2818     | A71             | A72           | 508.45                | 1286.59       | 234.67                 | 593.81        |
| Health Net of Arizona, Inc. -std- Maricopa/Pima/Other AZ counties                 | 800-289-2818     | A74             | A75           | 456.91                | 1156.20       | 210.88                 | 533.63        |
| <b>Arkansas</b>   |                  |                 |               |                       |               |                        |               |
| QualChoice - high - All of Arkansas   | 800-235-7111     | DH1             | DH2           | 537.94                | 1259.77       | 248.28                 | 581.43        |
| QualChoice - std - All of Arkansas  | 800-235-7111     | DH4             | DH5           | 419.58                | 982.54        | 193.65                 | 453.48        |
| <b>California</b>   |                  |                 |               |                       |               |                        |               |
| Aetna HMO - Los Angeles and San Diego Areas                                       | 877-459-6604     | 2X1             | 2X2           | 438.27                | 1079.61       | 202.28                 | 498.28        |
| Anthem Blue Cross - HMO -high- Most of California                                 | 800-235-8631     | M51             | M52           | 588.23                | 1435.42       | 271.49                 | 662.50        |
| Blue Shield of CA Access+HMO -high- Southern Region                               | 800-880-8086     | SI1             | SI2           | 523.47                | 1183.04       | 241.60                 | 546.02        |
| Health Net of California -high- Northern Region                                   | 800-522-0088     | LB1             | LB2           | 814.04                | 1882.16       | 375.71                 | 868.69        |
| Health Net of California -std- Northern Region                                    | 800-522-0088     | LB4             | LB5           | 775.28                | 1792.53       | 357.82                 | 827.32        |
| Health Net of California -high- Southern Region                                   | 800-522-0088     | LP1             | LP2           | 552.00                | 1276.25       | 254.77                 | 589.04        |
| Health Net of California -std- Southern Region                                    | 800-522-0088     | LP4             | LP5           | 518.31                | 1198.34       | 239.22                 | 553.08        |
| Kaiser Foundation Health Plan of California -high- Northern California            | 800-464-4000     | 591             | 592           | 621.83                | 1484.38       | 287.00                 | 685.10        |
| Kaiser Foundation Health Plan of California -std- Northern California             | 800-464-4000     | 594             | 595           | 520.52                | 1218.01       | 240.24                 | 562.16        |
| Kaiser Foundation Health Plan of California -high- Southern California            | 800-464-4000     | 621             | 622           | 478.94                | 1106.89       | 221.05                 | 510.87        |
| Kaiser Foundation Health Plan of California -std- Southern California             | 800-464-4000     | 624             | 625           | 306.87                | 709.26        | 141.63                 | 327.35        |
| PacificCare of California -high- Most of California                               | 866-546-0510     | CY1             | CY2           | 474.02                | 1082.03       | 218.78                 | 499.40        |
| <b>Colorado</b>   |                  |                 |               |                       |               |                        |               |
| Kaiser Foundation Health Plan of Colorado -high- Denver/Boulder/Southern Colorado | 800-632-9700     | 651             | 652           | 542.75                | 1226.64       | 250.50                 | 566.14        |
| Kaiser Foundation Health Plan of Colorado -std- Denver/Boulder/Southern Colorado  | 800-632-9700     | 654             | 655           | 320.73                | 724.90        | 148.03                 | 334.57        |

| Plan Name – Location              | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible     | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|-----------------------------------|---|--|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|                                   |   |  | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>   |   |  |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Arizona</b>                    |   |  |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High            | \$20/\$35                                   | \$250/day x 4                          | \$10                  | \$35/\$65              | Yes                       | 61.3                         | 86.6                   | 83.1                    | 89.9                               | 86.9                | 87.9                 | 66.7                         |
| Health Net of Arizona, Inc.-High  | \$15/\$30                                   | \$200/day x 3                          | \$10                  | \$30/\$50              | Yes                       | 66.8                         | 90.7                   | 84.1                    | 93.1                               | 82.3                | 87.3                 | 63                           |
| Health Net of Arizona, Inc.-Std   | \$15/\$40                                   | \$250/day x 3                          | \$10                  | \$40/\$70              | Yes                       | 66.8                         | 90.7                   | 84.1                    | 93.1                               | 82.3                | 87.3                 | 63                           |
| <b>Arkansas</b>                   |   |  |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| QualChoice-<br>QualChoice-        | In-Network<br>Out-Network                   | \$20/\$30<br>preventive \$0<br>40%/40% | \$100max\$500<br>40%  | \$0<br>N/A             | \$40/\$60<br>N/A          | Yes<br>N/A                   |                        |                         |                                    |                     |                      |                              |
| QualChoice-                       | In-Network                                  | \$20/\$40<br>preventive \$0            | \$200max\$1,000       | \$5                    | \$40/\$60                 | Yes                          |                        |                         |                                    |                     |                      |                              |
| <b>California</b>                 |   |  |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High            | \$20/\$35                                   | \$250/day x 4                          | \$10                  | \$35/\$65              | Yes                       | 52.4                         | 76.2                   | 75.8                    | 88.4                               | 79.3                | 92.1                 | 67.5                         |
| Anthem Blue Cross - HMO-High      | \$25/\$25                                   | \$200/day x 3                          | \$10/\$35/45%         | \$35 or 45%/45%        | Yes                       | 60.8                         | 81.9                   | 77.5                    | 88.5                               | 66                  | 85.4                 | 57.6                         |
| Blue Shield of CA Access+HMO-High | \$20/\$30                                   | \$150/ day x 3                         | \$10                  | \$35/\$50              | Yes                       | 64.9                         | 83.8                   | 80.9                    | 90.3                               | 81.7                | 85.3                 | 63.5                         |
| Health Net of California-High     | \$15/\$30                                   | \$100/dayx3                            | \$10                  | \$35/\$50              | Yes                       | 64.9                         | 82                     | 80.4                    | 92                                 | 77.7                | 83.6                 | 57.1                         |
| Health Net of California-Std      | \$30/\$50                                   | \$300                                  | \$15                  | \$35/\$60              | Yes                       | 64.9                         | 82                     | 80.4                    | 92                                 | 77.7                | 83.6                 | 57.1                         |
| Health Net of California-High     | \$15/\$30                                   | \$100/dayx3                            | \$10                  | \$35/\$50              | Yes                       | 64.9                         | 82                     | 80.4                    | 92                                 | 77.7                | 83.6                 | 57.1                         |
| Health Net of California-Std      | \$30/\$50                                   | \$300                                  | \$15                  | \$35/\$60              | Yes                       | 64.9                         | 82                     | 80.4                    | 92                                 | 77.7                | 83.6                 | 57.1                         |
| Kaiser Foundation HP-High         | \$15/\$15                                   | \$250                                  | \$10                  | \$30/\$30              | Yes                       | 69                           | 83.5                   | 82.2                    | 91.3                               | 80.3                | 80.2                 | 59.8                         |
| Kaiser Foundation HP-Std          | \$30/\$30                                   | \$500                                  | \$15                  | \$35/\$35              | Yes                       | 69                           | 83.5                   | 82.2                    | 91.3                               | 80.3                | 80.2                 | 59.8                         |
| Kaiser Foundation HP-High         | \$15/\$15                                   | \$250                                  | \$10                  | \$30/\$30              | Yes                       | 72                           | 80                     | 79.4                    | 91.9                               | 78.4                | 78                   | 63.4                         |
| Kaiser Foundation HP-Std          | \$30/\$30                                   | \$500                                  | \$15                  | \$35/\$35              | Yes                       | 72                           | 80                     | 79.4                    | 91.9                               | 78.4                | 78                   | 63.4                         |
| PacifiCare of California-High     | \$20/\$30                                   | \$100/day x 5                          | \$10                  | \$35/\$60              | Yes                       | 63.2                         | 76.2                   | 81.5                    | 90.6                               | 77                  | 86.1                 | 64.4                         |
| <b>Colorado</b>                   |   |  |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Kaiser Foundation HP-High         | \$20/\$30                                   | \$250                                  | \$10                  | \$25/\$50              | Yes                       | 63.1                         | 79.4                   | 87.1                    | 92.7                               | 80.8                | 92                   | 68.5                         |
| Kaiser Foundation HP-Std          | \$25/\$45                                   | \$250/dayx3                            | \$15                  | \$35/\$70              | Yes                       | 63.1                         | 79.4                   | 87.1                    | 92.7                               | 80.8                | 92                   | 68.5                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Delaware</b>   |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Kent/New Castle/Sussex areas                                       | 877-459-6604     | P31             | P32           | 832.11                | 2007.74       | 384.05                 | 926.65        |
| Aetna Open Access -basic- Kent/New Castle/Sussex areas                                      | 877-459-6604     | P34             | P35           | 623.72                | 1440.27       | 287.87                 | 664.74        |
| <b>District of Columbia</b>   |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Washington, DC Area  | 877-459-6604     | JN1             | JN2           | 739.59                | 1656.61       | 341.35                 | 764.59        |
| Aetna Open Access -basic- Washington, DC Area   | 877-459-6604     | JN4             | JN5           | 472.94                | 1106.84       | 218.28                 | 510.85        |
| CareFirst BlueChoice -high- Washington, D.C. Metro Area                                     | 866-296-7363     | 2G1             | 2G2           | 542.45                | 1220.31       | 250.36                 | 563.22        |
| Kaiser Foundation Health Plan Mid-Atlantic States -high- Washington, DC area                | 877-574-3337     | E31             | E32           | 526.52                | 1211.02       | 243.01                 | 558.93        |
| Kaiser Foundation Health Plan Mid-Atlantic States -std- Washington, DC area                 | 877-574-3337     | E34             | E35           | 330.55                | 760.20        | 152.56                 | 350.86        |
| M.D. IPA -high- Washington, DC area   | 877-835-9861     | JP1             | JP2           | 523.64                | 1207.48       | 241.68                 | 557.30        |
| <b>Florida</b>  |                  |                 |               |                       |               |                        |               |
| Av-Med Health Plan -high- Broward, Dade and Palm Beach                                      | 800-882-8633     | ML1             | ML2           | 515.41                | 1237.12       | 237.88                 | 570.98        |
| Av-Med Health Plan -std- Broward, Dade and Palm Beach                                       | 800-882-8633     | ML4             | ML5           | 477.34                | 1145.67       | 220.31                 | 528.77        |
| Capital Health Plan -high- Tallahassee area   | 850-383-3311     | EA1             | EA2           | 409.07                | 1084.01       | 188.80                 | 500.31        |
| Coventry Health Care of Florida -high- Southern Florida                                     | 800-441-5501     | 5E1             | 5E2           | 479.38                | 1242.71       | 221.25                 | 573.56        |
| Coventry Health Care of Florida -std- Southern Florida                                      | 800-441-5501     | 5E4             | 5E5           | 413.66                | 1071.94       | 190.92                 | 494.74        |
| Humana, Inc. -high- South Florida   | 888-393-6765     | EE1             | EE2           | 556.62                | 1252.42       | 256.90                 | 578.04        |
| Humana, Inc. -std- South Florida  | 888-393-6765     | EE4             | EE5           | 487.46                | 1096.79       | 224.98                 | 506.21        |
| Humana, Inc. -high- Tampa   | 888-393-6765     | LL1             | LL2           | 629.74                | 1416.89       | 290.65                 | 653.95        |
| Humana, Inc. -std- Tampa  | 888-393-6765     | LL4             | LL5           | 511.85                | 1151.63       | 236.24                 | 531.52        |
| <b>Georgia</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Atlanta and Athens Areas   | 877-459-6604     | 2U1             | 2U2           | 622.85                | 1429.18       | 287.47                 | 659.62        |
| Humana Employers Health of Georgia, Inc. -high- Columbus                                    | 888-393-6765     | CB1             | CB2           | 517.57                | 1164.52       | 238.88                 | 537.47        |
| Humana Employers Health of Georgia, Inc. -std- Columbus                                     | 888-393-6765     | CB4             | CB5           | 465.81                | 1048.06       | 214.99                 | 483.72        |
| Humana Employers Health of Georgia, Inc. -high- Atlanta                                     | 888-393-6765     | DG1             | DG2           | 540.17                | 1215.37       | 249.31                 | 560.94        |
| Humana Employers Health of Georgia, Inc. -std- Atlanta                                      | 888-393-6765     | DG4             | DG5           | 517.57                | 1164.54       | 238.88                 | 537.48        |
| Humana Employers Health of Georgia, Inc. -high- Macon                                       | 888-393-6765     | DN1             | DN2           | 513.13                | 1154.51       | 236.83                 | 532.85        |
| Humana Employers Health of Georgia, Inc. -std- Macon  | 888-393-6765     | DN4             | DN5           | 487.46                | 1096.79       | 224.98                 | 506.21        |
| Kaiser Foundation Health Plan of GA, Inc. -high- Atlanta, Athens, Columbus, Macon, Savannah | 888-865-5813     | F81             | F82           | 523.38                | 1195.96       | 241.56                 | 551.98        |
| Kaiser Foundation Health Plan of GA, Inc. -std- Atlanta, Athens, Columbus, Macon, Savannah  | 888-865-5813     | F84             | F85           | 357.80                | 817.57        | 165.14                 | 377.34        |

| Plan Name – Location                          | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---|---|------------------------------------|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|   |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>               |   |                                    |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Delaware</b>                               |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                        | \$20/\$35                                   | \$150/day x 5                      | \$10                  | \$35/\$65              | Yes                       | 62.6                         | 86.2                   | 85.2                    | 92.8                               | 86.8                | 88.6                 | 65.5                         |
| Aetna Open Access-Basic                       | \$15/\$35                                   | 20% Plan Allow                     | \$5                   | \$35/\$65              | Yes                       | 62.6                         | 86.2                   | 85.2                    | 92.8                               | 86.8                | 88.6                 | 65.5                         |
| <b>District of Columbia</b>                   |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                        | \$15/\$30                                   | \$150/day x 3                      | \$5                   | \$35/\$65              | Yes                       | 58.9                         | 83                     | 84.5                    | 90                                 | 88.8                | 85.5                 | 65.2                         |
| Aetna Open Access-Basic                       | \$20/\$35                                   | 10% Plan Allow                     | \$10                  | \$35/\$65              | Yes                       | 58.9                         | 83                     | 84.5                    | 90                                 | 88.8                | 85.5                 | 65.2                         |
| CareFirst BlueChoice-High                     | \$25/\$35                                   | \$150/day x 3                      | \$10                  | \$30/\$50              | Yes                       | 53.3                         | 81.6                   | 81.1                    | 90.2                               | 68.5                | 81.7                 | 51.3                         |
| Kaiser Foundation HP-High                     | \$10/\$20                                   | \$100                              | \$7/\$17 Net          | \$30/\$50/\$45/\$65    | Yes                       | 71.1                         | 81.2                   | 83.6                    | 88.9                               | 81.2                | 84.8                 | 70                           |
| Kaiser Foundation HP-Std                      | \$20/\$30                                   | \$250/day x 3                      | \$12/\$22 Net         | \$35/\$55/\$50/\$70    | Yes                       | 71.1                         | 81.2                   | 83.6                    | 88.9                               | 81.2                | 84.8                 | 70                           |
| M.D. IPA-High                                 | \$25/\$35                                   | \$150/day x 3                      | \$7                   | \$25/\$60/\$100        | No                        | 58                           | 79.1                   | 86.6                    | 89.7                               | 83.9                | 88.8                 | 63.8                         |
| <b>Florida</b>                                |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Av-Med Health Plan-High                       | \$15/\$40                                   | \$150/dayx5                        | \$15                  | \$30/\$50/30%          | No                        | 78.1                         | 85.1                   | 86.7                    | 92.5                               | 86.6                | 87.4                 | 59.6                         |
| Av-Med Health Plan-Std                        | \$25/\$45                                   | \$175/day x 5                      | \$20                  | \$40/\$60/30%          | No                        | 78.1                         | 85.1                   | 86.7                    | 92.5                               | 86.6                | 87.4                 | 59.6                         |
| Capital Health Plan-High                      | \$15/\$25                                   | \$250                              | \$15                  | \$30/\$50              | No                        | 84                           | 89.5                   | 90.3                    | 92.3                               | 93                  | 94.3                 | 81.4                         |
| Coventry Health Care of Florida-High          | \$15/\$30                                   | Ded+\$150x3 days                   | \$20                  | \$40/\$60/20%          | Yes                       | 52.9                         | 79.3                   | 77.3                    | 90.3                               | 83.2                | 83                   | 61.5                         |
| Coventry Health Care of Florida-Standard      | \$20/\$45                                   | Ded+\$175x5 days                   | \$10                  | \$45/\$65/20%          | Yes                       | 52.9                         | 79.3                   | 77.3                    | 90.3                               | 83.2                | 83                   | 61.5                         |
| Humana, Inc.-High                             | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60              | Yes                       | 60.5                         | 84.9                   | 80.2                    | 90.9                               | 82.4                | 81.4                 | 60.3                         |
| Humana, Inc.-Standard                         | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60              | Yes                       | 60.5                         | 84.9                   | 80.2                    | 90.9                               | 82.4                | 81.4                 | 60.3                         |
| Humana, Inc.-High                             | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana, Inc.-Standard                         | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| <b>Georgia</b>                                |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                        | \$20/\$35                                   | \$250/day x 4                      | \$10                  | \$35/\$65              | Yes                       | 60.9                         | 87.5                   | 83.9                    | 92.7                               | 87.6                | 87.3                 | 64.5                         |
| Humana Employers Health of Georgia, Inc.-High | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana Employers Health of Georgia, Inc.-Std  | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana Employers Health of Georgia, Inc.-High | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60              | Yes                       | 49.9                         | 85.6                   | 84                      | 95.8                               | 89.1                | 82.5                 | 70.5                         |
| Humana Employers Health of Georgia, Inc.-Std  | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60              | Yes                       | 49.9                         | 85.6                   | 84                      | 95.8                               | 89.1                | 82.5                 | 70.5                         |
| Humana Employers Health of Georgia, Inc.-High | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana Employers Health of Georgia, Inc.-Std  | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Kaiser Foundation HP-High                     | \$10/\$25                                   | \$250                              | \$10/\$16 Comm        | \$30/\$36 Comm         | Yes                       | 63.1                         | 82.4                   | 79.8                    | 91.3                               | 78.2                | 83.3                 | 62.9                         |
| Kaiser Foundation HP-Std                      | \$20/\$30                                   | \$250/day x 3                      | \$20/\$26 Comm        | \$30/\$36 Comm         | Yes                       | 63.1                         | 82.4                   | 79.8                    | 91.3                               | 78.2                | 83.3                 | 62.9                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Guam</b>   |                  |                 |               |                       |               |                        |               |
| TakeCare -high- Guam/N.Mariana Islands/Belau(Palau)                                   | 671-647-3526     | JK1             | JK2           | 497.88                | 1308.36       | 229.79                 | 603.86        |
| TakeCare -std- Guam/N.Mariana Islands/Belau(Palau)                                    | 671-647-3526     | JK4             | JK5           | 441.72                | 1166.47       | 203.87                 | 538.37        |
| <b>Hawaii</b>   |                  |                 |               |                       |               |                        |               |
| HMSA -high- All of Hawaii   | 808-948-6499     | 871             | 872           | 452.21                | 1006.57       | 208.71                 | 464.57        |
| Kaiser Foundation Health Plan of Hawaii -high- Hawaii/Kauai/Lanai/Maui/Molokai/Oahu   | 808-432-5955     | 631             | 632           | 508.93                | 1094.19       | 234.89                 | 505.01        |
| Kaiser Foundation Health Plan of Hawaii -std- Hawaii/Kauai/Lanai/Maui/Molokai/Oahu    | 808-432-5955     | 634             | 635           | 225.57                | 484.97        | 104.11                 | 223.83        |
| <b>Idaho</b>  |                  |                 |               |                       |               |                        |               |
| Altius Health Plans -high- Southern Region  | 800-377-4161     | 9K1             | 9K2           | 600.32                | 1320.78       | 277.07                 | 609.59        |
| Altius Health Plans -std- Southern Region   | 800-377-4161     | DK4             | DK5           | 398.17                | 875.92        | 183.77                 | 404.27        |
| Group Health Cooperative -high- Kootenai and Latah                                    | 888-901-4636     | 541             | 542           | 574.64                | 1235.50       | 265.22                 | 570.23        |
| Group Health Cooperative -std- Kootenai and Latah                                     | 888-901-4636     | 544             | 545           | 371.65                | 839.04        | 171.53                 | 387.25        |
| <b>Illinois</b>   |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Chicago Area   | 877-459-6604     | IK1             | IK2           | 604.46                | 1455.50       | 278.98                 | 671.77        |
| Blue Preferred Plus POS -high- Madison and St. Clair counties                         | 888-811-2092     | 9G1             | 9G2           | 567.97                | 1229.71       | 262.14                 | 567.56        |
| Health Alliance HMO -high- Central/E.Central/N. Cent/South/West                       | 800-851-3379     | FX1             | FX2           | 554.41                | 1292.35       | 255.88                 | 596.47        |
| Humana Benefit Plan of Illinois Inc. formerly OSF -high- Central/Central Northwestern | 888-393-6765     | 9F1             | 9F2           | 680.75                | 1531.73       | 314.19                 | 706.95        |
| Humana Benefit Plan of Illinois Inc. formerly OSF -std- Central/Central Northwestern  | 888-393-6765     | AB4             | AB5           | 517.57                | 1164.54       | 238.88                 | 537.48        |
| Humana Health Plan Inc. -high- Chicago  | 888-393-6765     | 751             | 752           | 640.40                | 1440.90       | 295.57                 | 665.03        |
| Humana Health Plan Inc. -std- Chicago   | 888-393-6765     | 754             | 755           | 487.46                | 1096.79       | 224.98                 | 506.21        |
| Union Health Service -high- Chicago area  | 312-829-4224     | 761             | 762           | 473.59                | 1099.41       | 218.58                 | 507.42        |
| United Healthcare of the Midwest -high- Southwest Illinois                            | 877-835-9861     | B91             | B92           | 542.73                | 1212.49       | 250.49                 | 559.61        |
| United Healthcare Plan of the River Valley Inc. -high- West Central Illinois          | 800-747-1446     | YH1             | YH2           | 457.88                | 1121.77       | 211.33                 | 517.74        |

| Plan Name – Location                    | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                                    | Member Survey Results        |                        |                         |                                    |                     |                      |                              |              |
|---|---|------------------------------------|-----------------------|------------------------|------------------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|--------------|
|   |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount          | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |              |
| <b>HMO/POS National Average</b>         |   |                                    |                       |                        |                                    | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |              |
| <b>Guam</b>                             |   |                                    |                       |                        |                                    |                              |                        |                         |                                    |                     |                      |                              |              |
| TakeCare-High                           | \$20/\$40                                   | \$100/day for 5 days               | \$10                  | \$15/\$25/\$50         | No                                 | 62.6                         | 74.4                   | 63                      | 88.3                               | 73.2                | 73.1                 | 59.8                         |              |
| TakeCare-Std                            | \$25/\$40                                   | \$150/day for 5 days               | \$15                  | \$20/\$40/\$80         | No                                 | 62.6                         | 74.4                   | 63                      | 88.3                               | 73.2                | 73.1                 | 59.8                         |              |
| <b>Hawaii</b>                           |   |                                    |                       |                        |                                    |                              |                        |                         |                                    |                     |                      |                              |              |
| HMSA-<br>HMSA-                          | In-Network<br>Out-Network                   | \$15/\$15<br>30%/30%               | \$100<br>30%          | \$7<br>\$7 + 20%       | \$30/\$65<br>\$30+20%/<br>\$65+20% | Yes<br>No                    | 83.7<br>83.7           | 90<br>90                | 88.7<br>88.7                       | 94.2<br>94.2        | 87.1<br>87.1         | 94.8<br>94.8                 | 71.9<br>71.9 |
| Kaiser Foundation HP-High               |   | \$15/\$15                          | None                  | \$15                   | \$15/\$15                          | Yes                          | 69.1                   | 81.2                    | 83.2                               | 94                  | 79                   | 83.5                         | 68.8         |
| Kaiser Foundation HP-Std                |   | \$25/\$25                          | 10%                   | \$20                   | \$20/\$20                          | Yes                          | 69.1                   | 81.2                    | 83.2                               | 94                  | 79                   | 83.5                         | 68.8         |
| <b>Idaho</b>                            |   |                                    |                       |                        |                                    |                              |                        |                         |                                    |                     |                      |                              |              |
| Altius Health Plans-High                |   | \$20/\$30                          | \$200                 | \$7                    | \$25/\$50                          | Yes                          | 56.8                   | 84.2                    | 87.7                               | 94.6                | 83.4                 | 87.4                         | 66.8         |
| Altius Health Plans-Std                 |   | \$20/\$35                          | None                  | \$7                    | \$35/\$60                          | Yes                          | 56.8                   | 84.2                    | 87.7                               | 94.6                | 83.4                 | 87.4                         | 66.8         |
| Group Health Cooperative-High           |   | \$25/\$25                          | \$350/day x 3         | \$20                   | \$40/\$60                          | Yes                          | 67                     | 87                      | 89.9                               | 94.2                | 87.9                 | 85.4                         | 71.6         |
| Group Health Cooperative-Std            |   | \$25+20%/\$25+20%                  | \$500/day x 3         | \$20                   | \$40/\$60                          | Yes                          | 67                     | 87                      | 89.9                               | 94.2                | 87.9                 | 85.4                         | 71.6         |
| <b>Illinois</b>                         |   |                                    |                       |                        |                                    |                              |                        |                         |                                    |                     |                      |                              |              |
| Aetna Open Access-High                  |   | \$20/\$35                          | \$250/day x 4         | \$10                   | \$35/\$65                          | Yes                          | 53.9                   | 76.5                    | 86.4                               | 93.2                | 81.6                 | 74.7                         | 64.1         |
| Blue Preferred Plus POS                 | In-Network                                  | \$25/\$25                          | \$500                 | \$10                   | \$30/\$40                          | Yes                          | 69.3                   | 91.5                    | 89.9                               | 94.9                | 88.5                 | 93.2                         | 66.9         |
| Blue Preferred Plus POS                 | Out-Network                                 | 30% after ded                      | 30% after ded.        | N/A                    | N/A                                | No                           | 69.3                   | 91.5                    | 89.9                               | 94.9                | 88.5                 | 93.2                         | 66.9         |
| Health Alliance HMO-High                |   | \$20/\$30                          | \$250/3 days          | \$15                   | \$30/\$50                          | Yes                          | 82.9                   | 88.2                    | 90.2                               | 95.3                | 90.8                 | 92.9                         | 76.6         |
| Humana BP of Illinois Inc.-High         |   | \$20/\$35                          | \$200 x 3             | \$10                   | \$40/\$60                          | Yes                          | 74.5                   | 92                      | 90.9                               | 95.7                | 92.1                 | 89.2                         | 76.7         |
| Humana BP of Illinois Inc.-Std          |   | \$25/\$40                          | \$300 X 3             | \$10                   | \$40/\$60                          | Yes                          | 74.5                   | 92                      | 90.9                               | 95.7                | 92.1                 | 89.2                         | 76.7         |
| Humana Health Plan, Inc.-High           |   | \$20/\$35                          | \$250/day x 3         | \$10                   | \$40/\$60                          | Yes                          | 58.8                   | 81.3                    | 80.9                               | 90.5                | 84.5                 | 84.6                         | 67.5         |
| Humana Health Plan, Inc.-Std            |   | \$25/\$40                          | \$500/day x 3         | \$10                   | \$40/\$60                          | Yes                          | 58.8                   | 81.3                    | 80.9                               | 90.5                | 84.5                 | 84.6                         | 67.5         |
| Union Health Service-High               |   | \$15/\$15                          | None                  | \$15                   | \$30/\$30                          | No                           |                        |                         |                                    |                     |                      |                              |              |
| UHC of the Midwest, Inc.-High           |   | \$25/\$35                          | \$450                 | \$7                    | \$30/\$60                          | Yes                          | 59.2                   | 87                      | 86.9                               | 94.2                | 81.7                 | 89.6                         | 61.2         |
| UHC Plan of the River Valley, Inc.-High |   | \$20/\$40                          | 20%                   | \$10                   | \$35/\$50                          | Yes                          | 65.4                   | 87.7                    | 86.2                               | 96.4                | 83.1                 | 91.8                         | 68.5         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Indiana</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Northern Indiana Area  | 877-459-6604     | IK1             | IK2           | 604.46                | 1455.50       | 278.98                 | 671.77        |
| Health Alliance HMO -high- Western Indiana  | 800-851-3379     | FX1             | FX2           | 554.41                | 1292.35       | 255.88                 | 596.47        |
| Humana Health Plan Inc. -high- Lake/Porter/LaPorte Counties                             | 888-393-6765     | 751             | 752           | 640.40                | 1440.90       | 295.57                 | 665.03        |
| Humana Health Plan Inc. -std- Lake/Porter/LaPorte Counties                              | 888-393-6765     | 754             | 755           | 487.46                | 1096.79       | 224.98                 | 506.21        |
| Humana Health Plan Inc. -high- Southern Indiana   | 888-393-6765     | MH1             | MH2           | 517.57                | 1164.52       | 238.88                 | 537.47        |
| Humana Health Plan Inc. -std- Southern Indiana  | 888-393-6765     | MH4             | MH5           | 465.81                | 1048.06       | 214.99                 | 483.72        |
| Physicians Health Plan of Northern Indiana -high- Northeast Indiana                     | 260-432-6690     | DQ1             | DQ2           | 560.50                | 1247.52       | 258.69                 | 575.78        |
| Welborn Health Plans -high- Evansville Area   | 800-521-0265     | W11             | W12           | 535.41                | 1252.92       | 247.11                 | 578.27        |
| <b>Iowa</b>   |                  |                 |               |                       |               |                        |               |
| Coventry Health Care of Iowa -high- Central/Eastern/Western Iowa                        | 800-257-4692     | SV1             | SV2           | 502.00                | 1314.82       | 231.69                 | 606.84        |
| Coventry Health Care of Iowa -std- Central/Eastern/Western Iowa                         | 800-257-4692     | SY4             | SY5           | 361.16                | 848.77        | 166.69                 | 391.74        |
| Health Alliance HMO -high- Central Iowa   | 800-851-3379     | FX1             | FX2           | 554.41                | 1292.35       | 255.88                 | 596.47        |
| HealthPartners Open Access Copay -high-Northern Iowa                                    | 952-883-5000     | V31             | V32           | 681.96                | 1568.47       | 314.75                 | 723.91        |
| HealthPartners 3 for Free -std-Northern Iowa  | 952-883-5000     | V34             | V35           | 320.34                | 736.75        | 147.85                 | 340.04        |
| Sanford Health Plan -high- Northwestern Iowa  | 800-752-5863     | AU1             | AU2           | 606.41                | 1395.33       | 279.88                 | 644.00        |
| Sanford Health Plan -std- Northwestern Iowa   | 800-752-5863     | AU4             | AU5           | 584.76                | 1345.02       | 269.89                 | 620.78        |
| UnitedHealthcare Plan of the River Valley Inc. -high- Eastern Iowa; W. Central Illinois | 800-747-1446     | YH1             | YH2           | 457.88                | 1121.77       | 211.33                 | 517.74        |
| <b>Kansas</b>   |                  |                 |               |                       |               |                        |               |
| Coventry Health Care of Kansas -high- Kansas City/Wichita/Salina areas                  | 800-969-3343     | HA1             | HA2           | 455.20                | 1143.00       | 210.09                 | 527.54        |
| Coventry Health Care of Kansas -std- Kansas City/Wichita/Salina areas                   | 800-969-3343     | HA4             | HA5           | 387.88                | 911.34        | 179.02                 | 420.62        |
| Humana Health Plan, Inc. -high- Kansas City   | 888-393-6765     | MS1             | MS2           | 763.66                | 1718.23       | 352.46                 | 793.03        |
| Humana Health Plan, Inc. -std- Kansas City  | 888-393-6765     | MS4             | MS5           | 514.54                | 1157.74       | 237.48                 | 534.34        |

| Plan Name – Location                            | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---|---|------------------------------------|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|   |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>                 |   |                                    |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Indiana</b>                                  |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                          | \$20/\$35                                   | \$250/day x 4                      | \$10                  | \$35/\$65              | Yes                       | 53.9                         | 76.5                   | 86.4                    | 93.2                               | 81.6                | 74.7                 | 64.1                         |
| Health Alliance HMO-High                        | \$20/\$30                                   | \$250/3 days                       | \$15                  | \$30/\$50              | Yes                       | 82.9                         | 88.2                   | 90.2                    | 95.3                               | 90.8                | 92.9                 | 76.6                         |
| Humana Health Plan Inc.-High                    | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60              | Yes                       | 58.8                         | 81.3                   | 80.9                    | 90.5                               | 84.5                | 84.6                 | 67.5                         |
| Humana Health Plan Inc.-Std                     | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60              | Yes                       | 58.8                         | 81.3                   | 80.9                    | 90.5                               | 84.5                | 84.6                 | 67.5                         |
| Humana Health Plan Inc.-High                    | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$30/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan Inc.-Std                     | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$30/\$60              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Physicians Health Plan of Northern Indiana-High | \$15/\$15                                   | 20%                                | \$5                   | \$20/\$45              | Yes                       | 60.3                         | 88.2                   | 84.5                    | 95.2                               | 83.4                | 92.2                 | 67.5                         |
| Welborn Health Plans-High                       | \$20/\$20                                   | 10%                                | \$10                  | \$35/\$55              | Yes                       | 58.2                         | 88.1                   | 89.6                    | 94.5                               | 80.6                | 87                   | 64.7                         |
| <b>Iowa</b>                                     |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Coventry Health Care of Iowa-High               | \$20/\$40                                   | None                               | \$10                  | \$40/\$65              | Yes                       | 56.4                         | 88.4                   | 87.9                    | 94.6                               | 85.1                | 91.5                 | 61.8                         |
| Coventry Health Care of Iowa-Std                | \$20/\$40                                   | None                               | \$10                  | \$40/\$65              | Yes                       | 56.4                         | 88.4                   | 87.9                    | 94.6                               | 85.1                | 91.5                 | 61.8                         |
| Health Alliance HMO-High                        | \$20/\$30                                   | \$250/3 days                       | \$15                  | \$30/\$50              | Yes                       | 82.9                         | 88.2                   | 90.2                    | 95.3                               | 90.8                | 92.9                 | 76.6                         |
| HealthPartners Open Access Copay                | \$25/\$45                                   | 10%                                | \$12                  | \$45/\$90              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| HealthPartners 3 for Free                       | \$0 for 3, then 20%                         | 20% in/40% out                     | \$6                   | \$30/\$60              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| Sanford Health Plan-<br>In-Network              | \$20/\$30                                   | \$100/day x 5                      | \$15                  | \$30/\$50              | N/A                       | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| Sanford Health Plan-<br>Out-Network             | 40%/40%                                     | 40%                                | N/A                   | N/A                    | N/A                       | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| Sanford Health Plan-<br>In-Network              | \$25/\$25                                   | \$100/day x 5                      | \$15                  | \$30/\$50              | No                        | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| Sanford Health Plan-<br>Out-Network             | 40%/40%                                     | 40%                                | N/A                   | N/A                    | No                        | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| UHC Plan of the River Valley, Inc.-High         | \$20/\$40                                   | 20%                                | \$10                  | \$35/\$50              | Yes                       | 65.4                         | 87.7                   | 86.2                    | 96.4                               | 83.1                | 91.8                 | 68.5                         |
| <b>Kansas</b>                                   |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Coventry Health Care of Kansas-High             | \$20/\$50                                   | None                               | \$3/ \$12             | \$40/\$65              | Yes                       | 59.2                         | 85.6                   | 90                      | 95                                 | 80.5                | 88.7                 | 65                           |
| Coventry Health Care of Kansas-Std              | \$30/\$60                                   | None                               | \$3/ \$12             | \$40/\$65              | Yes                       | 59.2                         | 85.6                   | 90                      | 95                                 | 80.5                | 88.7                 | 65                           |
| Humana Health Plan, Inc.-High                   | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$30/\$60              | Yes                       | 59.1                         | 91.4                   | 88.3                    | 93                                 | 88.2                | 87.3                 | 71                           |
| Humana Health Plan, Inc.-Std                    | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$30/\$60              | Yes                       | 59.1                         | 91.4                   | 88.3                    | 93                                 | 88.2                | 87.3                 | 71                           |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Kentucky</b>   |                  |                 |               |                       |               |                        |               |
| Humana Health Plan, Inc. -high- Louisville  | 888-393-6765     | MH1             | MH2           | 517.57                | 1164.52       | 238.88                 | 537.47        |
| Humana Health Plan, Inc. -std- Louisville   | 888-393-6765     | MH4             | MH5           | 465.81                | 1048.06       | 214.99                 | 483.72        |
| Humana Health Plan, Inc. -high- Lexington   | 888-393-6765     | MI1             | MI2           | 498.36                | 1121.27       | 230.01                 | 517.51        |
| Humana Health Plan, Inc. -std- Lexington  | 888-393-6765     | MI4             | MI5           | 437.36                | 984.08        | 201.86                 | 454.19        |
| <b>Louisiana</b>  |                  |                 |               |                       |               |                        |               |
| Coventry Health Care of Louisiana -high- New Orleans area                               | 800--341-6613    | BJ1             | BJ2           | 564.87                | 1311.81       | 260.71                 | 605.45        |
| Coventry Health Care of Louisiana -std- New Orleans area                                | 800--341-6613    | BJ4             | BJ5           | 504.21                | 1171.00       | 232.71                 | 540.46        |
| <b>Maryland</b>   |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Northern/Central/Southern Maryland Areas                       | 877-459-6604     | JN1             | JN2           | 739.59                | 1656.61       | 341.35                 | 764.59        |
| Aetna Open Access -basic- Northern/Central/Southern Maryland Areas                      | 877-459-6604     | JN4             | JN5           | 472.94                | 1106.84       | 218.28                 | 510.85        |
| CareFirst BlueChoice -high- All of Maryland   | 866-296-7363     | 2G1             | 2G2           | 542.45                | 1220.31       | 250.36                 | 563.22        |
| Coventry Health Care -high- All of Maryland   | 800-833-7423     | IG1             | IG2           | 424.97                | 1066.52       | 196.14                 | 492.24        |
| Coventry Health Care -std- All of Maryland  | 800-833-7423     | IG4             | IG5           | 375.42                | 938.54        | 173.27                 | 433.17        |
| Kaiser Foundation Health Plan Mid-Atlantic States -high- Baltimore/Washington, DC areas | 877-574-3337     | E31             | E32           | 526.52                | 1211.02       | 243.01                 | 558.93        |
| Kaiser Foundation Health Plan Mid-Atlantic States -std- Baltimore/Washington, DC areas  | 877-574-3337     | E34             | E35           | 330.55                | 760.20        | 152.56                 | 350.86        |
| M.D. IPA -high- All of Maryland   | 877-835-9861     | JP1             | JP2           | 523.64                | 1207.48       | 241.68                 | 557.30        |
| <b>Massachusetts</b>  |                  |                 |               |                       |               |                        |               |
| Fallon Community Health Plan -basic- Central/Eastern Massachusetts                      | 800-868-5200     | JG1             | JG2           | 614.19                | 1492.66       | 238.47                 | 688.92        |

| Plan Name – Location                   | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results          |                        |                         |                                    |                     |                      |                              |
|--|---|------------------------------------|-----------------------|------------------------|---------------------------|--------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|  |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction 6 | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>        |   |                                    |                       |                        |                           | <b>64.2</b>                    | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Kentucky</b>                        |   |                                    |                       |                        |                           |                                |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan, Inc. -High         | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$30/\$60              | Yes                       |                                |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan, Inc. -Std          | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$30/\$60              | Yes                       |                                |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan, Inc. -high         | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$30/\$60              | Yes                       |                                |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan, Inc. -Std          | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$30/\$60              | Yes                       |                                |                        |                         |                                    |                     |                      |                              |
| <b>Louisiana</b>                       |   |                                    |                       |                        |                           |                                |                        |                         |                                    |                     |                      |                              |
| Coventry Health Care of Louisiana-High | \$20/\$40                                   | Nothing                            | \$1                   | \$35/\$60              | Yes                       | 58.4                           | 85.5                   | 79.8                    | 94.7                               | 77.7                | 88.5                 | 63.6                         |
| Coventry Health Care of Louisiana-Std  | \$25/\$50                                   | 30%                                | \$1                   | \$35/\$60              | Yes                       | 58.4                           | 85.5                   | 79.8                    | 94.7                               | 77.7                | 88.5                 | 63.6                         |
| <b>Maryland</b>                        |   |                                    |                       |                        |                           |                                |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                 | \$15/\$30                                   | \$150/day x3                       | \$5                   | \$35/\$65              | Yes                       | 58.9                           | 83                     | 84.5                    | 90                                 | 88.8                | 85.5                 | 65.2                         |
| Aetna Open Access-Basic                | \$20/\$35                                   | 10% Plan Allow                     | \$10                  | \$35/\$65              | Yes                       | 58.9                           | 83                     | 84.5                    | 90                                 | 88.8                | 85.5                 | 65.2                         |
| CareFirst BlueChoice-High              | \$25/\$35                                   | \$150/ day x 3                     | \$10                  | \$30/\$50              | Yes                       | 53.3                           | 81.6                   | 81.1                    | 90.2                               | 68.5                | 81.7                 | 51.3                         |
| Coventry Health Care-High              | \$20/\$40                                   | \$200/day x 3                      | \$5                   | \$30/\$60              | Yes                       | 49                             | 80.6                   | 85.7                    | 94.4                               | 76.6                | 82.5                 | 61.8                         |
| Coventry Health Care-Std               | \$20/\$40                                   | \$200/day x 3                      | \$15                  | \$30/\$60              | Yes                       | 49                             | 80.6                   | 85.7                    | 94.4                               | 76.6                | 82.5                 | 61.8                         |
| Kaiser Foundation HP-High              | \$10/\$20                                   | \$100                              | \$7/\$17 Net          | \$30/\$50/\$45/\$65    | Yes                       | 71.1                           | 81.2                   | 83.6                    | 88.9                               | 81.2                | 84.8                 | 70                           |
| Kaiser Foundation HP-Std               | \$20/\$30                                   | \$250/day x 3                      | \$12/\$22Net          | \$35/\$55/\$50/\$70    | Yes                       | 71.1                           | 81.2                   | 83.6                    | 88.9                               | 81.2                | 84.8                 | 70                           |
| M.D. IPA-High                          | \$25/\$35                                   | \$150/day x 3                      | \$7                   | \$25/\$60/\$100        | No                        | 58                             | 79.1                   | 86.6                    | 89.7                               | 83.9                | 88.8                 | 63.8                         |
| <b>Massachusetts</b>                   |   |                                    |                       |                        |                           |                                |                        |                         |                                    |                     |                      |                              |
| Fallon Community Health Plan-Basic     | \$25/\$35<br>preventive \$0                 | \$150to\$750max                    | \$10                  | \$30/\$60              | Yes                       | 69.2                           | 83.1                   | 87.1                    | 93.7                               | 83.7                | 89.7                 | 71.5                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location   | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Michigan</b>  |                  |                 |               |                       |               |                        |               |
| Bluecare Network of MI -high- Traverse City                  | 800-662-6667     | H61             | H62           | 534.84                | 1390.18       | 246.85                 | 641.62        |
| Bluecare Network of MI -high- Grand Rapids                   | 800-662-6667     | J31             | J32           | 564.22                | 1466.44       | 260.41                 | 676.82        |
| Bluecare Network of MI -high- East Region                    | 800-662-6667     | K51             | K52           | 541.23                | 1234.05       | 249.80                 | 569.56        |
| Bluecare Network of MI -high- Southeast Region               | 800-662-6667     | LX1             | LX2           | 474.70                | 1233.74       | 219.09                 | 569.42        |
| Grand Valley Health Plan -high- Grand Rapids area            | 616-949-2410     | RL1             | RL2           | 470.88                | 1224.30       | 217.33                 | 565.06        |
| Grand Valley Health Plan -std- Grand Rapids area             | 616-949-2410     | RL4             | RL5           | 441.55                | 1147.94       | 203.79                 | 529.82        |
| Health Alliance Plan -high- Southeastern Michigan/Flint area | 800-556-9765     | 521             | 522           | 521.58                | 1356.05       | 240.73                 | 625.87        |
| HealthPlus MI -high- East Central Michigan                   | 800-332-9161     | X51             | X52           | 445.38                | 1157.22       | 205.56                 | 534.10        |
| Physicians Health Plan of Mid-Michigan -std- Mid-Michigan    | 517-364-8500     | 9U4             | 9U5           | 603.87                | 1455.33       | 278.71                 | 671.69        |
| <b>Minnesota</b>   |                  |                 |               |                       |               |                        |               |
| HealthPartners Open Access Copay-high-Minnesota              | 952-883-5000     | V31             | V32           | 681.96                | 1568.47       | 314.75                 | 723.91        |
| HealthPartners 3 for Free-std-Minnesota                      | 952-883-5000     | V34             | V35           | 320.34                | 736.75        | 147.85                 | 340.04        |
| Medica Health Plan -high- Most of Minnesota                  | 800-952-3455     | M21             | M22           | 654.57                | 1498.94       | 302.11                 | 691.82        |
| <b>Missouri</b>  |                  |                 |               |                       |               |                        |               |
| Blue Preferred Plus POS -high- St. Louis/Central/SW areas    | 888-811-2092     | 9G1             | 9G2           | 567.97                | 1229.71       | 262.14                 | 567.56        |
| Coventry Health Care of Kansas -high- Kansas City area       | 800-969-3343     | HA1             | HA2           | 455.20                | 1143.00       | 210.09                 | 527.54        |
| Coventry Health Care of Kansas -std- Kansas City area        | 800-969-3343     | HA4             | HA5           | 387.88                | 911.34        | 179.02                 | 420.62        |
| Humana Health Plan, Inc. -high- Kansas City area             | 888-393-6765     | MS1             | MS2           | 763.66                | 1718.23       | 352.46                 | 793.03        |
| Humana Health Plan, Inc. -std- Kansas City area              | 888-393-6765     | MS4             | MS5           | 514.54                | 1157.74       | 237.48                 | 534.34        |
| United Healthcare of the Midwest, Inc. -high- St. Louis Area | 877-835-9861     | B91             | B92           | 542.73                | 1212.49       | 250.49                 | 559.61        |
| <b>Montana</b>   |                  |                 |               |                       |               |                        |               |
| New West Health Services -high- Most of Montana              | 800-290-3657     | NV1             | NV2           | 574.51                | 1302.51       | 265.16                 | 601.16        |
| New West Health Services -std- Most of Montana               | 800-290-3657     | NV4             | NV5           | 454.00                | 1070.53       | 209.54                 | 494.09        |

| Plan Name – Location                        | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---|---|------------------------------------|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|   |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>             |   |                                    |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Michigan</b>                             |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Bluecare Network of MI-High                 | \$15/\$25                                   | Nothing                            | \$5                   | \$50/N/A               | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Bluecare Network of MI-High                 | \$15/\$25                                   | Nothing                            | \$5                   | \$50/N/A               | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Bluecare Network of MI-High                 | \$15/\$25                                   | Nothing                            | \$5                   | \$50/N/A               | Yes                       | 64.6                         | 88                     | 89.3                    | 93.3                               | 83.8                | 88                   | 68.6                         |
| Bluecare Network of MI-High                 | \$15/\$25                                   | Nothing                            | \$5                   | \$50/N/A               | Yes                       | 64.6                         | 88                     | 89.3                    | 93.3                               | 83.8                | 88                   | 68.6                         |
| Grand Valley Health Plan-High               | \$10/\$10                                   | Nothing                            | \$5                   | \$15/\$15              | No                        | 77.1                         | 85.6                   | 92.5                    | 93.8                               | 87.4                | 88.6                 | 78.8                         |
| Grand Valley Health Plan-Std                | \$20/\$20                                   | \$500 x 3                          | \$10                  | \$40/\$40              | No                        | 77.1                         | 85.6                   | 92.5                    | 93.8                               | 87.4                | 88.6                 | 78.8                         |
| Health Alliance Plan-High                   | \$10/\$20                                   | Nothing                            | \$10                  | \$40/\$40              | Yes                       | 79.2                         | 87.7                   | 86.8                    | 95.6                               | 80.1                | 91.6                 | 67.7                         |
| HealthPlus MI-High                          | \$10/\$20                                   | None                               | \$8                   | \$40/\$60              | Yes                       | 76.6                         | 89.5                   | 93.2                    | 94                                 | 87.3                | 89.4                 | 71.9                         |
| Physicians Health Plan of Mid-Michigan-Std  | \$20/Nothing                                | 20%                                | \$15                  | \$25/\$50              | Yes                       | 70.4                         | 91.4                   | 90.4                    | 94.8                               | 87.6                | 90                   | 68.6                         |
| <b>Minnesota</b>                            |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| HealthPartners Open Access Copay            | \$25/\$45                                   | 10%                                | \$12                  | \$45/\$90              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| HealthPartners 3 for Free                   | \$0 for 3, then 20%                         | 20% in/40% out                     | \$6                   | \$30/\$60              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| Medica Health Plan-<br>In-Network           | \$20/\$20                                   | \$300                              | \$10                  | \$25/\$50/\$50         | Yes                       | 50.1                         | 81.2                   | 88.9                    | 96                                 | 85.9                | 90.6                 | 54.9                         |
| Medica Health Plan-<br>Out-Network          | 40%/40%                                     | None                               | 40%/\$50              | 40%/\$50               | No                        | 50.1                         | 81.2                   | 88.9                    | 96                                 | 85.9                | 90.6                 | 54.9                         |
| <b>Missouri</b>                             |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Blue Preferred Plus POS<br>In-Network       | \$25/\$25                                   | \$500                              | \$10                  | \$30/\$40              | Yes                       | 69.3                         | 91.5                   | 89.9                    | 94.9                               | 88.5                | 93.2                 | 66.9                         |
| Blue Preferred Plus POS<br>Out-Network      | 30% after ded                               | 30% after ded                      | N/A                   | N/A                    | No                        | 69.3                         | 91.5                   | 89.9                    | 94.9                               | 88.5                | 93.2                 | 66.9                         |
| Coventry Health Care of Kansas-High         | \$20/\$50                                   | None                               | \$3/ \$12             | \$40/\$65              | Yes                       | 59.2                         | 85.6                   | 90                      | 95                                 | 80.5                | 88.7                 | 65                           |
| Coventry Health Care of Kansas-Std          | \$30/\$60                                   | None                               | \$3/ \$12             | \$40/\$65              | Yes                       | 59.2                         | 85.6                   | 90                      | 95                                 | 80.5                | 88.7                 | 65                           |
| Humana Health Plan, Inc.-High               | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$30/\$60              | Yes                       | 59.1                         | 91.4                   | 88.3                    | 93                                 | 88.2                | 87.3                 | 71                           |
| Humana Health Plan, Inc.-Std                | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$30/\$60              | Yes                       | 59.1                         | 91.4                   | 88.3                    | 93                                 | 88.2                | 87.3                 | 71                           |
| United Healthcare of the Midwest, Inc.-High | \$25/\$35                                   | \$450                              | \$7                   | \$30/\$60              | Yes                       | 59.2                         | 87                     | 86.9                    | 94.2                               | 81.7                | 89.6                 | 61.2                         |
| <b>Montana</b>                              |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| New West Health Services- High              | \$15/\$15                                   | \$100                              | \$10                  | \$20/\$40              | Yes                       | 43.1                         | 84.4                   | 87.2                    | 95.7                               | 82.8                | 82.6                 | 58.7                         |
| New West Health Services- POS               | 30%/30%                                     | 30%                                | N/A                   | N/A                    | No                        | 43.1                         | 84.4                   | 87.2                    | 95.7                               | 82.8                | 82.6                 | 58.7                         |
| New West Health Services- Std               | \$25/\$25                                   | \$150 x 5                          | \$10                  | \$25/\$50              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location                                       | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Nevada</b>  |                  |                 |               |                       |               |                        |               |
| Health Plan of Nevada -high- Las Vegas area                | 800-777-1840     | NM1             | NM2           | 314.69                | 805.89        | 145.24                 | 371.95        |
| <b>New Jersey</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Northern New Jersey               | 877-459-6604     | JR1             | JR2           | 702.17                | 1615.25       | 324.08                 | 745.50        |
| Aetna Open Access -basic- Northern New Jersey              | 877-459-6604     | JR4             | JR5           | 553.06                | 1276.67       | 255.26                 | 589.23        |
| Aetna Open Access -high- Southern NJ                       | 877-459-6604     | P31             | P32           | 832.11                | 2007.74       | 384.05                 | 926.65        |
| Aetna Open Access -basic- Southern NJ                      | 877-459-6604     | P34             | P35           | 623.72                | 1440.27       | 287.87                 | 664.74        |
| GHI Health Plan -high- Northern New Jersey                 | 212-501-4444     | 801             | 802           | 608.23                | 1520.65       | 280.72                 | 701.84        |
| GHI Health Plan -std- Northern New Jersey                  | 212-501-4444     | 804             | 805           | 424.80                | 991.64        | 196.06                 | 457.68        |
| <b>New Mexico</b>  |                  |                 |               |                       |               |                        |               |
| Lovelace Health Plan -high- All of New Mexico              | 800-808-7363     | Q11             | Q12           | 516.38                | 1265.12       | 238.33                 | 583.90        |
| Presbyterian Health Plan -high- All counties in New Mexico | 800-356-2219     | P21             | P22           | 576.16                | 1308.52       | 265.92                 | 603.93        |

| Plan Name – Location            | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---------------------------------|---|------------------------------------|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|                                 |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b> |   |                                    |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Nevada</b>                   |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Health Plan of Nevada-High      | \$10/\$20                                   | \$100                              | \$5                   | \$35/\$55              | Yes                       | 52.7                         | 68.8                   | 72.2                    | 87.2                               | 74.8                | 86.1                 | 59.2                         |
| <b>New Jersey</b>               |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High          | \$20/\$35                                   | \$150/day x 5                      | \$10                  | \$35/\$65              | Yes                       | 54.4                         | 84.8                   | 89.8                    | 90.6                               | 83                  | 83.2                 | 58.4                         |
| Aetna Open Access-Basic         | \$15/\$35                                   | 20% Plan Allow                     | \$5                   | \$35/\$65              | Yes                       | 54.4                         | 84.8                   | 89.8                    | 90.6                               | 83                  | 83.2                 | 58.4                         |
| Aetna Open Access-High          | \$20/\$35                                   | \$150/day x 5                      | \$10                  | \$35/\$65              | Yes                       | 69.4                         | 85.1                   | 88.8                    | 93.5                               | 86.4                | 90                   | 75.6                         |
| Aetna Open Access-Basic         | \$15/\$35                                   | 20% Plan Allow                     | \$5                   | \$35/\$65              | Yes                       | 69.4                         | 85.1                   | 88.8                    | 93.5                               | 86.4                | 90                   | 75.6                         |
| GHI Health Plan-<br>In-Network  | \$15/\$15                                   | \$100                              | \$15                  | \$25/\$50              | Yes                       | 55.3                         | 84                     | 83                      | 93.8                               | 76.9                | 83.5                 | 59.7                         |
| GHI Health Plan-<br>Out-Network | +50% of sch.                                | +50% of sch.                       | N/A                   | N/A                    | No                        | 55.3                         | 84                     | 83                      | 93.8                               | 76.9                | 83.5                 | 59.7                         |
| GHI Health Plan-Std             | \$25/\$25                                   | \$250/day x 3                      | \$10                  | \$25/\$50              | Yes                       | 55.3                         | 84                     | 83                      | 93.8                               | 76.9                | 83.5                 | 59.7                         |
| <b>New Mexico</b>               |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Lovelace Health Plan-High       | \$20/\$35                                   | \$250                              | \$5                   | \$35/\$60/50%          | Yes                       | 61.9                         | 80.7                   | 77                      | 91.1                               | 83.5                | 88.5                 | 68.6                         |
| Presbyterian Health Plan-High   | \$25/\$35                                   | \$350                              | \$10                  | \$30/\$50              | Yes                       | 65.3                         | 83.3                   | 82.1                    | 92.1                               | 83.1                | 86.9                 | 66.7                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>New York</b>   |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- NYC Area/Upstate NY                              | 877-459-6604     | JC1             | JC2           | 675.94                | 1663.85       | 311.97                 | 767.93        |
| Aetna Open Access -basic- NYC Area/Upstate NY                             | 877-459-6604     | JC4             | JC5           | 544.12                | 1322.17       | 251.13                 | 610.23        |
| Blue Choice -high- Rochester area   | 800-462-0108     | MK1             | MK2           | 622.38                | 1442.74       | 287.25                 | 665.88        |
| Blue Choice -std- Rochester area  | 800-462-0108     | MK4             | MK5           | 524.77                | 1333.17       | 242.20                 | 615.31        |
| CDPHP Universal Benefits -high- Upstate, Hudson Valley, Central New York  | 877-269-2134     | SG1             | SG2           | 575.16                | 1456.69       | 265.46                 | 672.32        |
| CDPHP Universal Benefits -std- Upstate, Hudson Valley, Central New York   | 877-269-2134     | SG4             | SG5           | 430.43                | 1110.44       | 198.66                 | 512.51        |
| GHI HMO -high- Brnx/Brklyn/Manhat/Queen/Richmon/Westche                   | 877-244-4466     | 6V1             | 6V2           | 670.19                | 1704.82       | 309.32                 | 786.84        |
| GHI HMO -high- Capital/Hudson Valley Regions                              | 877-244-4466     | X41             | X42           | 709.82                | 1812.87       | 327.61                 | 836.71        |
| GHI Health Plan -high- All of New York                                    | 212-501-4444     | 801             | 802           | 608.23                | 1520.65       | 280.72                 | 701.84        |
| GHI Health Plan -std- Most of New York                                    | 212-501-4444     | 804             | 805           | 424.80                | 991.64        | 196.06                 | 457.68        |
| HIP of Greater New York -high- New York City area                         | 800-HIP-TALK     | 511             | 512           | 582.75                | 1544.29       | 268.96                 | 712.75        |
| HIP of Greater New York -std- New York City area                          | 800-HIP-TALK     | 514             | 515           | 535.69                | 1419.56       | 247.24                 | 655.18        |
| Independent Health Assoc -high- Western New York                          | 800-501-3439     | QA1             | QA2           | 518.09                | 1295.23       | 239.12                 | 597.80        |
| MVP Health Care -high- Eastern Region                                     | 888-687-6277     | GA1             | GA2           | 528.47                | 1323.49       | 243.91                 | 610.84        |
| MVP Health Care -std- Eastern Region                                      | 888-687-6277     | GA4             | GA5           | 483.80                | 1211.38       | 223.29                 | 559.10        |
| MVP Health Care -high- Western Region                                     | 800-950-3224     | GV1             | GV2           | 477.60                | 1195.18       | 220.43                 | 551.62        |
| MVP Health Care -std- Western Region                                      | 800-950-3224     | GV4             | GV5           | 449.35                | 1124.39       | 207.39                 | 518.95        |
| MVP Health Care -high- Central Region                                     | 888-687-6277     | M91             | M92           | 555.62                | 1391.00       | 256.44                 | 642.00        |
| MVP Health Care -std- Central Region                                      | 888-687-6277     | M94             | M95           | 520.61                | 1303.90       | 240.28                 | 601.80        |
| MVP Health Care -high- Northern Region                                    | 888-687-6277     | MF1             | MF2           | 584.20                | 1461.96       | 269.63                 | 674.75        |
| MVP Health Care -std- Northern Region                                     | 888-687-6277     | MF4             | MF5           | 539.93                | 1351.22       | 249.20                 | 623.64        |
| MVP Health Care -high- Mid-Hudson Region                                  | 888-687-6277     | MX1             | MX2           | 563.98                | 1411.00       | 260.30                 | 651.23        |
| MVP Health Care -std- Mid-Hudson Region                                   | 888-687-6277     | MX4             | MX5           | 524.72                | 1318.50       | 242.18                 | 608.54        |
| Univera Healthcare -high- Western New York (Northern & Southern Counties) | 800-427-8490     | Q81             | Q82           | 654.62                | 1736.04       | 302.13                 | 801.25        |

| Plan Name – Location                      | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---|---|------------------------------------|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|   |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>           |   |                                    |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>New York</b>                           |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                    | \$20/\$35                                   | \$150/day x 5                      | \$10                  | \$35/\$65              | Yes                       | 61.4                         | 81.9                   | 85.7                    | 92.8                               | 82                  | 90.2                 | 60.8                         |
| Aetna Open Access-Basic                   | \$15/\$35                                   | 20% Plan Allow                     | \$5                   | \$35/\$65              | Yes                       | 61.4                         | 81.9                   | 85.7                    | 92.8                               | 82                  | 90.2                 | 60.8                         |
| Blue Choice-High                          | \$20/\$20                                   | \$240                              | \$10                  | \$30/\$50              | Yes                       | 59.1                         | 90.5                   | 91.8                    | 95                                 | 85.7                | 91.8                 | 72.4                         |
| Blue Choice-Std                           | \$25/\$40                                   | \$500                              | \$10                  | \$30/\$50              | Yes                       | 59.1                         | 90.5                   | 91.8                    | 95                                 | 85.7                | 91.8                 | 72.4                         |
| CDPHP Universal Benefits, Inc.-High       | \$20/\$30                                   | \$100 x 5                          | 25%                   | 25%/25%                | No                        | 74.5                         | 90.2                   | 89.6                    | 94.4                               | 90.9                | 92.4                 | 79                           |
| CDPHP Universal Benefits, Inc.-Std        | \$25/\$40                                   | \$500+10%                          | 30%                   | 30%/30%                | No                        | 74.5                         | 90.2                   | 89.6                    | 94.4                               | 90.9                | 92.4                 | 79                           |
| GHI HMO Select-High                       | \$25/\$40                                   | \$500                              | \$10                  | \$30/\$50              | Yes                       | 51.3                         | 80.6                   | 85.9                    | 94.5                               | 81.4                | 81.7                 | 65                           |
| GHI HMO Select-High                       | \$25/\$40                                   | \$500                              | \$10                  | \$30/\$50              | Yes                       | 51.3                         | 80.6                   | 85.9                    | 94.5                               | 81.4                | 81.7                 | 65                           |
| GHI Health Plan-<br>In-Network            | \$15/\$15                                   | \$100                              | \$15                  | \$25/\$50              | Yes                       | 55.3                         | 84                     | 83                      | 93.8                               | 76.9                | 83.5                 | 59.7                         |
| GHI Health Plan-<br>Out-Network           | +50% of sch.                                | +50% of sch.                       | N/A                   | N/A                    | No                        | 55.3                         | 84                     | 83                      | 93.8                               | 76.9                | 83.5                 | 59.7                         |
| GHI Health Plan-Std                       | \$25/\$25                                   | \$250/day x 3                      | \$10                  | \$25/\$50              | Yes                       | 55.3                         | 84                     | 83                      | 93.8                               | 76.9                | 83.5                 | 59.7                         |
| HIP of Greater New York-High              | \$10/\$10                                   | None                               | \$15                  | \$30/\$50              | Yes                       | 58                           | 80.2                   | 81.9                    | 91.1                               | 75.2                | 86                   | 59.3                         |
| HIP of Greater New York-Std               | \$20/\$40                                   | \$500                              | \$15                  | \$30/\$50              | Yes                       | 58                           | 80.2                   | 81.9                    | 91.1                               | 75.2                | 86                   | 59.3                         |
| Independent Health Assoc.-<br>In-Network  | \$20/\$20                                   | \$250                              | \$10                  | \$20/\$35              | No                        | 70.7                         | 87.1                   | 91.4                    | 94.1                               | 93.6                | 93                   | 78.7                         |
| Independent Health Assoc.-<br>Out-Network | 25%/25%                                     | 25%                                | N/A                   | N/A                    | No                        | 70.7                         | 87.1                   | 91.4                    | 94.1                               | 93.6                | 93                   | 78.7                         |
| MVP Health Care-High                      | \$25/\$25                                   | \$500                              | \$5                   | \$35/\$70              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-Std                       | \$30/\$50                                   | \$750                              | \$5                   | \$45/\$90              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-High                      | \$25/\$25                                   | \$500                              | \$5                   | \$35/\$70              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-Std                       | \$30/\$50                                   | \$750                              | \$5                   | \$45/\$90              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-High                      | \$25/\$25                                   | \$500                              | \$5                   | \$35/\$70              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-Std                       | \$30/\$50                                   | \$750                              | \$5                   | \$45/\$90              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-High                      | \$25/\$25                                   | \$500                              | \$5                   | \$35/\$70              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-Std                       | \$30/\$50                                   | \$750                              | \$5                   | \$45/\$90              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-High                      | \$25/\$25                                   | \$500                              | \$5                   | \$35/\$70              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| MVP Health Care-Std                       | \$30/\$50                                   | \$750                              | \$5                   | \$45/\$90              | Yes                       | 64.7                         | 90.2                   | 89.7                    | 94.2                               | 87.5                | 88.5                 | 72.9                         |
| Univera Healthcare-High                   | \$25/\$25                                   | \$500                              | \$10                  | \$30/\$50              | No                        | 56.3                         | 86.8                   | 87.5                    | 94                                 | 83.7                | 89.4                 | 68.4                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location   | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>North Dakota</b>  |                  |                 |               |                       |               |                        |               |
| HealthPartners Open Access Copay -high-Eastern North Dakota            | 952-883-5000     | V31             | V32           | 681.96                | 1568.47       | 314.75                 | 723.91        |
| HealthPartners 3 for Free -std-Eastern North Dakota                    | 952-883-5000     | V34             | V35           | 320.34                | 736.75        | 147.85                 | 340.04        |
| Heart of America Health Plan -high- Northcentral North Dakota          | 800-525-5661     | RU1             | RU2           | 414.16                | 1064.46       | 191.15                 | 491.29        |
| <b>Ohio</b>  |                  |                 |               |                       |               |                        |               |
| AultCare HMO -high- Stark/Carroll/Holmes/Tuscarawas/Wayne Co.          | 330-363-6360     | 3A1             | 3A2           | 622.70                | 1528.84       | 287.40                 | 705.62        |
| HMO Health Ohio -high- Northeast Ohio                                  | 800-522-2066     | L41             | L42           | 700.20                | 1645.45       | 323.17                 | 759.44        |
| Kaiser Foundation Health Plan of Ohio -high- Cleveland/Akron areas     | 800-686-7100     | 641             | 642           | 623.31                | 1433.62       | 287.68                 | 661.67        |
| Kaiser Foundation Health Plan of Ohio -std- Cleveland/Akron areas      | 800-686-7100     | 644             | 645           | 404.84                | 931.10        | 186.85                 | 429.74        |
| The Health Plan of the Upper Ohio Valley -high-Eastern Ohio            | 800-624-6961     | U41             | U42           | 501.71                | 1153.86       | 231.56                 | 532.55        |
| <b>Oklahoma</b>  |                  |                 |               |                       |               |                        |               |
| Globalhealth, Inc. -high- Oklahoma                                     | 877-280-2990     | IM1             | IM2           | 366.73                | 883.68        | 169.26                 | 407.85        |
| <b>Oregon</b>  |                  |                 |               |                       |               |                        |               |
| Kaiser Foundation Health Plan of Northwest -high- Portland/Salem areas | 800-813-2000     | 571             | 572           | 588.32                | 1328.84       | 271.53                 | 613.31        |
| Kaiser Foundation Health Plan of Northwest -std- Portland/Salem areas  | 800-813-2000     | 574             | 575           | 458.32                | 1052.87       | 211.53                 | 485.94        |
| <b>Pennsylvania</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Philadelphia                                  | 800-392-9137     | P31             | P32           | 832.11                | 2007.74       | 384.05                 | 926.65        |
| Aetna Open Access -basic- Philadelphia                                 | 800-392-9137     | P34             | P35           | 623.72                | 1440.27       | 287.87                 | 664.74        |
| Aetna Open Access -high- Pittsburgh and Western PA Areas               | 877-459-6604     | YE1             | YE2           | 376.76                | 1038.85       | 173.89                 | 479.47        |
| Geisinger Health Plan -std- Northeastern/Central/South Central areas   | 800-447-4000     | GG4             | GG5           | 577.92                | 1329.16       | 266.73                 | 613.46        |
| HealthAmerica Pennsylvania -high- Greater Pittsburgh area              | 866-351-5946     | 261             | 262           | 561.90                | 1320.45       | 259.34                 | 609.44        |
| HealthAmerica Pennsylvania -std- Central Pennsylvania                  | 866-351-5946     | SW4             | SW5           | 498.31                | 1121.19       | 229.99                 | 517.47        |
| UPMC Health Plan -high- Western Pennsylvania                           | 888-876-2756     | 8W1             | 8W2           | 596.81                | 1372.71       | 275.45                 | 633.56        |
| UPMC Health Plan -std- Western Pennsylvania                            | 888-876-2756     | UW4             | UW5           | 544.09                | 1251.47       | 251.12                 | 577.60        |

| Plan Name – Location                          | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                                   |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---|---|------------------------------------|-----------------------|-----------------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|   |   |                                    | Level I               | Level II/<br>Level III            | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>               |   |                                    |                       |                                   |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>North Dakota</b>                           |   |                                    |                       |                                   |                           |                              |                        |                         |                                    |                     |                      |                              |
| HealthPartners Open Access Copay              | \$25/\$45                                   | 10%                                | \$12                  | \$45/\$90                         | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| HealthPartners 3 for Free                     | \$0 for 3, then 20%                         | 20% in/40% out                     | \$6                   | \$30/\$60                         | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| Heart of America Health Plan-High             | \$15/\$25                                   | None                               | 50%                   | 50%/50%                           | None                      |                              |                        |                         |                                    |                     |                      |                              |
| <b>Ohio</b>                                   |   |                                    |                       |                                   |                           |                              |                        |                         |                                    |                     |                      |                              |
| AultCare HMO-High                             | \$10/\$10                                   | None                               | \$10                  | \$20/\$35                         | No                        | 89.8                         | 92.3                   | 92.9                    | 93.5                               | 96.4                | 91                   | 85.4                         |
| HMO Health Ohio-High                          | \$20/\$20                                   | \$250                              | \$20                  | \$30/\$40                         | Yes                       | 65.2                         | 87.4                   | 88.8                    | 95.2                               | 86.3                | 90.2                 | 74                           |
| Kaiser Foundation Health Plan-High            | \$15/\$15                                   | \$200                              | \$10                  | \$25/\$25                         | Yes                       | 63.3                         | 81.8                   | 84.7                    | 93                                 | 81.2                | 88.2                 | 68.9                         |
| Kaiser Foundation Health Plan-Std             | \$25/\$40                                   | \$500                              | \$15                  | \$40/\$40                         | Yes                       | 63.3                         | 81.8                   | 84.7                    | 93                                 | 81.2                | 88.2                 | 68.9                         |
| The Health Plan of the Upper Ohio Valley-High | \$10/\$20                                   | \$250                              | \$15                  | \$30/\$50                         | Yes                       | 75.9                         | 91                     | 89.9                    | 94.9                               | 92.6                | 95.1                 | 73.2                         |
| <b>Oklahoma</b>                               |   |                                    |                       |                                   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Globalhealth, Inc.-High                       | \$15/\$35                                   | \$150/day x 3                      | \$10                  | \$30/\$40                         | Yes                       | 51.8                         | 65                     | 82.7                    | 89.8                               | 71.9                | 76.3                 | 64.1                         |
| <b>Oregon</b>                                 |   |                                    |                       |                                   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Kaiser Foundation Health Plan-High            | \$15/\$15                                   | \$100                              | \$15                  | \$40/\$40                         | Yes                       | 63.9                         | 76.4                   | 79.8                    | 92.1                               | 81.1                | 83.7                 | 70.7                         |
| Kaiser Foundation Health Plan-Std             | \$20/\$30                                   | \$500                              | \$20                  | \$40/\$40                         | Yes                       | 63.9                         | 76.4                   | 79.8                    | 92.1                               | 81.1                | 83.7                 | 70.7                         |
| <b>Pennsylvania</b>                           |   |                                    |                       |                                   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                        | \$20/\$35                                   | \$150/day x 5                      | \$10                  | \$35/\$65                         | Yes                       | 57.1                         | 83.4                   | 84.9                    | 92.7                               | 85.1                | 89                   | 69.5                         |
| Aetna Open Access-Basic                       | \$15/\$35                                   | 20% Plan Allow                     | \$5                   | \$35/\$65                         | Yes                       | 57.1                         | 83.4                   | 84.9                    | 92.7                               | 85.1                | 89                   | 69.5                         |
| Aetna Open Access-High                        | \$20/\$35                                   | \$250/day x 4                      | \$10                  | \$35/\$65                         | Yes                       | 57.1                         | 83.4                   | 84.9                    | 92.7                               | 85.1                | 89                   | 69.5                         |
| Geisinger Health Plan-Std                     | \$20/\$35                                   | 20% after Deduct                   | 30% \$5/\$15          | 40% \$40/\$120/<br>50% \$60/\$180 | Yes                       | 67.8                         | 86.3                   | 87.6                    | 93.8                               | 86.6                | 92.7                 | 72.5                         |
| HealthAmerica Pennsylvania-High               | \$25/\$50                                   | 15%                                | \$5                   | \$35/\$60                         | Yes                       | 66.8                         | 87.1                   | 87.3                    | 94.3                               | 89.3                | 93                   | 75.3                         |
| HealthAmerica Pennsylvania-Std                | \$25/\$50                                   | 15%                                | \$5                   | \$35/\$60                         | Yes                       | 66.8                         | 87.1                   | 87.3                    | 94.3                               | 89.3                | 93                   | 75.3                         |
| UPMC Health Plan-High                         | \$20/\$35                                   | 10% after ded                      | \$5                   | \$35/\$70                         | Yes                       | 64.7                         | 88.2                   | 86.3                    | 95.8                               | 86.1                | 93.3                 | 75.1                         |
| UPMC Health Plan-Std                          | \$20/\$35                                   | 20% after ded                      | \$5                   | \$35/\$70                         | Yes                       | 64.7                         | 88.2                   | 86.3                    | 95.8                               | 86.1                | 93.3                 | 75.1                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Puerto Rico</b>  |                  |                 |               |                       |               |                        |               |
| Humana Health Plans of Puerto Rico, Inc. -high- Puerto Rico | 800-314-3121     | ZJ1             | ZJ2           | 326.47                | 734.59        | 150.68                 | 339.04        |
| Triple-S Salud, Inc. -high- All of Puerto Rico              | 787-774-6060     | 891             | 892           | 322.66                | 725.99        | 148.92                 | 335.07        |
| <b>South Dakota</b>   |                  |                 |               |                       |               |                        |               |
| HealthPartners Open Access Copay -high-Eastern South Dakota | 952-883-5000     | V31             | V32           | 681.96                | 1568.47       | 314.75                 | 723.91        |
| HealthPartners 3 for Free -std-Eastern South Dakota         | 952-883-5000     | V34             | V35           | 320.34                | 736.75        | 147.85                 | 340.04        |
| Sanford Health Plan -high- Eastern/Central/Rapid City Areas | 800-752-5863     | AU1             | AU2           | 606.41                | 1395.33       | 279.88                 | 644.00        |
| Sanford Health Plan -std- Eastern/Central/Rapid City Areas  | 800-752-5863     | AU4             | AU5           | 584.76                | 1345.02       | 269.89                 | 620.78        |
| <b>Tennessee</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Memphis Area                       | 877-459-6604     | UB1             | UB2           | 508.63                | 1296.90       | 234.75                 | 598.57        |
| <b>Texas</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Austin and San Antonio Areas       | 877-459-6604     | P11             | P12           | 610.05                | 1536.80       | 281.56                 | 709.29        |
| Firstcare -high- West Texas                                 | 800-884-4901     | CK1             | CK2           | 489.08                | 1467.29       | 225.73                 | 677.21        |
| Humana Health Plan of Texas -high- Corpus Christi           | 888-393-6765     | UC1             | UC2           | 524.40                | 1179.92       | 242.03                 | 544.58        |
| Humana Health Plan of Texas -std- Corpus Christi            | 888-393-6765     | UC4             | UC5           | 463.08                | 1041.95       | 213.73                 | 480.90        |
| Humana Health Plan of Texas -high- San Antonio              | 888-393-6765     | UR1             | UR2           | 768.54                | 1729.24       | 354.71                 | 798.11        |
| Humana Health Plan of Texas -std- San Antonio               | 888-393-6765     | UR4             | UR5           | 487.46                | 1096.79       | 224.98                 | 506.21        |
| Humana Health Plan of Texas -high- Austin                   | 888-393-6765     | UU1             | UU2           | 590.92                | 1329.55       | 272.73                 | 613.64        |
| Humana Health Plan of Texas -std- Austin                    | 888-393-6765     | UU4             | UU5           | 511.85                | 1151.65       | 236.24                 | 531.53        |
| Pacificare of Texas -high- San Antonio                      | 866-546-0510     | GF1             | GF2           | 543.25                | 1249.95       | 250.73                 | 576.90        |

| Plan Name – Location                  | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |  |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|---------------------------------------|---|------------------------------------|-----------------------|--|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|                                       |   |                                    | Level I               | Level II/<br>Level III                 | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>       |   |                                    |                       |  |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Puerto Rico</b>                    |   |                                    |                       |  |                           |                              |                        |                         |                                    |                     |                      |                              |
| Humana HP of Puerto Rico - In-Network | \$5/\$5                                     | None                               | \$2.50                | \$10/\$15                              | Yes                       | 76.1                         | 78.1                   | 85                      | 96.4                               | 80.2                | 79                   | 58.2                         |
| Humana HP of Puerto Rico- Out-Network | \$10/\$10                                   | \$50                               | N/A                   | N/A                                    | No                        | 76.1                         | 78.1                   | 85                      | 96.4                               | 80.2                | 79                   | 58.2                         |
| Triple-S Salud, Inc.- In-Network      | \$7.50/\$10                                 | None                               | \$5                   | \$12/\$15 or 20%/\$25 or 25% max \$100 | Yes                       | 75.7                         | 87.1                   | 85.9                    | 95.9                               | 77.1                | 79                   | 48                           |
| Triple-S Salud, Inc.- Out-Network     | \$7.50+10%/\$10+10%                         | None                               | 25%                   | 25%/25%                                | No                        | 75.7                         | 87.1                   | 85.9                    | 95.9                               | 77.1                | 79                   | 48                           |
| <b>South Dakota</b>                   |   |                                    |                       |  |                           |                              |                        |                         |                                    |                     |                      |                              |
| HealthPartners Open Access Copay      | \$25/\$45                                   | 10%                                | \$12                  | \$45/\$90                              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| HealthPartners 3 for Free             | \$0 for 3, then 20%                         | 20% in/40% out                     | \$6                   | \$30/\$60                              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| Sanford Health Plan- In-Network       | \$20/\$30                                   | \$100/day x 5                      | \$15                  | \$30/\$50                              | N/A                       | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| Sanford Health Plan- Out-Network      | 40%/40%                                     | 40%                                | N/A                   | N/A                                    | N/A                       | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| Sanford Health Plan- In-Network       | \$25/\$25                                   | \$100/day x 5                      | \$15                  | \$30/\$50                              | No                        | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| Sanford Health Plan- Out-Network      | 40%/40%                                     | 40%                                | N/A                   | N/A                                    | No                        | 53.3                         | 85.2                   | 87.1                    | 92.8                               | 84.8                | 88.8                 | 66.8                         |
| <b>Tennessee</b>                      |   |                                    |                       |  |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                | \$20/\$35                                   | \$250/day x 4                      | \$10                  | \$35/\$65                              | Yes                       | 72                           | 87.7                   | 89.5                    | 90.6                               | 87.7                | 89.2                 | 70                           |
| <b>Texas</b>                          |   |                                    |                       |  |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High                | \$20/\$35                                   | \$250/day x 4                      | \$10                  | \$35/\$65                              | Yes                       | 65.6                         | 87.3                   | 82.4                    | 90.6                               | 85.2                | 91.9                 | 71.1                         |
| Firstcare-High                        | \$20/\$55                                   | \$150/day x 5                      | \$15                  | \$35/\$65                              | No                        | 61.5                         | 87.8                   | 87.1                    | 93.8                               | 80.9                | 90                   | 67.8                         |
| Humana Health Plan of Texas-High      | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60                              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan of Texas-Std       | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60                              | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Humana Health Plan of Texas-High      | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60                              | Yes                       | 62.7                         | 85.5                   | 81.4                    | 91.7                               | 87                  | 88.7                 | 61.6                         |
| Humana Health Plan of Texas-Std       | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60                              | Yes                       | 62.7                         | 85.5                   | 81.4                    | 91.7                               | 87                  | 88.7                 | 61.6                         |
| Humana Health Plan of Texas-High      | \$20/\$35                                   | \$250/day x 3                      | \$10                  | \$40/\$60                              | Yes                       | 52.8                         | 81.3                   | 85.3                    | 93.7                               | 89.5                | 89.9                 | 69                           |
| Humana Health Plan of Texas-Std       | \$25/\$40                                   | \$500/day x 3                      | \$10                  | \$40/\$60                              | Yes                       | 52.8                         | 81.3                   | 85.3                    | 93.7                               | 89.5                | 89.9                 | 69                           |
| Pacificare of Texas-High              | \$20/\$40                                   | \$250/day x 5                      | \$10                  | \$35/\$60                              | Yes                       | 65.7                         | 85.1                   | 84.5                    | 92.8                               | 83.2                | 89.1                 | 66.4                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location   | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>Utah</b>  |                  |                 |               |                       |               |                        |               |
| Altius Health Plans -high- Wasatch Front   | 800-377-4161     | 9K1             | 9K2           | 600.32                | 1320.78       | 277.07                 | 609.59        |
| Altius Health Plans -std- Wasatch Front  | 800-377-4161     | DK4             | DK5           | 398.17                | 875.92        | 183.77                 | 404.27        |
| SelectHealth-high- Urban and Suburban Utah   | 800-538-5038     | SF1             | SF2           | 562.55                | 1237.80       | 259.64                 | 571.29        |
| <b>Virgin Islands</b>  |                  |                 |               |                       |               |                        |               |
| Triple-S Salud, Inc. -high- US Virgin Islands  | 800-981-3241     | 851             | 852           | 412.19                | 936.09        | 190.24                 | 432.04        |
| <b>Virginia</b>  |                  |                 |               |                       |               |                        |               |
| Aetna Open Access -high- Northern/Central/Richmond Virginia Areas                              | 877-459-6604     | JN1             | JN2           | 739.59                | 1656.61       | 341.35                 | 764.59        |
| Aetna Open Access -basic- Northern/Central/Richmond Virginia Areas                             | 877-459-6604     | JN4             | JN5           | 472.94                | 1106.84       | 218.28                 | 510.85        |
| CareFirst BlueChoice -high- Northern Virginia  | 866-296-7363     | 2G1             | 2G2           | 542.45                | 1220.31       | 250.36                 | 563.22        |
| Kaiser Foundation Health Plan Mid-Atlantic States -high- Northern Virginia/Fredericksburg area | 877-574-3337     | E31             | E32           | 526.52                | 1211.02       | 243.01                 | 558.93        |
| Kaiser Foundation Health Plan Mid-Atlantic States -std- Northern Virginia/Fredericksburg area  | 877-574-3337     | E34             | E35           | 330.55                | 760.20        | 152.56                 | 350.86        |
| M.D. IPA -high- N.VA/Cntrl VA/Richmond/Tidewater/Roanoke                                       | 877-835-9861     | JP1             | JP2           | 523.64                | 1207.48       | 241.68                 | 557.30        |
| Optima Health Plan -high- Hampton Roads and Richmond areas                                     | 800-206-1060     | 9R1             | 9R2           | 539.59                | 1276.71       | 249.04                 | 589.25        |
| Optima Health Plan -std- Hampton Roads and Richmond areas                                      | 800-206-1060     | 9R4             | 9R5           | 373.32                | 883.33        | 172.30                 | 407.69        |
| Piedmont Community Healthcare -high- Lynchburg area  | 888-674-3368     | 2C1             | 2C2           | 509.75                | 1167.27       | 235.27                 | 538.74        |
| <b>Washington</b>  |                  |                 |               |                       |               |                        |               |
| Group Health Cooperative -high- Western WA/Central WA/Spokane/Pullman                          | 888-901-4636     | 541             | 542           | 574.64                | 1235.50       | 265.22                 | 570.23        |
| Group Health Cooperative -std- Western WA/Central WA/Spokane/Pullman                           | 888-901-4636     | 544             | 545           | 371.65                | 839.04        | 171.53                 | 387.25        |
| KPS Health Plans -std- All of Washington   | 800-552-7114     | L11             | L12           | 373.69                | 806.61        | 172.47                 | 372.28        |
| KPS Health Plans -high- All of Washington  | 800-552-7114     | VT1             | VT2           | 622.27                | 1359.74       | 287.20                 | 627.57        |
| Kaiser Foundation Health Plan of Northwest -high- Vancouver/Longview                           | 800-813-2000     | 571             | 572           | 588.32                | 1328.84       | 271.53                 | 613.31        |
| Kaiser Foundation Health Plan of Northwest -std- Vancouver/Longview                            | 800-813-2000     | 574             | 575           | 458.32                | 1052.87       | 211.53                 | 485.94        |

| Plan Name – Location                 | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |   |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|--------------------------------------|---|------------------------------------|-----------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|                                      |   |                                    | Level I               | Level II/<br>Level III                    | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>      |   |                                    |                       |   |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>Utah</b>                          |   |                                    |                       |   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Altius Health Plans-High             | \$20/\$30                                   | \$200                              | \$7                   | \$25/\$50                                 | Yes                       | 56.8                         | 84.2                   | 87.7                    | 94.6                               | 83.4                | 87.4                 | 66.8                         |
| Altius Health Plans-Std              | \$20/\$35                                   | None                               | \$7                   | \$35/\$60                                 | Yes                       | 56.8                         | 84.2                   | 87.7                    | 94.6                               | 83.4                | 87.4                 | 66.8                         |
| SelectHealth-High                    | \$15/\$25                                   | \$100                              | \$5                   | \$25/50%                                  | N/A                       |                              |                        |                         |                                    |                     |                      |                              |
| <b>Virgin Islands</b>                |   |                                    |                       |   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Triple-S Salud, Inc.-<br>In-Network  | \$7.50/\$10                                 | None                               | \$5                   | \$12/\$15 or 20%/\$25<br>or 25% max \$100 | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Triple-S Salud, Inc.-<br>Out-Network | \$7.50+10%/\$10+10%                         | None                               | 25%                   | 25%/25%                                   | No                        |                              |                        |                         |                                    |                     |                      |                              |
| <b>Virginia</b>                      |   |                                    |                       |   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Aetna Open Access-High               | \$15/\$30                                   | \$150/day x 3                      | \$5                   | \$35/\$65                                 | Yes                       | 58.9                         | 83                     | 84.5                    | 90                                 | 88.8                | 85.5                 | 65.2                         |
| Aetna Open Access-Basic              | \$20/\$35                                   | 10% Plan Allow                     | \$10                  | \$35/\$65                                 | Yes                       | 58.9                         | 83                     | 84.5                    | 90                                 | 88.8                | 85.5                 | 65.2                         |
| CareFirst BlueChoice-High            | \$25/\$35                                   | \$150/day x 3                      | \$10                  | \$30/\$50                                 | Yes                       | 53.3                         | 81.6                   | 81.1                    | 90.2                               | 68.5                | 81.7                 | 51.3                         |
| Kaiser Foundation HP-High            | \$10/\$20                                   | \$100                              | \$7/\$17 Net          | \$30/\$50/\$45/\$65                       | Yes                       | 71.1                         | 81.2                   | 83.6                    | 88.9                               | 81.2                | 84.8                 | 70                           |
| Kaiser Foundation HP-Std             | \$20/\$30                                   | \$250/day x 3                      | \$12/\$22Net          | \$35/\$55/\$50/\$70                       | Yes                       | 71.1                         | 81.2                   | 83.6                    | 88.9                               | 81.2                | 84.8                 | 70                           |
| M.D. IPA-High                        | \$25/\$35                                   | \$150/day x 3                      | \$7                   | \$25/\$60/\$100                           | No                        | 58                           | 79.1                   | 86.6                    | 89.7                               | 83.9                | 88.8                 | 63.8                         |
| Optima Health Plan-High              | \$15/\$0 child<13/\$30                      | \$200                              | \$10                  | \$25/\$50/\$75                            | Yes                       | 64.5                         | 85.8                   | 89.1                    | 94.6                               | 89.8                | 90.5                 | 68.3                         |
| Optima Health Plan-Std               | \$20/\$30                                   | None                               | \$5                   | \$25/50% up to \$3,000                    | No                        | 64.5                         | 85.8                   | 89.1                    | 94.6                               | 89.8                | 90.5                 | 68.3                         |
| Piedmont-<br>In-Network              | \$35/\$35                                   | 20%                                | \$15                  | \$30/\$55                                 | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| Piedmont-<br>Out-Network             | 30%/30%                                     | 30%                                | \$15                  | \$30/\$55                                 | Yes                       |                              |                        |                         |                                    |                     |                      |                              |
| <b>Washington</b>                    |   |                                    |                       |   |                           |                              |                        |                         |                                    |                     |                      |                              |
| Group Health Cooperative-High        | \$25/\$25                                   | \$350/day x 3                      | \$20                  | \$40/\$60                                 | Yes                       | 67                           | 87                     | 89.9                    | 94.2                               | 87.9                | 85.4                 | 71.6                         |
| Group Health Cooperative-Std         | \$25+20%                                    | \$500/day x 3                      | \$20                  | \$40/\$60                                 | Yes                       | 67                           | 87                     | 89.9                    | 94.2                               | 87.9                | 85.4                 | 71.6                         |
| KPS Health Plans-Std<br>In-Network   | \$15/3 or 20%/20%                           | Nothing                            | \$10                  | \$35/\$40<br>max\$100                     | Yes                       | 75.6                         | 93.9                   | 92.5                    | 95.1                               | 92                  | 91.3                 | 72.4                         |
| KPS Health Plans-<br>Out-Network     | \$15/3+40%+diff                             | Nothing                            | Not Covered           | Not Covered                               | No                        | 75.6                         | 93.9                   | 92.5                    | 95.1                               | 92                  | 91.3                 | 72.4                         |
| KPS Health Plans-High<br>In-Network  | \$30/\$30                                   | None                               | \$5                   | \$20/ 50% or \$100                        | No                        | 75.6                         | 93.9                   | 92.5                    | 95.1                               | 92                  | 91.3                 | 72.4                         |
| KPS Health Plans-<br>Out-Network     | \$30+40%+diff                               | None                               | Not covered           | N/A                                       | No                        | 75.6                         | 93.9                   | 92.5                    | 95.1                               | 92                  | 91.3                 | 72.4                         |
| Kaiser Foundation HP-High            | \$15/\$15                                   | \$100                              | \$15                  | \$40/\$40                                 | Yes                       | 63.9                         | 76.4                   | 79.8                    | 92.1                               | 81.1                | 83.7                 | 70.7                         |
| Kaiser Foundation HP-Std             | \$20/\$30                                   | \$500                              | \$20                  | \$40/\$40                                 | Yes                       | 63.9                         | 76.4                   | 79.8                    | 92.1                               | 81.1                | 83.7                 | 70.7                         |

## Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 41 for an explanation of the columns on these pages.

| Plan Name – Location   | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| <b>West Virginia</b>   |                  |                 |               |                       |               |                        |               |
| The Health Plan of the Upper Ohio Valley -high- Northern/Central West Virginia | 800-624-6961     | U41             | U42           | 501.71                | 1153.86       | 231.56                 | 532.55        |
| <b>Wisconsin</b>   |                  |                 |               |                       |               |                        |               |
| Dean Health Plan -high- South Central Wisconsin                                | 800-279-1301     | WD1             | WD2           | 510.45                | 1276.12       | 235.59                 | 588.98        |
| Group Health Cooperative -high- South Central Wisconsin                        | 608-828-4827     | WJ1             | WJ2           | 474.35                | 1186.23       | 218.93                 | 547.49        |
| HealthPartners Open Access Copay -high- Western Wisconsin                      | 952-883-5000     | V31             | V32           | 681.96                | 1568.47       | 314.75                 | 723.91        |
| HealthPartners 3 for Free -std- Western Wisconsin                              | 952-883-5000     | V34             | V35           | 320.34                | 736.75        | 147.85                 | 340.04        |
| MercyCare HMO-high- South Central Wisconsin                                    | 800-895-2421     | EY1             | EY2           | 510.60                | 1276.51       | 235.66                 | 589.16        |
| Physicians Plus -high- Dane County   | 800-545-5015     | LW1             | LW2           | 486.14                | 1239.66       | 224.37                 | 572.15        |
| <b>Wyoming</b>   |                  |                 |               |                       |               |                        |               |
| Altius Health Plans -high- Uinta County  | 800-377-4161     | 9K1             | 9K2           | 600.32                | 1320.78       | 277.07                 | 609.59        |
| Altius Health Plans -std- Uinta County   | 800-377-4161     | DK4             | DK5           | 398.17                | 875.92        | 183.77                 | 404.27        |

| Plan Name – Location             | Primary care/<br>Specialist<br>office copay | Hospital<br>per stay<br>deductible | Prescription<br>Drugs |                        |                           | Member Survey Results        |                        |                         |                                    |                     |                      |                              |
|----------------------------------|---|------------------------------------|-----------------------|------------------------|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|
|                                  |   |                                    | Level I               | Level II/<br>Level III | Mail<br>order<br>discount | Overall plan<br>satisfaction | Getting needed<br>care | Getting care<br>quickly | How well<br>doctors<br>communicate | Customer<br>service | Claims<br>processing | Plan Information<br>on Costs |
| <b>HMO/POS National Average</b>  |   |                                    |                       |                        |                           | <b>64.2</b>                  | <b>84.7</b>            | <b>85.6</b>             | <b>93.1</b>                        | <b>84</b>           | <b>87.4</b>          | <b>67.2</b>                  |
| <b>West Virginia</b>             |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| HP of the Upper Ohio Valley-High | \$10/\$20                                   | \$250                              | \$15                  | \$30/\$50              | Yes                       | 75.9                         | 91                     | 89.9                    | 94.9                               | 92.6                | 95.1                 | 73.2                         |
| <b>Wisconsin</b>                 |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Dean Health Plan-High            | \$10/\$10                                   | None                               | \$10                  | 30%/\$75max/\$50       | Yes                       | 72.4                         | 86.7                   | 89.3                    | 95.2                               | 87.7                | 88.4                 | 72.2                         |
| Group Health Cooperative-High    | \$10/\$10                                   | None                               | \$5                   | \$20/\$20              | Yes                       | 77.4                         | 81.4                   | 88.3                    | 95.1                               | 91.1                | 85.8                 | 74.4                         |
| HealthPartners Open Access Copay | \$25/\$45                                   | 10%                                | \$12                  | \$45/\$90              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| HealthPartners 3 for Free        | \$0 for 3, then 20%                         | 20% in/40% out                     | \$6                   | \$30/\$60              | Yes                       | 67.1                         | 86.8                   | 90.1                    | 96                                 | 91.8                | 93.2                 | 67.7                         |
| MercyCare HMO-High               | \$10/\$10                                   | Nothing                            | \$10                  | \$20/\$50              |                           |                              |                        |                         |                                    |                     |                      |                              |
| Physicians Plus-High             | \$10/\$10                                   | Nothing                            | \$10                  | 30%/50%                | N/A                       | 71.7                         | 88.4                   | 86.8                    | 94.6                               | 88.7                | 91.3                 | 73.9                         |
| <b>Wyoming</b>                   |   |                                    |                       |                        |                           |                              |                        |                         |                                    |                     |                      |                              |
| Altius Health Plans-High         | \$20/\$30                                   | \$200                              | \$7                   | \$25/\$50              | Yes                       | 56.8                         | 84.2                   | 87.7                    | 94.6                               | 83.4                | 87.4                 | 66.8                         |
| Altius Health Plans-Std          | \$20/\$35                                   | None                               | \$7                   | \$35/\$60              | Yes                       | 56.8                         | 84.2                   | 87.7                    | 94.6                               | 83.4                | 87.4                 | 66.8                         |

## **Appendix E**

### **FEHB Plan Comparison Charts**

#### **High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement (Pages 70 through 95)**

A High Deductible Health Plan (HDHP) provides comprehensive coverage for high-cost medical events and a tax-advantaged way to help you build savings for future medical expenses. The HDHP gives you greater flexibility and discretion over how you use your health care benefits.

When you enroll, your health plan establishes for you either a Health Savings Account (HSA) or a Health Reimbursement Arrangement (HRA). The plan automatically deposits the monthly “premium pass through” into your HSA. The plan credits an amount into the HRA. (This is the “Premium Contribution to HSA/HRA” column in the following charts.)

Preventive care is often covered in full, usually with no or only a small deductible or copayment. Preventive care expenses may also be payable up to an annual maximum dollar amount (up to \$300 for instance). As you receive other non-preventive medical care, you must meet the plan deductible before the health plan pays benefits. You can choose to pay your deductible with funds from your HSA or you can choose instead to pay for your deductible out-of-pocket, allowing your savings to continue to grow.

The HDHP features higher annual deductibles (a minimum of \$1,200 for Self and \$2,400 for Family coverage) and annual out-of-pocket limits (not to exceed \$5,950 for Self and \$11,900 for Family coverage) than other insurance plans. Depending on the HDHP you choose, you may have the choice of using In-Network and Out-of-Network providers. There may be higher deductibles and out-of-pocket limits when you use Out-of-Network providers. Using In-Network providers will save you money.

#### **Health Savings Account (HSA)**

A health savings account allows individuals to pay for current health expenses and save for future qualified medical expenses on a pre-tax basis. Funds deposited into an HSA are not taxed, the balance in the HSA grows tax free, and that amount is available on a tax free basis to pay medical costs. You are eligible for an HSA if you are enrolled in an HDHP, not covered by any other health plan that is not an HDHP (including a spouse’s health plan, but does not include specific injury insurance and accident, disability, dental care, vision care, or long-term coverage), not enrolled in Medicare, not received VA benefits within the last three months, not covered by your own or your spouse’s flexible spending account (FSA), and are not claimed as a dependent on someone else’s tax return. If you are enrolled in a High Deductible Health Plan with an HSA you may not participate in a Health Care Flexible Spending Account (HCFSA), but you are permitted to participate in a Limited Expense (LEX) HCFSA. HSA’s are subject to a number of rules and limitations established by the Department of the Treasury.

Visit [www.ustreas.gov/offices/public-affairs/hsa](http://www.ustreas.gov/offices/public-affairs/hsa) for more information. The 2011 maximum contribution limits are \$3,050 for Self Only coverage and \$6,150 for Self and Family coverage. If you are over 55, you can make an additional “catch up” contribution. You can use funds in your account to help pay your health plan deductible.

## **Appendix E**

### **FEHB Plan Comparison Charts**

#### **High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement**

Features of an HSA include:

- Tax-deductible deposits you make to the HSA. Your own HSA contributions are either tax-deductible or pre-tax (if made by payroll deduction). See IRS Publication 969.
- Tax-deferred interest earned on the account.
- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused funds and interest from year to year.
- Portability; the account is owned by you and is yours to keep – even when you retire, leave government service, or change plans.

#### **Health Reimbursement Arrangement (HRA)**

Health Reimbursement Arrangements are a common feature of Consumer-Driven Health Plans. They may be referred to by the health plan under a different name, such as personal care account. They are also available to enrollees in High Deductible Health Plans who are not eligible for an HSA. HRAs are similar to HSAs except:

- An enrollee cannot make deposits into an HRA;
- A health plan may impose a ceiling on the value of an HRA;
- Interest is not earned on an HRA; and
- The amount in an HRA is not transferable if the enrollee leaves the health plan.

If you are enrolled in a High Deductible Health Plan with an HRA you may participate in a Health Care Flexible Spending Account (HCFSA).

The plan will credit the HRA different amounts depending on whether you have a Self Only or a Self and Family enrollment. You can use funds in your account to help pay your health plan deductible.

Features of an HRA include:

- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused credits from year to year.
- Credits in an HRA do not earn interest.
- Credits in the HRA are forfeited if you leave federal employment or switch health insurance plans.

## Appendix E

### FEHB Plan Comparison Charts

#### High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

|                 | <b>Health Savings Account (HSA)</b>  | <b>Health Reimbursement Arrangement (HRA)</b>  |
|-----------------|--|--|
| ELIGIBILITY     | You must enroll in a High Deductible Health Plan (HDHP). No other general medical insurance coverage is permitted. You cannot be enrolled in Medicare Part A or Part B. You cannot be claimed as a dependent on someone else's tax returns.                      | You must enroll in a High Deductible Health Plan (HDHP).   |
| FUNDING         | The plan deposits a monthly "premium pass through" into your account.  | The plan deposits the credit amount directly into your account.  |
| CONTRIBUTIONS   | The maximum allowed is a combination of the health plan "premium pass through" and the member contribution up to the maximum contribution amount set by the IRS each year.   | Only that portion of the premium specified by the health plan will be contributed. You cannot add your own money to an HRA.  |
| DISTRIBUTIONS   | <p>May be used to pay the out-of-pocket medical expenses for yourself, your spouse, or your dependents (even if they are not covered by the HDHP), or to pay the plan's deductible.</p> <p>See IRS Publication 502 for a complete list of eligible expenses.</p> | <p>May be used to pay the out-of-pocket expenses for qualified medical expenses for individuals covered under the HDHP, or to pay the plan's deductible.</p> <p>See IRS Publication 502 for a complete list of eligible expenses.</p>  |
| PORTABLE        | Yes, you can take this account with you when you change plans, separate from service, or retire.   | <p>If you retire and remain in your HDHP you may continue to use and accumulate credits in your HRA.</p> <p>If you terminate employment or change health plans, only eligible expenses incurred while covered under that HDHP will be eligible for reimbursement, subject to timely filing requirements. Unused credits are forfeited.</p> |
| ANNUAL ROLLOVER | Yes, funds accumulate without a maximum cap.   | Yes, credits accumulate without a maximum cap.   |

**IMPORTANT REMINDER: This is only a summary of the features of the HDHP/HSA or HRA. Refer to the specific Plan brochure for the complete details covering Plan design, operation, and administration as each Plan will have differences.**

## **Appendix E**

### **FEHB Plan Comparison Charts**

#### **High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement**

A Consumer-Driven plan provides you with freedom in spending health care dollars the way you want. The typical plan has features such as: member responsibility for certain up-front medical costs, an employer-funded account that you may use to pay these up-front costs, and catastrophic coverage with a high deductible. You and your family receive full coverage for In-Network preventive care.

## Appendix E

### FEHB Plan Comparison Charts

#### High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

The tables on the following pages highlight what you are expected to pay for selected features under each plan. The charts are not a complete statement of your out-of-pocket obligations in every individual circumstance. Unlike many regular medical plans, the covered out-of-pocket expenses under a High Deductible Health Plan, including office visit copayments and prescription drug copayments, count toward the calendar year deductible and the catastrophic limit. *You must read the plan's brochure for details.*

**Premium Contribution (pass through) to HSA/HRA** (or personal care account) shows the amount your health plan automatically deposits or credits into your account on a monthly basis for Self Only/Self and Family enrollments. (Consumer-Driven Health Plans credit accounts annually.) The amount credited under “Premium Contribution” is shown as a monthly amount for comparison purposes only.

**Calendar Year (CY) Deductible Self/Family** is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles, coinsurance and copayments, before the plan pays catastrophic benefits.

**Catastrophic (Cat.) Limit Self/Family** is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles and coinsurance and copays, before the Plan pays catastrophic benefits.

**Office Visit** shows what you pay for a visit to a primary care physician after the deductible is met for other than preventive care.

**Inpatient Hospital** shows what you pay after the deductible is met for hospital services when an inpatient. The amount could be a daily copayment up to a specified amount (e.g., \$50 a day up to three days), a coinsurance amount such as

| Plan Name  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
| APWU Health Plan -CDHP                           | 866-833-3463     | 474             | 475           | 336.70                | 757.47        | 155.40                 | 349.60        |
| GEHA High Deductible Health Plan -HDHP           | 800-821-6136     | 341             | 342           | 380.81                | 869.79        | 175.76                 | 401.44        |
| Mail Handlers Benefit Plan Consumer Option -HDHP | 800-694-9901     | 481             | 482           | 394.77                | 894.51        | 182.20                 | 412.85        |

## Appendix E

### FEHB Plan Comparison Charts

#### High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

20%, or a flat deductible amount (e.g., \$200 per admission). This amount does not include charges from physicians or for services that may not be charged by the hospital such as laboratory or radiology.

**Outpatient Surgery** shows what you pay the doctor for surgery performed on an outpatient basis.

**Preventive Services** are often covered in full, usually with no or only a small deductible or copayment. Preventive services may also be payable up to an annual maximum dollar amount (e.g., up to \$300 per person per year).

**Prescription Drugs** are categorized using a variety of terms to define what you pay such as generic, brand, Level I, Level II, Tier I, Tier II, etc. In capturing these differences we use the following: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs with some exceptions for specialty drugs. The level in which a medication is placed and what you pay for prescription drugs is often based on what the plan is charged.

*High Deductible Health Plans and Consumer Driven Health Plans are much different from the other types of plans shown in this Guide. You can use in-network providers to save money. If you use out-of-network providers, however, you not only pay more of the costs but you are also usually responsible for any difference between the amount billed for a service and what the plan actually allows. (For example, you receive a bill from an out-of-network provider for \$100 but the plan allows \$85 for the service. You pay the higher copayment for out-of-network care plus the \$15 difference between \$100 – the billed amount – and the plan’s allowance of \$85.) In addition, the difference you pay between the billed amount and the plan’s allowance does not count toward satisfying the catastrophic limit.*

| Plan Name                                      | Benefit Type | Premium Contribution Self/Family | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services  | Prescription Drugs Levels I, II, III |
|--|--------------|----------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|----------------------|--------------------------------------|
| APWU Health Plan-                              | In-Network   | \$100/\$200                      | \$600/\$1,200       | \$3,000/\$4,500        | 15%          | None               | 15%                | Nothing              | 25%                                  |
| APWU Health Plan-                              | Out-Network  | \$100/\$200                      | \$600/\$1,200       | \$9,000/\$9,000        | 40%+diff.    | None               | 40%+diff.          | Nothing up to \$1200 | N/A                                  |
| GEHA HDHP-                                     | In-Network   | \$62.50/\$125                    | \$1,500/\$3,000     | \$5,000/\$10,000       | 5%           | 5%                 | 5%                 | Nothing              | 25%                                  |
| GEHA HDHP-                                     | Out-Network  | \$62.50/\$125                    | \$1,500/\$3,000     | \$5,000/\$10,000       | 25%          | 25%                | 25%                | Ded/25%              | 25%+                                 |
| Mail Handlers Benefit Plan<br>Consumer Option- | In-Network   | \$70/\$140                       | \$2,000/\$4,000     | \$5,000/\$10,000       | \$15         | \$75 day-\$750     | Nothing            | Nothing              | \$10/\$25/\$40                       |
| Mail Handlers Benefit Plan<br>Consumer Option- | Out-Network  | \$70/\$140                       | \$2,000/\$4,000     | \$7,500/\$15,000       | 40%          | 40%                | 40%                | Not Covered          | Not Covered                          |

## High Deductible Health Plans and Consumer-Driven Health Plan Member Survey Results

**Member Survey** results are collected, scored, and reported by an independent organization – not by the health plans. See Appendix D for a fuller explanation of each survey category.

|                              |  |
|------------------------------|--|
| Overall Plan Satisfaction    | • How would you rate your overall experience with your health plan?  |
| Getting Needed Care          | • How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?  |
| Getting Care Quickly         | • When you needed care right away, how often did you get care as soon as you thought you needed?<br>• Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed?                                  |
| How Well Doctors Communicate | • How often did your personal doctor explain things in a way that was easy to understand?<br>• How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you?   |
| Customer Service             | • How often did written materials or the Internet provide the information you needed about how your health plan works?<br>• How often did your health plan's customer service give you the information or help you needed?<br>• How often were the forms from your health plan easy to fill out? |
| Claims Processing            | • How often did your health plan handle your claims quickly and correctly?   |
| Plan Information on Costs    | • How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?  |

|   |                  | <b>Member Survey Results</b> |                     |                      |                              |                  |                   |                           |
|---|------------------|------------------------------|---------------------|----------------------|------------------------------|------------------|-------------------|---------------------------|
| <b>High Deductible Health Plans</b>                     | <b>Plan Code</b> | Overall plan satisfaction    | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| <b>HDHP National Average</b>                            |                  | <b>57.8</b>                  | <b>82.7</b>         | <b>85.3</b>          | <b>93.2</b>                  | <b>81.8</b>      | <b>85.7</b>       | <b>54.5</b>               |
| Aetna Health Fund - Nationwide                          | 22               | 62.9                         | 81.1                | 85.2                 | 92.6                         | 81.3             | 86                | 55.7                      |
| GEHA High Deductible Health Plan - Nationwide           | 34               | 64.4                         | 85                  | 85.7                 | 93.7                         | 84.4             | 88.9              | 61                        |
| Mail Handlers Benefit Plan Consumer Option - Nationwide | 48               | 49.5                         | 84.6                | 85.2                 | 93.7                         | 82.6             | 83.4              | 46.2                      |
| <b>Consumer-Driven Health Plans</b>                     | <b>Plan Code</b> | Overall plan satisfaction    | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| <b>CDHP National Average</b>                            |                  | <b>56.5</b>                  | <b>83.8</b>         | <b>85.9</b>          | <b>93</b>                    | <b>81.8</b>      | <b>85.1</b>       | <b>59.6</b>               |
| Aetna Health Fund - Nationwide                          | 22               | 62.9                         | 81.1                | 85.2                 | 92.6                         | 81.3             | 86                | 55.7                      |
| APWU Health Fund - Nationwide                           | 47               | 67.1                         | 88.4                | 87.7                 | 93.6                         | 81.6             | 84.3              | 61.3                      |
| Humana Coverage First - FL                              | MJ               | 41.6                         | 83.8                | 84.1                 | 92.8                         | 84.3             | 86.1              | 62                        |
| Humana Coverage First -TX                               | T2<br>TU, TV     | 54.5                         | 84.1                | 85.2                 | 94                           | 80.2             | 84.8              | 62.7                      |

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## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name                                  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
|  |                  | <b>Alabama</b>  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Alabama    | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Alabama    | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Alaska</b>                              |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Alaska     | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Alaska     | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Arizona</b>                             |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Arizona     | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Arizona     | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Arkansas</b>                            |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Arkansas   | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Arkansas   | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>California</b>                          |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of California | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of California | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |

| Plan Name         | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Alabama</b>    |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund- | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund- | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Alaska</b>     |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund- | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund- | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Arizona</b>    |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund- | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund- | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Arkansas</b>   |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund- | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund- | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>California</b> |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund- | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund- | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund- | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name                                      | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
|  |                  | <b>Colorado</b> |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Colorado        | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Colorado        | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Connecticut</b>                             |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Connecticut     | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Connecticut     | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Delaware</b>                                |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Delaware        | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Delaware        | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>District of Columbia</b>                    |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Washington DC   | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Washington DC   | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Florida</b>                                 |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Florida        | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Florida        | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Humana CoverageFirst -CDHP- Tampa Area         | 888-393-6765     | MJ1             | MJ2           | 487.13                | 1096.03       | 224.83                 | 505.86        |
| Humana CoverageFirst -CDHP- South Florida Area | 888-393-6765     | QP1             | QP2           | 465.62                | 1047.63       | 214.90                 | 483.52        |

| Plan Name                   | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-----------------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Colorado</b>             |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-           | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-           | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Connecticut</b>          |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-           | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-           | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Delaware</b>             |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-           | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-           | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>District of Columbia</b> |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-           | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-           | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Florida</b>              |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-           | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-           | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-           | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Humana CoverageFirst-       | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-       | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| Humana CoverageFirst-       | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-       | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name   | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>Georgia</b>  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Georgia   | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Georgia   | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Humana CoverageFirst -CDHP- Atlanta Area  | 888-393-6765     | AD1             | AD2           | 459.10                | 1032.98       | 211.89                 | 476.76        |
| Humana CoverageFirst -CDHP- Macon Area  | 888-393-6765     | LM1             | LM2           | 467.31                | 1051.44       | 215.68                 | 485.28        |
| Kaiser Foundation Health Plan of Georgia Inc. HDHP - Atlanta, Athens, Columbus, Macon, Savannah | 888-865-5813     | GW1             | GW2           | 329.57                | 740.94        | 152.11                 | 341.97        |
| <b>Guam</b>   |                  |                 |               |                       |               |                        |               |
| TakeCare -HDHP- Guam/N. Mariana Islands/Belau (Palau)   | 671-647-3526     | KX1             | KX2           | 325.52                | 856.74        | 150.24                 | 395.42        |
| <b>Hawaii</b>   |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Hawaii, Honolulu, Kauai and Maui  | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Hawaii, Honolulu, Kauai and Maui  | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Idaho</b>  |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Idaho   | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Idaho   | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Altius Health Plans -HDHP- Southern Region  | 800-377-4161     | 9K4             | 9K5           | 348.18                | 721.33        | 160.70                 | 332.92        |
| <b>Illinois</b>   |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Illinois  | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Illinois  | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Humana CoverageFirst -CDHP- Chicago Area  | 888-393-6765     | MW1             | MW2           | 473.22                | 1064.74       | 218.41                 | 491.42        |

| Plan Name                           | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit  | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-------------------------------------|--------------|---------------------------------|---------------------|------------------------|---------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Georgia</b>                      |              |                                 |                     |                        |               |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%           | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%           | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%           | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%           | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25          | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%           | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25          | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%           | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| Kaiser Foundation Health Plan- HDHP |              | \$62.50/\$125.00                | \$1,500/\$3,000     | \$3,000/\$6,000        | 20%           | 20%                | 20%                | Nothing             | 20%                                  |
| <b>Guam</b>                         |              |                                 |                     |                        |               |                    |                    |                     |                                      |
| TakeCare-                           | In-Network   | \$86.66/\$222.08                | \$3000/\$6000       | \$5,000/\$10,000       | 20% after Ded | 20% after Ded      | 20% after Ded      | 1st \$300/ded       | \$20/\$40/\$150                      |
| TakeCare-                           | Out-Network  | \$86.66/\$222.08                | \$3000/\$6000       | \$10,000/\$20,000      | 30% after Ded | 30% after Ded      | 30% after Ded      | 1st \$300/ded       | 30% after Ded                        |
| <b>Hawaii</b>                       |              |                                 |                     |                        |               |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%           | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%           | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%           | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%           | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Idaho</b>                        |              |                                 |                     |                        |               |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%           | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%           | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%           | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%           | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Altius Health Plans                 |              | \$45.83/\$91.66                 | \$1,200/\$2,400     | \$5,000/\$10,000       | \$20          | 10%                | 10%                | Nothing             | \$7/\$25/\$50                        |
| <b>Illinois</b>                     |              |                                 |                     |                        |               |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%           | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%           | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%           | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%           | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25          | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%           | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |

# High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name   | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>Indiana</b>  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Indiana  | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Indiana  | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Bluegrass Family Health -HDHP- Southern Indiana                                     | 800-787-2680     | KV1             | KV2           | 472.38                | 944.69        | 218.02                 | 436.01        |
| Humana CoverageFirst -CDHP- Lake/Porter/LaPorte Counties                            | 888-393-6765     | MW1             | MW2           | 473.22                | 1064.74       | 218.41                 | 491.42        |
| <b>Iowa</b>   |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Iowa   | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Iowa   | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Coventry Health Care of Iowa -HDHP- Central/Eastern/Western Iowa                    | 800-257-4692     | SV4             | SV5           | 328.34                | 783.58        | 151.54                 | 361.65        |
| <b>Kansas</b>   |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Kansas  | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Kansas  | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Coventry Health Care of Kansas (Kansas City)-HDHP- Kansas City/Wichita/Salina Areas | 800-969-3343     | 9H1             | 9H2           | 375.12                | 881.55        | 173.13                 | 406.87        |
| Humana CoverageFirst -CDHP- Kansas City Area  | 888-393-6765     | PH1             | PH2           | 429.39                | 966.14        | 198.18                 | 445.91        |
| <b>Kentucky</b>   |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Kentucky  | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Kentucky  | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Bluegrass Family Health -HDHP- Kentucky   | 800-787-2680     | KV1             | KV2           | 472.38                | 944.69        | 218.02                 | 436.01        |
| Humana CoverageFirst -CDHP- Lexington Area  | 888-393-6765     | 6N1             | 6N2           | 395.98                | 890.96        | 182.76                 | 411.21        |

| Plan Name                           | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-------------------------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Indiana</b>                      |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Bluegrass Family Health-            | In-Network   | \$104.17/\$208.33               | \$2,500/\$5,000     | \$5,000/\$7,500        | 0%           | 0%                 | 0%                 | Nothing             | \$10/\$30/\$30                       |
| Bluegrass Family Health-            | Out-Network  | \$104.17/\$208.33               | \$5,000/\$10,000    | \$10,000/\$15,000      | 30%          | 30%                | 30%                | Ded/30%             | N/A                                  |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| <b>Iowa</b>                         |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Coventry Health Care of Iowa        |              | \$66.67/\$133.34                | \$1,800/\$3,600     | \$5,000/\$10,000       | \$20         | None               | 10%                | \$20/\$30/10%       | \$10/\$40/\$65                       |
| <b>Kansas</b>                       |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Coventry Health Care of Kansas-HDHP |              | \$66.66/\$133.33                | \$3,500/\$6,500     | \$3,000/\$6,000        | Nothing      | None               | Nothing            | \$20/\$35/0%        | Nothing                              |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| <b>Kentucky</b>                     |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Bluegrass Family Health-            | In-Network   | \$104.17/\$208.33               | \$2,500/\$5,000     | \$5,000/\$7,500        | 0%           | 0%                 | 0%                 | Nothing             | \$10/\$30/\$30                       |
| Bluegrass Family Health-            | Out-Network  | \$104.17/\$208.33               | \$5,000/\$10,000    | \$10,000/\$15,000      | 30%          | 30%                | 30%                | Ded/30%             | N/A                                  |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name  | Telephone Number | Enrollment Code  |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|------------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only        | Self & family | Self only             | Self & family | Self only              | Self & family |
|  |                  | <b>Louisiana</b> |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Louisiana                    | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Louisiana                    | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Maine</b>   |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Maine                         | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Maine                         | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Maryland</b>  |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Maryland                      | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Maryland                      | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Coventry Health Care -HDHP- All of Maryland                  | 800-833-7423     | GZ1              | GZ2           | 369.72                | 858.98        | 170.64                 | 396.45        |
| <b>Massachusetts</b>   |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Massachusetts                | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Massachusetts                | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Michigan</b>  |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Michigan                      | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Michigan                      | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Health Alliance Plan -HDHP- Southeastern Michigan/Flint area | 800-556-9765     | 524              | 525           | 387.03                | 968.59        | 178.63                 | 447.04        |

| Plan Name                 | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|---------------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Louisiana</b>          |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-         | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-         | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Maine</b>              |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-         | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-         | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Maryland</b>           |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-         | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-         | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Coventry Health Care HDHP | In-Network   | \$41.67/\$83.34                 | \$2,000/\$4,000     | \$4,000/\$8,000        | \$15         | Nothing            | Nothing            | Nothing             | \$15/\$30/\$60                       |
| Coventry Health Care HDHP | Out-Network  | \$41.67/\$83.34                 | \$2,000/\$4,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | N/A                                  |
| <b>Massachusetts</b>      |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-         | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-         | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Michigan</b>           |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-         | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-         | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-         | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Health Alliance Plan      |              | \$62.50/\$125                   | \$1,500/\$3,000     | \$5,000/\$10,000       | \$15         | \$0 aft ded        | \$100 aft ded      | \$15/\$25           | \$10/\$20/\$50                       |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name   | Telephone Number | Enrollment Code  |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|------------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only        | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>Minnesota</b> |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Minnesota                           | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Minnesota                           | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Mississippi</b>  |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Mississippi                         | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Mississippi                         | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Missouri</b>   |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Missouri                            | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Missouri                            | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Coventry Health Care of Kansas (Kansas City)-HDHP- Kansas City Area | 800-969-3343     | 9H1              | 9H2           | 375.12                | 881.55        | 173.13                 | 406.87        |
| Humana CoverageFirst -CDHP- Kansas City Area                        | 888-393-6765     | PH1              | PH2           | 429.39                | 966.14        | 198.18                 | 445.91        |
| <b>Montana</b>  |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- South/Southeast/Western Montana             | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- South/Southeast/Western Montana             | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Nebraska</b>   |                  |                  |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Nebraska                            | 877-459-6604     | 221              | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Nebraska                            | 877-459-6604     | 224              | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |

| Plan Name                           | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-------------------------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Minnesota</b>                    |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Mississippi</b>                  |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Missouri</b>                     |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Coventry Health Care of Kansas-HDHP |              | \$66.66/\$133.33                | \$3,500/\$6,500     | \$3,000/\$6,000        | Nothing      | None               | Nothing            | \$20/\$35/0%        | Nothing                              |
| Humana CoverageFirst-               | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst-               | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| <b>Montana</b>                      |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Nebraska</b>                     |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-                   | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-                   | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-                   | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name  | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|--|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|  |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
|  |                  | <b>Nevada</b>   |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Las Vegas/Clark and Nye Counties | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Las Vegas/Clark and Nye Counties | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>New Hampshire</b>                                     |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of New Hampshire             | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of New Hampshire             | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>New Jersey</b>  |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of New Jersey                | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of New Jersey                | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>New Mexico</b>  |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Albuquerque/Dona Ana/Hobbs Areas | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Albuquerque/Dona Ana/Hobbs Areas | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>New York</b>  |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of New York                 | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of New York                 | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Independent Health Assoc -HDHP- Western New York         | 800-501-3439     | QA4             | QA5           | 412.30                | 1051.33       | 190.29                 | 485.23        |

| Plan Name                  | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|----------------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Nevada</b>              |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-          | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-          | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>New Hampshire</b>       |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-          | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-          | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>New Jersey</b>          |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-          | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-          | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>New Mexico</b>          |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-          | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-          | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>New York</b>            |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-          | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-          | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-          | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Independent Health Assoc.- | In-Network   | \$66.41/\$166.67                | \$2000/\$4000       | \$5000/\$10000         | \$15         | Nothing            | 20%                | Nothing             | \$7/\$25/\$40                        |
| Independent Health Assoc.- | Out-Network  | \$66.41/\$166.67                | \$2000/\$4000       | \$5000/\$10000         | 40%          | 40%                | 40%                | Ded/40%             | N/A                                  |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name   | Telephone Number | Enrollment Code       |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only             | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>North Carolina</b> |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of North Carolina                 | 877-459-6604     | 221                   | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of North Carolina                 | 877-459-6604     | 224                   | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>North Dakota</b>   |                  |                       |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of North Dakota                  | 877-459-6604     | 221                   | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of North Dakota                  | 877-459-6604     | 224                   | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Ohio</b>   |                  |                       |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Ohio                           | 877-459-6604     | 221                   | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Ohio                           | 877-459-6604     | 224                   | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| AultCare HMO -HDHP- Stark/Carroll/Holmes/Tuscarawas/Wayne Co. | 330-363-6360     | 3A4                   | 3A5           | 310.40                | 621.92        | 143.26                 | 287.04        |
| <b>Oklahoma</b>   |                  |                       |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Oklahoma                      | 877-459-6604     | 221                   | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Oklahoma                      | 877-459-6604     | 224                   | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Oregon</b>   |                  |                       |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Oregon                        | 877-459-6604     | 221                   | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Oregon                        | 877-459-6604     | 224                   | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |

| Plan Name             | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-----------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>North Carolina</b> |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>North Dakota</b>   |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Ohio</b>           |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| AultCare HMO-         | In-Network   | 74.58/149.58                    | \$2,000/\$4,000     | \$4,000/\$8,000        | 20%          | 20%                | 20%                | Nothing             | 20%                                  |
| AultCare HMO-         | Out-Network  | 74.58/149.58                    | \$4,000/\$8,000     | \$8,000/\$16,000       | 40% UCR      | 40% UCR            | 40% UCR            | 50% UCR             | 40%                                  |
| <b>Oklahoma</b>       |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Oregon</b>         |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name   | Telephone Number | Enrollment Code     |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|---------------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only           | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>Pennsylvania</b> |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Pennsylvania             | 800-392-9137     | 221                 | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Pennsylvania             | 800-392-9137     | 224                 | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| HealthAmerica Pennsylvania-HDHP-Greater Pittsburgh Area | 866-351-5946     | Y61                 | Y62           | 472.64                | 1091.74       | 218.14                 | 503.88        |
| HealthAmerica Pennsylvania-HDHP- Central Pennsylvania   | 866-351-5946     | YW1                 | YW2           | 531.31                | 1195.46       | 245.22                 | 551.75        |
| UPMC Health Plan -HDHP- Western Pennsylvania            | 888-876-2756     | 8W4                 | 8W5           | 468.61                | 1040.95       | 216.28                 | 480.44        |
| <b>Rhode Island</b>                                     |                  |                     |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Rhode Island             | 877-459-6604     | 221                 | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Rhode Island             | 877-459-6604     | 224                 | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>South Carolina</b>                                   |                  |                     |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of South Carolina          | 877-459-6604     | 221                 | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of South Carolina          | 877-459-6604     | 224                 | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>South Dakota</b>                                     |                  |                     |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Rapid City/Sioux Falls Areas    | 877-459-6604     | 221                 | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Rapid City/Sioux Falls Areas    | 877-459-6604     | 224                 | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Tennessee</b>  |                  |                     |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Tennessee               | 877-459-6604     | 221                 | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Tennessee               | 877-459-6604     | 224                 | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |

| Plan Name                       | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|---------------------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Pennsylvania</b>             |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-               | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-               | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| HealthAmerica Pennsylvania-HDHP |              | \$52.09/\$104.17                | \$1,500/\$3,000     | \$4,000/\$8,000        | \$15         | None               | Nothing            | \$15/\$25           | \$5/\$35/\$50                        |
| HealthAmerica Pennsylvania-HDHP |              | \$52.09/\$104.17                | \$1,500/\$3,000     | \$4,000/\$8,000        | \$15         | None               | Nothing            | \$15/\$25           | \$5/\$35/\$50                        |
| UPMC Health Plan-               | In-Network   | \$104.17/\$208.34               | \$2,500/\$5,000     | \$4,000/\$8,000        | Nothing      | None               | Nothing            | Nothing             | \$5/\$35/\$70                        |
| UPMC Health Plan-               | Out-Network  | \$104.17/\$208.34               | \$2,500/\$5,000     | \$5,500/\$11,000       | 20%          | 20%afterded        | 20%                | 20%                 | N/A                                  |
| <b>Rhode Island</b>             |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-               | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-               | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>South Carolina</b>           |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-               | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-               | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>South Dakota</b>             |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-               | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-               | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Tennessee</b>                |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-               | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-               | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-               | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name                                       | Telephone Number | Enrollment Code |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-----------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only       | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>Texas</b>    |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Texas           | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Texas           | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Humana CoverageFirst -CDHP- Corpus Christi Area | 888-393-6765     | TP1             | TP2           | 417.54                | 939.47        | 192.71                 | 433.60        |
| Humana CoverageFirst -CDHP- San Antonio Area    | 888-393-6765     | TU1             | TU2           | 470.84                | 1059.39       | 217.31                 | 488.95        |
| Humana CoverageFirst -CDHP- Austin Area         | 888-393-6765     | TV1             | TV2           | 493.22                | 1109.72       | 227.64                 | 512.18        |
| <b>Utah</b>                                     |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Utah            | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Utah            | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Altius Health Plans -HDHP- Wasatch Front        | 800-377-4161     | 9K4             | 9K5           | 348.18                | 721.33        | 160.70                 | 332.92        |
| <b>Vermont</b>                                  |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Vermont          | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Vermont          | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Virginia</b>                                 |                  |                 |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Virginia        | 877-459-6604     | 221             | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Virginia        | 877-459-6604     | 224             | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |

| Plan Name             | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-----------------------|--------------|---------------------------------|---------------------|------------------------|--------------|--------------------|--------------------|---------------------|--------------------------------------|
| <b>Texas</b>          |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Humana CoverageFirst- | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst- | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| Humana CoverageFirst- | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst- | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| Humana CoverageFirst- | In-Network   | \$83.33                         | \$1,000/\$2,000     | \$3,000/\$6,000        | \$25         | \$300/day x 5      | \$150              | Nothing             | \$10/\$40/\$60                       |
| Humana CoverageFirst- | Out-Network  | N/A                             | \$3,000/\$6,000     | \$4,000/\$8,000        | 30%          | 30%                | 30%                | 30%                 | \$10+/\$40+/\$60+                    |
| <b>Utah</b>           |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| Altius Health Plans   |              | \$45.83/\$91.66                 | \$1,200/\$2,400     | \$5,000/\$10,000       | \$20         | 10%                | 10%                | Nothing             | \$7/\$25/\$50                        |
| <b>Vermont</b>        |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |
| <b>Virginia</b>       |              |                                 |                     |                        |              |                    |                    |                     |                                      |
| Aetna HealthFund-     | In-Network   | \$83.33/166.66                  | \$1,000/\$2,000     | \$4,000/\$8,000        | 15%          | 15%                | 15%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$83.33/166.66                  | \$1,000/\$2,000     | \$5,000/\$10,000       | 40%          | 40%                | 40%                | Fund/Ded/40%        | 40%+                                 |
| Aetna HealthFund-     | In-Network   | \$62.50/\$125                   | \$1,500/\$3,000     | \$4,000/\$8,000        | 10%          | 10%                | 10%                | Nothing             | \$10/\$35/\$60                       |
| Aetna HealthFund-     | Out-Network  | \$62.50/\$125                   | \$2,500/\$5,000     | \$5,000/\$10,000       | 30%          | 30%                | 30%                | Ded/30%             | 30%+                                 |

## High Deductible and Consumer-Driven Health Plans

See page 70-71 for an explanation of the columns on these pages.

| Plan Name                                     | Telephone Number | Enrollment Code   |               | Total Monthly Premium |               | Total Biweekly Premium |               |
|---|------------------|-------------------|---------------|-----------------------|---------------|------------------------|---------------|
|   |                  | Self only         | Self & family | Self only             | Self & family | Self only              | Self & family |
|   |                  | <b>Washington</b> |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of Washington    | 877-459-6604     | 221               | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of Washington    | 877-459-6604     | 224               | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| KPS Health Plans -HDHP- All of Washington     | 800-552-7114     | L14               | L15           | 353.51                | 772.46        | 163.16                 | 356.52        |
| <b>West Virginia</b>                          |                  |                   |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- Most of West Virginia | 877-459-6604     | 221               | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- Most of West Virginia | 877-459-6604     | 224               | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Wisconsin</b>                              |                  |                   |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Wisconsin      | 877-459-6604     | 221               | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Wisconsin      | 877-459-6604     | 224               | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| <b>Wyoming</b>                                |                  |                   |               |                       |               |                        |               |
| Aetna HealthFund -CDHP- All of Wyoming        | 877-459-6604     | 221               | 222           | 500.48                | 1175.42       | 230.99                 | 542.50        |
| Aetna HealthFund -HDHP- All of Wyoming        | 877-459-6604     | 224               | 225           | 341.38                | 747.63        | 157.56                 | 345.06        |
| Altius Health Plans -HDHP- Uinta County       | 800-377-4161     | 9K4               | 9K5           | 348.18                | 721.33        | 160.70                 | 332.92        |

| <b>Plan Name</b>     | <b>Benefit Type</b> | <b>Premium Contribution to HSA/HRA</b> | <b>CY Ded. Self/Family</b> | <b>Cat. Limit Self/Family</b> | <b>Office Visit</b> | <b>Inpatient Hospital</b> | <b>Outpatient Surgery</b> | <b>Preventive Services</b> | <b>Prescription Drugs Levels I, II, III</b> |
|----------------------|---------------------|--|----------------------------|-------------------------------|---------------------|---------------------------|---------------------------|----------------------------|---|
| <b>Washington</b>    |                     |  |                            |                               |                     |                           |                           |                            |   |
| Aetna HealthFund-    | In-Network          | \$83.33/166.66                         | \$1,000/\$2,000            | \$4,000/\$8,000               | 15%                 | 15%                       | 15%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$83.33/166.66                         | \$1,000/\$2,000            | \$5,000/\$10,000              | 40%                 | 40%                       | 40%                       | Fund/Ded/40%               | 40%+  |
| Aetna HealthFund-    | In-Network          | \$62.50/\$125                          | \$1,500/\$3,000            | \$4,000/\$8,000               | 10%                 | 10%                       | 10%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$62.50/\$125                          | \$2,500/\$5,000            | \$5,000/\$10,000              | 30%                 | 30%                       | 30%                       | Ded/30%                    | 30%+  |
| KPS Health Plans-    | In-Network          | \$62.50/\$125                          | \$1,500/\$3,000            | \$5,000/\$10,000              | 20%                 | None                      | 20%                       | Nothing up to \$400        | \$10/\$35/50%/\$40 max \$100                |
| KPS Health Plans-    | Out-Network         | \$62.50/\$125                          | \$1,500/\$3,000            | \$5,000/\$10,000              | 40%                 | None                      | 40%                       | Not Covered                | Not Covered                                 |
| <b>West Virginia</b> |                     |  |                            |                               |                     |                           |                           |                            |   |
| Aetna HealthFund-    | In-Network          | \$83.33/166.66                         | \$1,000/\$2,000            | \$4,000/\$8,000               | 15%                 | 15%                       | 15%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$83.33/166.66                         | \$1,000/\$2,000            | \$5,000/\$10,000              | 40%                 | 40%                       | 40%                       | Fund/Ded/40%               | 40%+  |
| Aetna HealthFund-    | In-Network          | \$62.50/\$125                          | \$1,500/\$3,000            | \$4,000/\$8,000               | 10%                 | 10%                       | 10%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$62.50/\$125                          | \$2,500/\$5,000            | \$5,000/\$10,000              | 30%                 | 30%                       | 30%                       | Ded/30%                    | 30%+  |
| <b>Wisconsin</b>     |                     |  |                            |                               |                     |                           |                           |                            |   |
| Aetna HealthFund-    | In-Network          | \$83.33/166.66                         | \$1,000/\$2,000            | \$4,000/\$8,000               | 15%                 | 15%                       | 15%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$83.33/166.66                         | \$1,000/\$2,000            | \$5,000/\$10,000              | 40%                 | 40%                       | 40%                       | Fund/Ded/40%               | 40%+  |
| Aetna HealthFund-    | In-Network          | \$62.50/\$125                          | \$1,500/\$3,000            | \$4,000/\$8,000               | 10%                 | 10%                       | 10%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$62.50/\$125                          | \$2,500/\$5,000            | \$5,000/\$10,000              | 30%                 | 30%                       | 30%                       | Ded/30%                    | 30%+  |
| <b>Wyoming</b>       |                     |  |                            |                               |                     |                           |                           |                            |   |
| Aetna HealthFund-    | In-Network          | \$83.33/166.66                         | \$1,000/\$2,000            | \$4,000/\$8,000               | 15%                 | 15%                       | 15%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$83.33/166.66                         | \$1,000/\$2,000            | \$5,000/\$10,000              | 40%                 | 40%                       | 40%                       | Fund/Ded/40%               | 40%+  |
| Aetna HealthFund-    | In-Network          | \$62.50/\$125                          | \$1,500/\$3,000            | \$4,000/\$8,000               | 10%                 | 10%                       | 10%                       | Nothing                    | \$10/\$35/\$60                              |
| Aetna HealthFund-    | Out-Network         | \$62.50/\$125                          | \$2,500/\$5,000            | \$5,000/\$10,000              | 30%                 | 30%                       | 30%                       | Ded/30%                    | 30%+  |
| Altius Health Plans  |                     | \$45.83/\$91.66                        | \$1,200/\$2,400            | \$5,000/\$10,000              | \$20                | 10%                       | 10%                       | Nothing                    | \$7/\$25/\$50                               |

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# Appendix F

## FEDVIP Program Features

### Waiting Periods

**Dental** - limited only to orthodontic services on most plans; for all other services, you may use your benefits as soon as your coverage becomes effective. There are very few pre-existing condition limitations.

**Vision** - no waiting period, you may use your benefits as soon as your coverage becomes effective. There are no pre-existing condition limitations.

### A Choice of Coverage

Choose between Self Only, Self Plus One or Self and Family.

### Contributions

There are no Government contributions. The enrollee pays 100% of the premium.

### Salary Deduction

You automatically pay your premium through a payroll deduction using pre-tax dollars; employees cannot elect to waive this pre-tax option and annuitants are not eligible for this option. When premium contributions are withheld on a pre-tax basis, Internal Revenue Service (IRS) guidelines affect your ability to change coverage, i.e., you may cancel or change coverage levels only during a FEDVIP Open Season. You may also make changes throughout the plan year if a qualified life event occurs.

### Annual Enrollment Opportunity

Each year, you may enroll or change your dental and/or vision plan enrollment. Open Season runs from the Monday of the second full work week in November through the Monday of the second full work week in December. Other events allow for certain types of changes throughout the year.

### Continued Coverage

Eligibility for you or your family member may continue following your retirement or changes in employment status.

### Claim Dispute Resolution

The claim review process will differ among plans. Upon written request from the enrollee and as a final option, the carrier will submit a dispute for resolution through a binding arbitration process. OPM will not review nor resolve disputes regarding FEDVIP. Please see your plan brochure for details.

## **Appendix G**

### **FEDVIP Definitions**

**Eligible Dependents** – Your spouse and unmarried dependent children under age 22. Under certain circumstances, you may also continue coverage for a disabled child 22 years of age or older who is incapable of self-support. **PLEASE NOTE:** *The new health care law does not change the age or unmarried requirement for dependents under FEDVIP.*

**First Payer** – Under this rule, the FEHB plan is considered the primary payer and pays first, while the FEDVIP plan is considered the secondary payer. No more than 100% of any claim is paid by both plans.

**In-Network Services** – Services provided by members of the plan's provider network.

**Nationwide Plan** – A plan which provides services throughout the United States and around the world.

**Out-of-Network Services** – Services provided by health care professionals who are not a member of the plan's provider network.

**Plan** – The insurance company which participates in the FEDVIP program. Also called carrier.

**Precertification** – Also called predetermination. This is the procedure used by dental offices to determine what services a plan will cover and how much will be paid before the service is rendered.

**Provider** – A licensed health care professional; for example: dentists, oral surgeons, optometrists and ophthalmologists.

**Provider Network** – A group of health care providers who have a contract with a specific plan to provide services at an agreed upon cost.

**Qualifying Life Event (QLE)** – An event that allows you to enroll, or if you are already enrolled, allows you to change your enrollment outside of an Open Season. There is no QLE under FEDVIP which allows for cancellation, except upon deployment to active military duty or transfers to other agencies.

**Regional Plan** – A plan which provides services only in specified geographic regions.

**Usual, Customary and Reasonable** – A widely used method, which may vary from company to company, for determining benefit reimbursement levels. The initials simply mean:

**Usual.** The fee that an individual dentist most frequently charges for a given dental service.

**Customary.** A fee determined by the insurance company based on the range of usual fees charged by dentists in the same geographic area.

**Reasonable.** A fee which is justifiable considering special circumstances of the particular care rendered.

**Waiting Period** – The length of time a person must be covered under the plan before they are eligible for certain benefits. For example, most plans have a 24 month waiting period for orthodontic benefits. This means that you must be covered continuously by the same plan and option for 24 months before your child is eligible for orthodontic coverage.

## Appendix H

### FEDVIP Qualifying Life Events for Enrollment Changes

A qualifying life event (QLE) is an event that allows you to enroll, or if you are already enrolled, allows you to change your enrollment outside of an Open Season.

The following chart lists the QLEs and the enrollment actions you may take.

| Qualifying Life Event  | From Not Enrolled to Enrolled | Increase Enrollment Type | Decrease Enrollment Type | Cancel | Change from One Plan to Another |
|--|-------------------------------|--------------------------|--------------------------|--------|---------------------------------|
| Acquiring an eligible family member                                    | No                            | Yes                      | No                       | No     | No                              |
| Losing a covered family member   | No                            | No                       | Yes                      | No     | No                              |
| Losing other dental/vision coverage (eligible or covered person)       | Yes                           | Yes                      | No                       | No     | No                              |
| Moving out of regional plan's service area                             | No                            | No                       | No                       | No     | Yes                             |
| Going on active military duty, non-pay status (enrollee or spouse)     | No                            | No                       | No                       | Yes    | No                              |
| Returning to pay status from active military duty (enrollee or spouse) | Yes                           | No                       | No                       | No     | No                              |
| Annuity/compensation restored  | Yes                           | Yes                      | Yes                      | No     | No                              |
| Transferring to an eligible position                                   | No                            | No                       | No                       | Yes    | No                              |

The time frame for requesting a QLE change is from 31 days before to 60 days after the event. There are two exceptions:

- There is no time limit for a change based on moving from a regional plans service area; and
- You cannot request a new enrollment based on a QLE before the QLE occurs except for enrollment due to a loss of dental or vision insurance. You must make the change no later than 60 days after the event.

Generally, enrollments and enrollment changes made based on a QLE are effective on the first day of the pay period following the one in which BENEFEDS receives and confirms the enrollment or change. BENEFEDS will send you confirmation of your new coverage effective date. BENEFEDS is a secure enrollment website sponsored by OPM.

#### **Cancelling an enrollment**

You can cancel your enrollment only during the annual Open Season, upon deployment to active military duty, or transfers to certain agencies. An eligible family members coverage also ends upon the effective date of the cancellation.

# Appendix I

## FEDVIP Plan Comparison Charts

**This is a brief summary of the features of the dental and vision plans. Before making a final decision, please read the plan brochures and provider directories thoroughly. All plans are not the same. All benefits are subject to the definitions, limitations, copayments, annual maximums and exclusions set forth in the individual plan brochures. Go to our website at [www.opm.gov/insure/dental/rates](http://www.opm.gov/insure/dental/rates) to find the rating region assigned to the area where you live and the related premium cost you will pay for dental coverage. Go to [www.opm.gov/insure/vision/rates](http://www.opm.gov/insure/vision/rates) to see the premium cost for vision coverage.**

### **Reading the Chart:**

The table on the following pages highlights the selected features/classes of dental and/or vision services. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs.

### **Dental Insurance**

The deductibles shown for the dental plans are the amount of covered expenses that you pay before the plan begins to pay. Service Class refers to the level of benefits for each plan. The Service Classes are listed below. Calendar year maximum refers to the annual amount of benefits that you can receive per person.

**Please Note:** Most plans require that you are continuously enrolled in the same dental plan and/or option for the full waiting period before accessing orthodontia services. There are no other waiting periods for services.

Dental plans provide a comprehensive range of services, including but not limited to the following:

- Class A (Basic) services, which include oral examinations, prophylaxis, diagnostic evaluations, sealants and x-rays.
- Class B (Intermediate) services, which include restorative procedures such as fillings, prefabricated stainless steel crowns, periodontal scaling, tooth extractions, and denture adjustments.
- Class C (Major) services, which include endodontic services such as root canals, periodontal services such as gingivectomy, major restorative services such as crowns, oral surgery, bridges and prosthodontic services such as complete dentures.
- Class D (Orthodontic) services with up to a 24-month waiting period for dependents up to age 19.

Please review the dental plans' benefits material for detailed information on the benefits covered, cost-sharing requirements and provider directories.

### **Vision Insurance**

Vision plans provide comprehensive eye examinations and coverage for lenses, frames and contact lenses (in lieu of eye glasses). Other benefits, such as discounts on lasik surgery, may also be available.

Please review the vision plans' benefits material for detailed information on the benefits covered, cost-sharing requirements and provider directories.

## Nationwide and International Dental Plans Open to All

| Plan Name                                       | Telephone & Website  | You pay: |         |         |         | Deductible   | Calendar Year Maximum  |
|---|--|----------|---------|---------|---------|--------------|--|
|   |  | Class A  | Class B | Class C | Class D |              |  |
| Aetna High (In-Network Benefits)                | 1-877-459-6604<br>www.aetnafeds.com  | 0%       | 40%     | 60%     | 70%     | \$0          | \$3,000 per year per person (high option) in-network<br>\$2,000 per year per person (high option) out-of-network<br>\$1,500 lifetime max per person (orthodontic services only)<br>24-month waiting period for orthodontia services  |
| Aetna High (Out-of-Network Benefits)            |  | 0%       | 40%     | 60%     | 70%     | \$0          |  |
| GEHA Standard (In-Network Benefits)             | 1-877-434-2336<br>www.gehadental.com   | 0%       | 45%     | 65%     | 50%     | \$0          | \$4,000 per year per person (high option) or<br>\$1,200 per year per person (standard option) per person<br>\$1,500 lifetime max per person (orthodontic services only)<br>24-month waiting period for orthodontia services  |
| GEHA Standard (Out-of-Network Benefits)         |  | 0%       | 45%     | 65%     | 50%     | \$0          |  |
| GEHA High (In-Network Benefits)                 |  | 0%       | 20%     | 50%     | 50%     | \$0          |  |
| GEHA High (Out-of-Network Benefits)             |  | 0%       | 20%     | 50%     | 50%     | \$0          |  |
| MetLife Standard (In-Network Benefits)          | 1-888-865-6854<br>www.federaldental.metlife.com                                | 0%       | 45%     | 65%     | 50%     | \$0          |  |
| MetLife Standard (Out-of-Network Benefits)      |  | 40%      | 60%     | 80%     | 50%     | \$100/person | \$1,200 standard option in-network annual non-orthodontic maximum per person<br>\$1,500 standard option in-network lifetime max per person for orthodontics<br>\$600 standard option out-network annual non-orthodontic maximum per person<br>\$1,000 standard option out-of-network lifetime max per person for orthodontics<br>\$5,000 high option in-network annual non-orthodontic maximum per person<br>\$3,000 high option in-network lifetime max per person for orthodontics<br>\$5,000 high option out-of-network annual non-orthodontic maximum per person<br>\$3,000 high option out-of-network lifetime max per person for orthodontics<br>There is no calendar year deductible for Class D services<br>24-month waiting period for orthodontia services |
| MetLife High (In-Network Benefits)              |  | 0%       | 30%     | 50%     | 50%     | \$0          |  |
| MetLife High (Out-of-Network Benefits)          |  | 10%      | 40%     | 60%     | 50%     | \$50/person  |  |
| United Concordia High (In-Network Benefits)     | 1-877-438-8224 (Open Season)<br>1-877-394-8224 (General)<br>www.uccifedvip.com | 0%       | 20%     | 50%     | 50%     | \$0          | \$3,500 per year per person (high option)<br>\$1,500 lifetime max per person (orthodontic services only)<br>24-month waiting period for orthodontia services   |
| United Concordia High (Out-of-Network Benefits) |  | 20%      | 40%     | 60%     | 50%     | \$0          |  |

**Please Note:** Out-of-Network Benefits – members are responsible for paying the difference between the plan's payment and the non-network provider's billed charges.

# Appendix I

## Federal Employees Dental and Vision Insurance Program (FEDVIP)

### **Regional Dental Plans** *Only Open to Persons Living in Specific Geographic Areas*

|  |   |         |           |           |           | <b>You pay:</b>   | <b>Calendar Year Maximum</b>  |
|--|---|---------|-----------|-----------|-----------|---|---|
| <b>Plan Name</b>   | <b>Telephone &amp; Website</b>  | Class A | Class B   | Class C   | Class D   | <b>Deductible</b>   |   |
| Humana/CompBenefits High<br>(Open to residents of the Southwestern, Southeastern, Midwestern, and Mid-Atlantic states) | 1-877-692-2468<br>www.Feds.Humana.com   | 0%      | Flat Rate | Flat Rate | Flat Rate | \$0   | \$10,000 per year per person<br>Unlimited lifetime orthodontic coverage<br>Out-of-network benefits <b>NOT</b> provided<br>No waiting period for orthodontic services  |
| GHI High<br>(In-network benefits)<br><br>(Open to NY and Northern NJ residents and parts of CT and PA)                 | 212-501-4444<br>www.ghi.com   | 0%      | 0%        | 0%        | 0%        | \$50 self/\$150 self & family/self plus one Class B and Class C | \$2,000 per year per person<br>\$2,000 lifetime max per person (orthodontic services only)<br>There is no calendar year deductible for Class A and D services<br>Out-of-network benefits available – paid at the same in-network rate |
| GHI High<br>(Out-of-network benefits)  |   | 0%      | 0%        | 0%        | 0%        |   |   |
| Triple-S Salud High<br>(Open to Puerto Rico residents)   | 787-774-6060<br>787-749-4777<br>1-800-981-3241<br>TTY 787-792-1370<br>TTY 1-866-215-1999<br>www.ssspr.com | 0%      | 30%       | 60% / 30% | 50%       | \$0   | No maximum<br>\$1,500 lifetime max per person (orthodontic services only)<br>Out-of-network benefits <b>NOT</b> provided<br>24-month waiting period for orthodontia services  |

**Please Note:** Out-of-Network Benefits – members are responsible for paying the difference between the plan's payment and the non-network provider's billed charges.

# Appendix I

## Federal Employees Dental and Vision Insurance Program (FEDVIP)

### **Nationwide and International Vision Plans Open to All**

The table below highlights the selected features of available vision plans. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs.

Vision plans provide comprehensive eye examinations and coverage for lenses, frames and contact lenses (in lieu of eye glasses). There are no deductibles or waiting periods. Other benefits such as discounts on lasik surgery may also be available.

| <b>Plan Name</b>                      | <b>Frames</b>   | <b>Lenses</b>   | <b>Exams</b>    | <b>Co-payments</b>          | <b>Lens Options Covered</b>   | <b>Additional Features</b>   |
|---------------------------------------|-----------------|-----------------|-----------------|-----------------------------|---|--|
| FEP BlueVision Standard               | Every 24 months | Every 12 months | Every 12 months | \$0                         | Single<br>Lined Bifocal<br>Lined Trifocal<br>Lenticular<br>UV Coating   | Breakage warranty; Laser vision correction discount; low vision coverage. \$130 plus 20% of remaining cost frame allowance. Additional lens options covered with a co-pay. Out-of-network benefits <b>NOT</b> provided. Flat rate reimbursement in limited access areas and internationally.                                     |
| FEP BlueVision High                   | Every 12 months | Every 12 months | Every 12 months | \$0                         | Single<br>Lined Bifocal<br>Lined Trifocal<br>Lenticular<br>Standard Progressives<br>UV Coating  | Breakage warranty; Laser vision correction discount; low vision coverage. \$150 plus 20% of remaining cost frame allowance. Additional lens options covered with a co-pay. Out-of-network benefits available at a lower rate. Flat rate reimbursement in limited access areas and internationally.                               |
| UnitedHealthcare Vision Plan Standard | Every 12 months | Every 12 months | Every 12 months | \$10 exam/<br>\$25 material | Single<br>Lined Bifocal<br>Lined Trifocal<br>Lenticular<br>Polycarbonate<br>Scratch-resistant Coating   | Low vision; prosthetic eye; vision therapy; Laser vision correction discount. \$130 frame allowance. Additional lens option discounts. Out-of-network benefits available— paid at a lower rate. Flat rate reimbursement for international, out-of-network and limited access services.   |
| UnitedHealthcare Vision Plan High     | Every 12 months | Every 12 months | Every 12 months | \$10 exam/<br>\$10 material | Single<br>Lined Bifocal<br>Lined Trifocal<br>Lenticular<br>Polycarbonate<br>Scratch-resistant Coating<br>Tinted Lenses<br>UV Coating  | Low vision; prosthetic eye; vision therapy; Laser vision correction discount. \$130 frame allowance. Additional lens option discounts. Out-of-network benefits available— paid at a lower rate. Flat rate reimbursement for international, out-of-network and limited access services.   |
| VSP (Vision Service Plan) Standard    | Every 12 months | Every 12 months | Every 12 months | \$10 exam/<br>\$20 material | Single<br>Lined Bifocal<br>Lined Trifocal<br>Lenticular<br>Polycarbonate<br>Scratch-resistant Coating   | Laser vision correction discount. \$120 frame allowance. Additional lenses options covered at a discount. Out-of-network benefits available – paid at a lower rate. Additional lens option and contact lens exam discounts. Additional prescription glasses and sunglasses discounts. FSAFEDS paperless reimbursement available. |
| VSP (Vision Service Plan) High        | Every 12 months | Every 12 months | Every 12 months | \$10 exam and glasses       | Single<br>Lined Bifocal<br>Lined Trifocal<br>Lenticular<br>Polycarbonate<br>Scratch-resistant Coating<br>Anti-reflective Coating<br>Lenses that transition to light<br>UV Coating<br>Select tints | Laser vision correction discount. \$150 frame allowance. Out-of-network benefits available – paid at a lower rate. Additional lens option and contact lens exam discounts. Additional prescription glasses and sunglasses discounts. FSAFEDS paperless reimbursement available   |

## Appendix J

### Federal Employees Dental and Vision Insurance Program (FEDVIP)

### Dental Rating Regional Chart

#### **Rating Areas**

| State | State/ZIP (first 3) | Aetna | GEHA Std | GEHA High | MetLife Std | MetLife High | United Concordia | Humana/Comp Benefits | GHI  | Triple-S Salud |
|-------|---------------------|-------|----------|-----------|-------------|--------------|------------------|----------------------|------|----------------|
| AK    | entire state        | 5     | 5        | 5         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| AL    | 356-358             | 1     | 1        | 1         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| AL    | rest of state       | 2     | 1        | 1         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| AR    | entire state        | 2     | 1        | 1         | 1           | 1            | 1                | 5                    | #N/A | #N/A           |
| AZ    | entire state        | 3     | 3        | 3         | 1           | 1            | 1                | 2                    | #N/A | #N/A           |
| CA    | 900-918, 922-935    | 3     | 4        | 4         | 5           | 5            | 3                | 4                    | #N/A | #N/A           |
| CA    | 919-921             | 3     | 4        | 4         | 4           | 4            | 4                | 4                    | #N/A | #N/A           |
| CA    | 939-941, 943-954    | 4     | 5        | 5         | 5           | 5            | 5                | 4                    | #N/A | #N/A           |
| CA    | 942, 956-958        | 4     | 4        | 4         | 4           | 4            | 4                | 4                    | #N/A | #N/A           |
| CA    | rest of state       | 4     | 4        | 4         | 5           | 5            | 4                | 4                    | #N/A | #N/A           |
| CO    | entire state        | 3     | 4        | 4         | 4           | 4            | 3                | 4                    | #N/A | #N/A           |
| CT    | 060-063             | 5     | 4        | 4         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| CT    | 064-069             | 3     | 5        | 5         | 5           | 5            | 5                | #N/A                 | 1    | #N/A           |
| DC    | entire state        | 2     | 4        | 4         | 4           | 4            | 4                | 2                    | #N/A | #N/A           |
| DE    | entire state        | 2     | 3        | 3         | 3           | 3            | 2                | #N/A                 | #N/A | #N/A           |
| FL    | 327-328, 347        | 2     | 2        | 2         | 1           | 1            | 1                | 2                    | #N/A | #N/A           |
| FL    | 330-334             | 2     | 4        | 4         | 3           | 3            | 3                | 2                    | #N/A | #N/A           |
| FL    | rest of state       | 3     | 2        | 2         | 1           | 1            | 1                | 2                    | #N/A | #N/A           |
| GA    | 300-303, 311        | 3     | 3        | 3         | 2           | 2            | 1                | 3                    | #N/A | #N/A           |
| GA    | rest of state       | 4     | 2        | 2         | 1           | 1            | 1                | 5                    | #N/A | #N/A           |
| GU    | entire state        | 5     | 1        | 1         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| HI    | entire state        | 4     | 3        | 3         | 4           | 4            | 5                | #N/A                 | #N/A | #N/A           |
| IA    | entire state        | 3     | 1        | 1         | 1           | 1            | 2                | #N/A                 | #N/A | #N/A           |
| ID    | entire state        | 4     | 2        | 2         | 1           | 1            | 2                | #N/A                 | #N/A | #N/A           |
| IL    | 600-608             | 2     | 3        | 3         | 4           | 4            | 3                | 1                    | #N/A | #N/A           |
| IL    | 620-622             | 2     | 2        | 2         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| IL    | rest of state       | 3     | 1        | 1         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| IN    | 460-462             | 2     | 2        | 2         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| IN    | 463-464             | 2     | 3        | 3         | 4           | 4            | 3                | 1                    | #N/A | #N/A           |
| IN    | rest of state       | 3     | 1        | 1         | 1           | 1            | 2                | 1                    | #N/A | #N/A           |
| KS    | 660-662             | 1     | 2        | 2         | 1           | 1            | 2                | 1                    | #N/A | #N/A           |
| KS    | rest of state       | 3     | 1        | 1         | 1           | 1            | 2                | 1                    | #N/A | #N/A           |
| KY    | 410                 | 2     | 2        | 2         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| KY    | rest of state       | 1     | 1        | 1         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |

## Appendix J

### Federal Employees Dental and Vision Insurance Program (FEDVIP) Dental Rating Regional Chart

#### **Rating Areas**

| State | State/ZIP (first 3) | Aetna | GEHA Std | GEHA High | MetLife Std | MetLife High | United Concordia | Humana/Comp Benefits | GHI  | Triple-S Salud |
|-------|---------------------|-------|----------|-----------|-------------|--------------|------------------|----------------------|------|----------------|
| LA    | entire state        | 2     | 2        | 2         | 1           | 1            | 1                | 5                    | #N/A | #N/A           |
| MA    | entire state        | 5     | 4        | 4         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| MD    | 206-218             | 2     | 4        | 4         | 4           | 4            | 4                | 2                    | #N/A | #N/A           |
| MD    | 219                 | 2     | 3        | 3         | 3           | 3            | 2                | #N/A                 | #N/A | #N/A           |
| MD    | rest of state       | 2     | 2        | 2         | 2           | 2            | 4                | #N/A                 | #N/A | #N/A           |
| ME    | entire state        | 5     | 3        | 3         | 2           | 2            | 3                | #N/A                 | #N/A | #N/A           |
| MI    | 480-485             | 3     | 3        | 3         | 3           | 3            | 2                | #N/A                 | #N/A | #N/A           |
| MI    | rest of state       | 3     | 2        | 2         | 2           | 2            | 3                | #N/A                 | #N/A | #N/A           |
| MN    | 550-555             | 2     | 3        | 3         | 4           | 4            | 3                | #N/A                 | #N/A | #N/A           |
| MN    | rest of state       | 3     | 2        | 2         | 2           | 2            | 2                | #N/A                 | #N/A | #N/A           |
| MO    | 630-633             | 2     | 2        | 2         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| MO    | 640-641             | 1     | 2        | 2         | 1           | 1            | 2                | 1                    | #N/A | #N/A           |
| MO    | rest of state       | 3     | 1        | 1         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| MS    | entire state        | 2     | 1        | 1         | 1           | 1            | 1                | 5                    | #N/A | #N/A           |
| MT    | entire state        | 4     | 2        | 2         | 1           | 1            | 1                | #N/A                 | #N/A | #N/A           |
| NC    | entire state        | 4     | 2        | 2         | 1           | 1            | 1                | 5                    | #N/A | #N/A           |
| ND    | entire state        | 3     | 1        | 1         | 1           | 1            | 2                | #N/A                 | #N/A | #N/A           |
| NE    | entire state        | 1     | 1        | 1         | 1           | 1            | 2                | #N/A                 | #N/A | #N/A           |
| NH    | entire state        | 5     | 4        | 4         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| NJ    | 080-084             | 2     | 3        | 3         | 3           | 3            | 2                | #N/A                 | #N/A | #N/A           |
| NJ    | rest of state       | 3     | 5        | 5         | 5           | 5            | 5                | #N/A                 | 1    | #N/A           |
| NM    | entire state        | 3     | 3        | 3         | 1           | 1            | 1                | #N/A                 | #N/A | #N/A           |
| NV    | 897                 | 4     | 4        | 4         | 4           | 4            | 4                | #N/A                 | #N/A | #N/A           |
| NV    | rest of state       | 2     | 3        | 3         | 2           | 2            | 2                | #N/A                 | #N/A | #N/A           |
| NY    | 004, 005            | 3     | 5        | 5         | 5           | 5            | 5                | #N/A                 | 1    | #N/A           |
| NY    | 100-119, 124-126    | 3     | 5        | 5         | 5           | 5            | 5                | #N/A                 | 1    | #N/A           |
| NY    | rest of state       | 4     | 2        | 2         | 2           | 2            | 3                | #N/A                 | 1    | #N/A           |
| OH    | 430-432             | 2     | 2        | 2         | 1           | 1            | 2                | 3                    | #N/A | #N/A           |
| OH    | 440-443             | 2     | 2        | 2         | 1           | 1            | 3                | 1                    | #N/A | #N/A           |
| OH    | 450-452             | 2     | 2        | 2         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| OH    | 453-455             | 2     | 2        | 2         | 1           | 1            | 2                | 1                    | #N/A | #N/A           |
| OH    | rest of state       | 3     | 1        | 1         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| OK    | entire state        | 2     | 2        | 2         | 1           | 1            | 1                | 3                    | #N/A | #N/A           |
| OR    | 970-973             | 4     | 3        | 3         | 4           | 4            | 5                | #N/A                 | #N/A | #N/A           |
| OR    | rest of state       | 5     | 3        | 3         | 3           | 3            | 4                | #N/A                 | #N/A | #N/A           |

## Appendix J

### Federal Employees Dental and Vision Insurance Program (FEDVIP)

### Dental Rating Regional Chart

#### **Rating Areas**

| State | State/ZIP (first 3) | Aetna    | GEHA Std | GEHA High | MetLife Std | MetLife High | United Concordia | Humana/Comp Benefits | GHI  | Triple-S Salud |
|-------|---------------------|----------|----------|-----------|-------------|--------------|------------------|----------------------|------|----------------|
| PA    | 150-154, 156, 160   | 1        | 1        | 1         | 1           | 1            | 1                | #N/A                 | #N/A | #N/A           |
| PA    | 183                 | 3        | 5        | 5         | 5           | 5            | 5                | #N/A                 | 1    | #N/A           |
| PA    | 189-194             | 2        | 3        | 3         | 3           | 3            | 2                | #N/A                 | #N/A | #N/A           |
| PA    | rest of state       | 3        | 1        | 1         | 1           | 1            | 1                | #N/A                 | #N/A | #N/A           |
| PR    | entire state        | 3        | 1        | 1         | 1           | 1            | 1                | #N/A                 | #N/A | 1              |
| RI    | entire state        | 5        | 4        | 4         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| SC    | entire state        | 4        | 2        | 2         | 1           | 1            | 1                | 5                    | #N/A | #N/A           |
| SD    | entire state        | 3        | 1        | 1         | 1           | 1            | 2                | #N/A                 | #N/A | #N/A           |
| TN    | entire state        | 1        | 2        | 2         | 1           | 1            | 1                | 1                    | #N/A | #N/A           |
| TX    | 750-753, 760-762    | 2        | 3        | 3         | 1           | 1            | 1                | 3                    | #N/A | #N/A           |
| TX    | 770-775             | 2        | 3        | 3         | 1           | 1            | 1                | 3                    | #N/A | #N/A           |
| TX    | rest of state       | 2        | 2        | 2         | 1           | 1            | 1                | 3                    | #N/A | #N/A           |
| UT    | entire state        | 2        | 1        | 1         | 1           | 1            | 2                | 1                    | #N/A | #N/A           |
| VA    | 201, 220-226        | 2        | 4        | 4         | 4           | 4            | 4                | 2                    | #N/A | #N/A           |
| VA    | 230-232, 238        | 3        | 2        | 2         | 1           | 1            | 2                | 5                    | #N/A | #N/A           |
| VA    | rest of state       | 3        | 2        | 2         | 1           | 1            | 1                | 4                    | #N/A | #N/A           |
| VI    | entire state        | overseas | 1        | 1         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| VT    | entire state        | 5        | 2        | 2         | 2           | 2            | 3                | #N/A                 | #N/A | #N/A           |
| WA    | 980-985             | 5        | 5        | 5         | 5           | 5            | 5                | #N/A                 | #N/A | #N/A           |
| WA    | 986                 | 4        | 3        | 3         | 4           | 4            | 5                | #N/A                 | #N/A | #N/A           |
| WA    | rest of state       | 5        | 4        | 4         | 4           | 4            | 4                | #N/A                 | #N/A | #N/A           |
| WI    | 530-534             | 3        | 2        | 2         | 2           | 2            | 3                | #N/A                 | #N/A | #N/A           |
| WI    | 540                 | 2        | 3        | 3         | 4           | 4            | 3                | #N/A                 | #N/A | #N/A           |
| WI    | rest of state       | 3        | 2        | 2         | 2           | 2            | 2                | #N/A                 | #N/A | #N/A           |
| WV    | entire state        | 4        | 2        | 2         | 1           | 1            | 1                | 3                    | #N/A | #N/A           |
| WY    | entire state        | 4        | 1        | 1         | 1           | 1            | 2                | #N/A                 | #N/A | #N/A           |

## Appendix K

### Federal Employees Dental and Vision Insurance Program (FEDVIP) Premium Rate Charts

#### **Nationwide Dental Rates**

**Please note:** Rating areas for each carrier are not the same for all plans. Please refer to Appendix J to determine your specific region.

| Plan Name            | Option                                       | Rating Region | Biweekly Premium |               |               | Monthly Premium |               |               |
|----------------------|--|---------------|------------------|---------------|---------------|-----------------|---------------|---------------|
|                      |  |               | Self Only        | Self Plus One | Self & Family | Self Only       | Self Plus One | Self & Family |
| Aetna PPO            | High<br>(In and Out-of-Network benefits)     | 1             | \$13.45          | \$26.90       | \$40.35       | \$29.14         | \$58.28       | \$87.43       |
|                      |  | 2             | \$14.79          | \$29.59       | \$44.38       | \$32.05         | \$64.11       | \$96.16       |
|                      |  | 3             | \$15.73          | \$31.47       | \$47.20       | \$34.08         | \$68.19       | \$102.27      |
|                      |  | 4             | \$17.35          | \$34.69       | \$52.03       | \$37.59         | \$75.16       | \$112.73      |
|                      |  | 5             | \$18.82          | \$37.65       | \$56.47       | \$40.78         | \$81.58       | \$122.35      |
| GEHA PPO             | Standard<br>(In and Out-of-Network benefits) | 1             | \$9.24           | \$18.49       | \$27.73       | \$20.02         | \$40.06       | \$60.08       |
|                      |  | 2             | \$10.14          | \$20.27       | \$30.41       | \$21.97         | \$43.92       | \$65.89       |
|                      |  | 3             | \$11.49          | \$22.97       | \$34.46       | \$24.90         | \$49.77       | \$74.66       |
|                      |  | 4             | \$12.39          | \$24.78       | \$37.17       | \$26.85         | \$53.69       | \$80.54       |
|                      |  | 5             | \$13.74          | \$27.49       | \$41.22       | \$29.77         | \$59.56       | \$89.31       |
| GEHA PPO             | High<br>(In and Out-of-Network benefits)     | 1             | \$14.66          | \$29.33       | \$44.02       | \$31.76         | \$63.55       | \$95.38       |
|                      |  | 2             | \$16.12          | \$32.23       | \$48.37       | \$34.93         | \$69.83       | \$104.80      |
|                      |  | 3             | \$18.26          | \$36.54       | \$54.81       | \$39.56         | \$79.17       | \$118.76      |
|                      |  | 4             | \$19.71          | \$39.43       | \$59.16       | \$42.71         | \$85.43       | \$128.18      |
|                      |  | 5             | \$21.87          | \$43.77       | \$65.66       | \$47.39         | \$94.84       | \$142.26      |
| MetLife PPO          | Standard<br>(In and Out-of-Network benefits) | 1             | \$8.56           | \$17.15       | \$25.72       | \$18.55         | \$37.16       | \$55.73       |
|                      |  | 2             | \$9.26           | \$18.52       | \$27.77       | \$20.06         | \$40.13       | \$60.17       |
|                      |  | 3             | \$10.24          | \$20.47       | \$30.70       | \$22.19         | \$44.35       | \$66.52       |
|                      |  | 4             | \$11.36          | \$22.72       | \$34.08       | \$24.61         | \$49.23       | \$73.84       |
|                      |  | 5             | \$12.46          | \$24.93       | \$37.40       | \$27.00         | \$54.02       | \$81.03       |
| MetLife PPO          | High<br>(In and Out-of-Network benefits)     | 1             | \$15.32          | \$30.64       | \$45.92       | \$33.19         | \$66.39       | \$99.49       |
|                      |  | 2             | \$17.13          | \$34.27       | \$51.40       | \$37.12         | \$74.25       | \$111.37      |
|                      |  | 3             | \$18.65          | \$37.27       | \$55.92       | \$40.41         | \$80.75       | \$121.16      |
|                      |  | 4             | \$20.17          | \$40.32       | \$60.48       | \$43.70         | \$87.36       | \$131.04      |
|                      |  | 5             | \$22.57          | \$45.14       | \$67.70       | \$48.90         | \$97.80       | \$146.68      |
| United Concordia PPO | High<br>(In and Out-of-Network benefits)     | 1             | \$13.77          | \$27.53       | \$41.30       | \$29.84         | \$59.65       | \$89.48       |
|                      |  | 2             | \$15.78          | \$31.55       | \$47.33       | \$34.19         | \$68.36       | \$102.55      |
|                      |  | 3             | \$17.14          | \$34.23       | \$51.36       | \$37.14         | \$74.17       | \$111.28      |
|                      |  | 4             | \$18.47          | \$36.91       | \$55.39       | \$40.02         | \$79.97       | \$120.01      |
|                      |  | 5             | \$19.90          | \$39.81       | \$59.70       | \$43.12         | \$86.26       | \$129.35      |

## Appendix K Federal Employees Dental and Vision Insurance Program (FEDVIP) Premium Rate Charts

### **Regional Dental Rates**

**Please note:** Rating areas for each carrier are not the same for all plans. Please refer to Appendix K to determine your specific region.

| Plan Name           | Option   | Rating Region | Biweekly Premium |               |               | Monthly Premium |               |               |
|---------------------|--|---------------|------------------|---------------|---------------|-----------------|---------------|---------------|
|                     |  |               | Self Only        | Self Plus One | Self & Family | Self Only       | Self Plus One | Self & Family |
| Humana/CompBenefits | High<br>(In-Network Benefits only<br>except for emergency services)                    | 1             | \$9.88           | \$19.75       | \$29.63       | \$21.41         | \$42.79       | \$64.20       |
|                     |  | 2             | \$10.13          | \$20.26       | \$30.39       | \$21.95         | \$43.90       | \$65.85       |
|                     |  | 3             | \$10.69          | \$21.39       | \$32.08       | \$23.16         | \$46.35       | \$69.51       |
|                     |  | 4             | \$13.89          | \$27.77       | \$41.66       | \$30.10         | \$60.17       | \$90.26       |
|                     |  | 5             | \$14.63          | \$29.26       | \$43.89       | \$31.70         | \$63.40       | \$95.10       |
| GHI PPO             | High<br>(In-and Out-of-Network Benefits)   | 1             | \$17.53          | \$35.04       | \$52.57       | \$37.98         | \$75.92       | \$113.90      |
| Triple-S Salud PPO  | High<br>(In-Network Benefits only<br>except for services rendered by<br>orthodontists) | 1             | \$4.50           | \$9.00        | \$11.85       | \$9.75          | \$19.50       | \$25.68       |

### **International Dental Rates**

**Please note:** International premium rates are not regionally based.

| Plan Name        | Biweekly Premium |               |               | Monthly Premium |               |               |
|------------------|------------------|---------------|---------------|-----------------|---------------|---------------|
|                  | Self Only        | Self Plus One | Self & Family | Self Only       | Self Plus One | Self & Family |
| Aetna            | \$20.11          | \$40.22       | \$60.33       | \$43.57         | \$87.14       | \$130.72      |
| GEHA Standard    | \$9.24           | \$18.49       | \$27.73       | \$20.02         | \$40.06       | \$60.08       |
| GEHA High        | \$14.66          | \$29.33       | \$44.02       | \$31.76         | \$63.55       | \$95.38       |
| MetLife Standard | \$12.46          | \$24.93       | \$37.40       | \$27.00         | \$54.02       | \$81.03       |
| MetLife High     | \$22.57          | \$45.14       | \$67.70       | \$48.90         | \$97.80       | \$146.68      |
| United Concordia | \$19.90          | \$39.81       | \$59.70       | \$43.12         | \$86.26       | \$129.35      |

## Appendix K

### Federal Employees Dental and Vision Insurance Program (FEDVIP)

### Premium Rate Charts

#### **Nationwide Vision Rates**

| Plan Name                    | Telephone & Website   | Plan Option | Biweekly Premium |               |               | Monthly Premium |               |               |
|------------------------------|---|-------------|------------------|---------------|---------------|-----------------|---------------|---------------|
|                              |   |             | Self Only        | Self Plus One | Self & Family | Self Only       | Self Plus One | Self & Family |
| FEP BlueVision               | 1-888-550-2583<br>www.fepblue.org                                 | Standard    | \$3.91           | \$7.82        | \$11.73       | \$8.47          | \$16.94       | \$25.42       |
|                              |   | High        | \$4.91           | \$9.82        | \$14.73       | \$10.64         | \$21.28       | \$31.92       |
| UnitedHealthcare Vision Plan | 1-866-249-1999<br>TTY: 800-524-3157<br>www.myuhcvision.com/fedvip | Standard    | \$3.13           | \$6.12        | \$9.11        | \$6.78          | \$13.27       | \$19.74       |
|                              |   | High        | \$4.38           | \$8.54        | \$12.73       | \$9.49          | \$18.51       | \$27.58       |
| VSP (Vision Service Plan)    | 1-800-807-0764<br>www.choosevsp.com                               | Standard    | \$4.28           | \$8.55        | \$12.83       | \$9.27          | \$18.53       | \$27.80       |
|                              |   | High        | \$6.06           | \$12.12       | \$18.19       | \$13.13         | \$26.26       | \$39.41       |

#### **International Vision Rates**

| Plan Name                    | Telephone & Website   | Plan Option | Biweekly Premium |               |               | Monthly Premium |               |               |
|------------------------------|---|-------------|------------------|---------------|---------------|-----------------|---------------|---------------|
|                              |   |             | Self Only        | Self Plus One | Self & Family | Self Only       | Self Plus One | Self & Family |
| FEP BlueVision               | 1-888-550-2583<br>www.fepblue.org                                 | Standard    | \$3.91           | \$7.82        | \$11.73       | \$8.47          | \$16.94       | \$25.42       |
|                              |   | High        | \$4.91           | \$9.82        | \$14.73       | \$10.64         | \$21.28       | \$31.92       |
| UnitedHealthcare Vision Plan | 1-866-249-1999<br>TTY: 800-524-3157<br>www.myuhcvision.com/fedvip | Standard    | \$3.13           | \$6.12        | \$9.11        | \$6.78          | \$13.27       | \$19.74       |
|                              |   | High        | \$4.38           | \$8.54        | \$12.73       | \$9.49          | \$18.51       | \$27.58       |
| VSP (Vision Service Plan)    | 1-800-807-0764<br>www.choosevsp.com                               | Standard    | \$4.28           | \$8.55        | \$12.83       | \$9.27          | \$18.53       | \$27.80       |
|                              |   | High        | \$6.06           | \$12.12       | \$18.19       | \$13.13         | \$26.26       | \$39.41       |

# Medicaid and the Children's Health Insurance Program (CHIP) Offer Free or Low-Cost Health Coverage to Children and Families

- If you are eligible for health coverage from your employer, but are unable to afford the premiums, some States have premium assistance programs that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for employer-sponsored health coverage, but need assistance in paying their health premiums.
- If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, you can contact your State Medicaid or CHIP office to find out if premium assistance is available.
- If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.
- Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, your employer's health plan is required to permit you and your dependents to enroll in the plan – as long as you and your dependents are eligible, but not already enrolled in the employer's plan. This is called a “special enrollment” opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance.**

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**If you live in one of the following States, you may be eligible for assistance paying your employer health plan premiums. The following list of States is current as of April 16, 2010. You should contact your State for further information on eligibility –**

#### **ALABAMA** – Medicaid

Website: <http://www.medicaid.alabama.gov>  
Phone: 1-800-362-1504

#### **ALASKA** – Medicaid

Website: <http://health.hss.state.ak.us/dpa/programs/medicaid/>  
Phone (Outside of Anchorage): 1-888-318-8890  
Phone (Anchorage): 907-269-6529

#### **ARIZONA** – CHIP

Website: <http://www.azahcccs.gov/applicants/default.aspx>  
Phone: 1-877-764-5437

#### **ARKANSAS** – CHIP

Website: <http://www.arkidsfirst.com/>  
Phone: 1-888-474-8275

#### **CALIFORNIA** – Medicaid

Website: [http://www.dhcs.ca.gov/services/Pages/TPLRD\\_CAU\\_cont.aspx](http://www.dhcs.ca.gov/services/Pages/TPLRD_CAU_cont.aspx)  
Phone: 1-866-298-8443

#### **COLORADO** – Medicaid and CHIP

Medicaid Website: <http://www.colorado.gov/>  
Medicaid Phone: 1-800-866-3513  
CHIP Website: <http://www.CHPplus.org>  
CHIP Phone: 303-866-3243

#### **FLORIDA** – Medicaid

Website: <http://www.fdhc.state.fl.us/Medicaid/index.shtml>  
Phone: 1-866-762-2237

#### **GEORGIA** – Medicaid

Website: <http://dch.georgia.gov/> ( Programs, then Medicaid)  
Phone: 1-800-869-1150

#### **IDAHO** – Medicaid and CHIP

Medicaid Website: [www.accesstohealthinsurance.idaho.gov](http://www.accesstohealthinsurance.idaho.gov)  
Medicaid Phone: 1-800-926-2588  
CHIP Website: [www.medicaid.idaho.gov](http://www.medicaid.idaho.gov)  
CHIP Phone: 1-800-926-2588

#### **INDIANA** – Medicaid

Website: <http://www.in.gov/fssa/2408.htm>  
Phone: 1-877-438-4479

#### **IOWA** – Medicaid

Website: [www.dhs.state.ia.us/hipp/](http://www.dhs.state.ia.us/hipp/)  
Phone: 1-888-346-9562

#### **KANSAS** – Medicaid

Website: <https://www.khpa.ks.gov>  
Phone: 800-766-9012

#### **KENTUCKY** – Medicaid

Website: <http://chfs.ky.gov/dms/default.htm>  
Phone: 1-800-635-2570

#### **LOUISIANA** – Medicaid

Website: <http://www.la.hipp.dhh.louisiana.gov>  
Phone: 1-888-342-6207

#### **MAINE** – Medicaid

Website: <http://www.maine.gov/dhhs/oms/>  
Phone: 1-800-321-5557

#### **MASSACHUSETTS** – Medicaid and CHIP

Medicaid & CHIP Website: <http://www.mass.gov/MassHealth>  
Medicaid & CHIP Phone: 1-800-462-1120

#### **MINNESOTA** – Medicaid

Website: <http://www.dhs.state.mn.us/> (Health Care, then Medical Assistance)  
Phone: 800-657-3739

#### **MISSOURI** – Medicaid

Website: <http://www.dss.mo.gov/mhd/index.htm>  
Phone: 573-751-6944

#### **MONTANA** – Medicaid

Website: <http://medicaidprovider.hhs.mt.gov/clientpages/clientindex.shtml>  
Telephone: 1-800-694-3084

#### **NEBRASKA** – Medicaid

Website: <http://www.dhhs.ne.gov/med/medindex.htm>  
Phone: 1-877-255-3092

# Medicaid and the Children's Health Insurance Program (CHIP) Offer Free or Low-Cost Health Coverage to Children and Families

## **NEVADA** – Medicaid and CHIP

Medicaid Website: <http://dwss.nv.gov/>  
Medicaid Phone: 1-800-992-0900  
CHIP Website: <http://www.nevadacheckup.nv.org/>  
CHIP Phone: 1-877-543-7669

## **NEW HAMPSHIRE** – Medicaid

Website: <http://www.dhhs.state.nh.us/DHHS/MedicaidProgram/default.htm>  
Phone: 1-800-852-3345 x 5254

## **NEW JERSEY** – Medicaid and CHIP

Medicaid Website: <http://www.state.nj.us/humanservices/dmahs/clients/medicaid/>  
Medicaid Phone: 1-800-356-1561  
CHIP Website: <http://www.njfamilycare.org/index.html>  
CHIP Phone: 1-800-701-0710

## **NEW MEXICO** – Medicaid and CHIP

Medicaid Website: <http://www.hsd.state.nm.us/mad/index.html>  
Medicaid Phone: 1-888-997-2583  
CHIP Website: <http://www.hsd.state.nm.us/mad/index.html> (Insure New Mexico)  
CHIP Phone: 1-888-997-2583

## **NEW YORK** – Medicaid

Website: [http://www.nyhealth.gov/health\\_care/medicaid/](http://www.nyhealth.gov/health_care/medicaid/)  
Phone: 1-800-541-2831

## **NORTH CAROLINA** – Medicaid

Website: <http://www.nc.gov/>  
Phone: 919-855-4100

## **NORTH DAKOTA** – Medicaid

Website: <http://www.nd.gov/dhs/services/medicalserv/medicaid/>  
Phone: 1-800-755-2604

## **OKLAHOMA** – Medicaid

Website: <http://www.insureoklahoma.org>  
Phone: 1-888-365-3742

## **OREGON** – Medicaid and CHIP

Medicaid & CHIP Website: <http://www.oregonhealthykids.gov>  
Medicaid & CHIP Phone: 1-877-314-5678

## **PENNSYLVANIA** – Medicaid

Website: <http://www.dpw.state.pa.us/partnersproviders/medicalassistance/doingbusiness/003670053.htm>  
Phone: 1-800-644-7730

## **RHODE ISLAND** – Medicaid

Website: [www.dhs.ri.gov/](http://www.dhs.ri.gov/)  
Phone: 401-462-5300

## **SOUTH CAROLINA** – Medicaid

Website: <http://www.scdhhs.gov/>  
Phone: 1-888-549-0820

## **TEXAS** – Medicaid

Website: <https://www.gethiptexas.com/>  
Phone: 1-800-440-0493

## **UTAH** – Medicaid

Website: <http://health.utah.gov/medicaid/>  
Phone: 1-866-435-7414

## **VERMONT** – Medicaid

Website: <http://ovha.vermont.gov/>  
Telephone: 1-800-250-8427

## **VIRGINIA** – Medicaid and CHIP

Medicaid Website: <http://www.dmas.virginia.gov/rcp-HIPP.htm>  
Medicaid Phone: 1-800-432-5924  
CHIP Website: <http://www.famis.org/>  
CHIP Phone: 1-866-873-2647

## **WASHINGTON** – Medicaid

Website: <http://hrsa.dshs.wa.gov/premiumpymt/Apply.shtm>  
Phone: 1-877-543-7669

## **WEST VIRGINIA** – Medicaid

Website: <http://www.wvrecovery.com/hipp.htm>  
Phone: 304-342-1604

## **WISCONSIN** – Medicaid

Website: <http://dhs.wisconsin.gov/medicaid/publications/p-10095.htm>  
Phone: 1-800-362-3002

## **WYOMING** – Medicaid

Website: <http://www.health.wyo.gov/healthcarefin/index.html>  
Telephone: 307-777-7531

To see if any more States have added a premium assistance program since April 16, 2010, or for more information on special enrollment rights, you can contact either:

U.S. Department of Labor  
Employee Benefits Security Administration  
[www.dol.gov/ebsa](http://www.dol.gov/ebsa)  
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services  
Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
1-877-267-2323, Ext. 61565





